IMPORTANT NOTICE FROM CONFERZOOM: We have added/upgraded EVERY account that we currently have in our system.

If you have previously signed up and waited 72 hours but never received the activation link or your account is still basic:

- YOU WILL NEED TO GO TO <u>www.conferzoom.org</u> and register.
- Even if you think you already did this, if you are still waiting, YOU ARE NOT REGISTERED in the ConferZoom system. Please follow the link in this email and do not try to register via any other method. To easily sync ConferZoom with Canvas, use your District email (@sbccd.cc.ca.us) to sign up.
- Select SIGN UP on the bottom left, not SIGN IN at the top of the green landing page.
- DON'T USE HTTP://ZOOM.US
- YOU MUST USE THIS LINK TO REGISTER with ConferZoom, the CCC version of Zoom that integrates with Canvas: <u>http://www.conferzoom.org/</u>

If you have registered for ConferZoom with an SBCCD alias (@craftonhills.edu or @sbccd.edu) or a different email domain, do the following to sync accounts:

- 1. When logged into Canvas, click Account (top item in the Canvas global menu at the far left)
- 2. Then choose "Settings" from the slide out menu
- 3. Once in Settings, look at the far right of the screen (where it says "Ways to Contact") and click "+ Email Address" to add the email address you used to sign up with ConferZoom. Be sure to click the star next to that address to make it the "default" email address.
- 4. Then go back to the ConferZoom section of Canvas and try the process again
- 5. The green checkmark should now be visible.