

Crafton Hills College - Outcomes Assessment Report

Course: PBSF-127X2

Term: Fall 2012

Date: 20121212

1. Learning Outcomes Statement

Clarify and contrast differing approaches to decision making and problem solving.

2. Means of Assessment (Measurement Method)

An online assessment and program was used to assess this quantitative learning outcome. The assessment had multiple components. The assessment was inclusive and included both process and actions to decision making and problem solving. Further, the assessment included the following four content areas: 1) decision making process, 2) decision making styles and attributes, 3) ethical decision making and problem solving, and 4) decision making in an emergency. Each student was required to successfully complete each section. Each successful student was issued a completion certificate by the Federal Management Agency.

3. Criteria for Success (Benchmark)

A successful outcome of higher than 80% is the expected standard in the discipline. The measure is only a cognitive measure. No adaptive measure was assessed by this event nor expected in the course materials or certification.

4. Summary of Evidence

The evidence for this quantitative assessment was the number of student who completed the FEMA / IS 241 certificate successfully. One hundred percent of the student enrolled in the course (n=32) at the final examination process were reviewed for data collection. Thirty (n=30) students successfully completed the measure yielding a 93.7% success rate. On reflection of the students who did not complete the assessment (n=2), both of these students earned a grade of "F" in the course.

5. Use of Results (Implications for Program Improvement & Planning)

This assessment continues to establish a consistently high success rate. The results of this measure continue to meet or exceed industry standards for emergency services and related fields. A qualitative assessment will also be conducted to take multiple measures of the student learning outcome. This assessment will be conducted 12/14/12. Those results will be recorded in the course file located in OE 125.