Qualtrics Report

RRN-2667- CalWORKs POS Survey (FA22-SP23)

November 30th 2022, 1:29 pm PST

Please select the current semester below:

Answer	%	#
Fall 2022	100.0	11
Spring 2023	0.0	0
Total	100.0	11

At the time of registration, please select your status:

Answer	%	#
New Student	36.4	4
Current Student	54.5	6
Returning Student	9.1	1
Total	100.0	11

What is your current enrollment status?

Answer	%	#
Full-Time Student (12 units or more)	100.0	11
Part-Time Student (less than 12 units)	0.0	0
Total	100.0	11

What educational goal are you currently pursuing at Crafton Hills College?

Answer	%	#
Complete Associate Degree with Transfer	63.6	7
Complete Associate Degree Only	18.2	2
Course(s) to Transfer	18.2	2
Complete Certificate	0.0	0
Course(s) to Maintain/Improve Employment	0.0	0
Course(s) for Personal Enrichment	0.0	0
Course(s) for another Institution	0.0	0
Other (please specify):	0.0	0
Total	100.0	11

What was the reason for your visit today? (select all that apply)

Answer	%	#
Apply for CalWORKs	38.5	5
Counseling appointment	23.1	3
Apply for EOPS	7.7	1
Schedule/reschedule appointment	7.7	1
Apply for CARE	7.7	1
Apply for Guardian Scholars	7.7	1
Grocery gift card	7.7	1
Turn in registration statement	0.0	0
Book Voucher	0.0	0
Pick up school supplies	0.0	0
Sign up for a workshop	0.0	0
Other: (please describe)	0.0	0
Pick up book loan	0.0	0
Drop off/pick up documents	0.0	0
Obtain information about the DREAMer Program	0.0	0
Pick up snacks	0.0	0
Ask academic, financial aid, or program related questions	0.0	0
Pick up laptop on loan	0.0	0
Using lobby computer to print	0.0	0
Submit/review transcript(s) from other college(s)	0.0	0
Course Overload	0.0	0
Registration hold(s)	0.0	0
Financial Aid term dismissal	0.0	0
Remove probation hold	0.0	0
Reinstatement into the program	0.0	0
Total	100	13

Please rate your level of agreement with the following statements:

Question	Strongly Agree		Agree		Disagree		Strongly Disagree		Total
	%	#	%	#	%	#	%	#	
The CalWORKs Canvas Page was user friendly and easy to navigate.	100.0	9	0.0	0	0.0	0	0.0	0	9
Directions for accessing CalWORKs services was clear and easy to follow.	100.0	9	0.0	0	0.0	0	0.0	0	9
The staff was courteous and friendly.	100.0	9	0.0	0	0.0	0	0.0	0	9
The staff treated me with respect.	100.0	9	0.0	0	0.0	0	0.0	0	9
The staff was helpful.	100.0	9	0.0	0	0.0	0	0.0	0	9
The counselor was courteous and friendly.	100.0	9	0.0	0	0.0	0	0.0	0	9
The counselor treated me with respect.	100.0	9	0.0	0	0.0	0	0.0	0	9
The counselor understood my needs.	100.0	9	0.0	0	0.0	0	0.0	0	9
The counselor communicated clearly.	100.0	9	0.0	0	0.0	0	0.0	0	9
The counselor was helpful.	100.0	9	0.0	0	0.0	0	0.0	0	9
I was serviced in a timely manner.	100.0	9	0.0	0	0.0	0	0.0	0	9
CalWORKs is a high-quality service.	100.0	9	0.0	0	0.0	0	0.0	0	9
CalWORKs is helping me reach my academic goals	100.0	9	0.0	0	0.0	0	0.0	0	9
I would recommend the CalWORKs program to others.	100.0	9	0.0	0	0.0	0	0.0	0	9
Overall, I am satisfied with the services provided	100.0	9	0.0	0	0.0	0	0.0	0	9
Overall, I believe the counselor cares about my future success at Crafton Hills College	100.0	9	0.0	0	0.0	0	0.0	0	9

Have you logged into the CalWORKs Canvas Page?

Answer	%	#
Yes	100.0	10
No	0.0	0
Total	100.0	10

Is the information on the CalWORKs Canvas Page helpful?

Answer	%	#
Yes	100.0	10
No	0.0	0
Total	100.0	10

Have you attended the CARE/CalWORKs mini-conference?

Answer	%	#
Yes	90.0	9
No	10.0	1
Total	100.0	10

If yes, was the mini-conference beneficial?

Answer	%	#
Yes	100.0	9
No	0.0	0
Total	100.0	9

Please suggest any topics that you would be interested in for the mini conference?

Helped me select correct classes, gained understanding about graduation,

Insight

N/A

Plenty of resources available on campus

Test by NR

What do you believe you gained by visiting CalWORKs services at CHC?

Helped me select correct classes, gained understanding about graduation,

Insight

N/A

Plenty of resources available on campus

Test by NR

Do you have any suggestions that would help improve CalWORKs services?

N/A (2)

None it's great

Test by NR

Please provide any additional comments you believe are important for us to know.

N/A

Test NR