



This report includes results stemming from the Distant Education Course Student Evaluation disseminated to students at the end of the Fall 2020 term. The results below have been disaggregated by age, gender, and racial/ethnic category. Additionally, results include participants level of usefulness to statements related to course components and level of agreement related to course satisfaction via two Likert-scales.

A combined total of 448 valid responses were received and analyzed. Note: each survey question was voluntary, and the response total(s) may vary per question.

**Combined Total**

| <b>Age:</b>    | <b>#</b>   | <b>%</b>     |
|----------------|------------|--------------|
| 18-24          | 276        | 62.3         |
| 25-30          | 67         | 15.1         |
| 31-35          | 30         | 6.8          |
| 36-40          | 29         | 6.5          |
| 41 and above   | 41         | 9.3          |
| <b>Total</b>   | <b>443</b> | <b>100.0</b> |
|                |            |              |
| <b>Gender:</b> | <b>#</b>   | <b>%</b>     |
| Female         | 339        | 76.4         |
| Male           | 101        | 22.7         |
| Transgender    | 4          | 0.9          |
| <b>Total</b>   | <b>444</b> | <b>100.0</b> |

| <b>Racial and/or ethnic category</b> | <b>#</b>   | <b>%</b>   |
|--------------------------------------|------------|------------|
| African American/Black               | 17         | 3.9        |
| American Indian/Native Alaskan       | 10         | 2.3        |
| Asian                                | 39         | 8.9        |
| European American/Caucasian/White    | 184        | 41.9       |
| Hispanic/Latino(a)                   | 142        | 32.3       |
| Native Hawaiian/Pacific Islander     | 3          | 0.7        |
| Other:                               | 19         | 7.0        |
| <b>Total</b>                         | <b>439</b> | <b>100</b> |

Fall 2020 Distant Education Course Student Evaluation – Disaggregated Results by Age

Prepared by Ruby Zuniga

RRN 2216  
August 2021

| Course Component   | Very Useful or Adequately Useful |     |       |       |    |       |       |    |       |       |    |       |              |    |       |
|--|----------------------------------|-----|-------|-------|----|-------|-------|----|-------|-------|----|-------|--------------|----|-------|
|  | 18-24                            |     |       | 25-30 |    |       | 31-35 |    |       | 36-40 |    |       | 41 and above |    |       |
|  | #                                | N   | %     | #     | N  | %     | #     | N  | %     | #     | N  | %     | #            | N  | %     |
| Canvas calendar  | 194                              | 205 | 94.6  | 43    | 43 | 100.0 | 23    | 24 | 95.8  | 18    | 20 | 90.0  | 23           | 24 | 95.8  |
| Canvas Grades  | 268                              | 275 | 97.5  | 64    | 65 | 98.5  | 28    | 29 | 96.6  | 28    | 29 | 95.6  | 40           | 41 | 97.6  |
| CHC Library Resources  | 88                               | 97  | 90.7  | 20    | 21 | 95.2  | 14    | 14 | 100.0 | 8     | 8  | 100.0 | 8            | 8  | 100.0 |
| CHC Online Tutoring  | 64                               | 70  | 91.4  | 17    | 17 | 100.0 | 11    | 11 | 100.0 | 5     | 5  | 100.0 | 5            | 6  | 83.3  |
| Discussion boards  | 216                              | 238 | 90.8  | 60    | 61 | 98.4  | 24    | 28 | 85.7  | 23    | 25 | 92.0  | 33           | 34 | 97.1  |
| Google Docs  | 185                              | 185 | 100.0 | 24    | 24 | 100.0 | 20    | 21 | 95.2  | 8     | 8  | 100.0 | 8            | 9  | 88.9  |
| Help Desk  | 57                               | 62  | 92.0  | 12    | 13 | 92.3  | 9     | 10 | 90.0  | 7     | 8  | 87.5  | 5            | 5  | 100.0 |
| Lecture materials e.g., slide presentations, notes, etc.     | 213                              | 227 | 93.8  | 51    | 52 | 98.1  | 24    | 28 | 85.7  | 25    | 27 | 92.6  | 35           | 36 | 97.2  |
| Mobile app for Canvas  | 198                              | 206 | 96.1  | 46    | 47 | 98.9  | 22    | 23 | 95.7  | 19    | 19 | 100.0 | 24           | 24 | 100.0 |
| NetTutor   | 56                               | 64  | 87.5  | 16    | 17 | 94.1  | 8     | 9  | 88.9  | 4     | 5  | 80.0  | 2            | 3  | 66.7  |
| Office 365   | 101                              | 110 | 91.8  | 34    | 34 | 100.0 | 21    | 22 | 95.5  | 14    | 14 | 100.0 | 15           | 15 | 100.0 |
| Office Hours (Online, etc.)                                  | 137                              | 147 | 93.2  | 30    | 33 | 90.9  | 19    | 20 | 95.0  | 18    | 20 | 90.0  | 16           | 21 | 76.2  |
| Online Campus page on Craftonhills.edu                       | 175                              | 178 | 98.3  | 43    | 43 | 100.0 | 22    | 22 | 100.0 | 16    | 16 | 100.0 | 20           | 20 | 100.0 |
| Student-to-student discussion board and/or student chat room | 196                              | 216 | 90.7  | 53    | 56 | 94.6  | 26    | 28 | 92.9  | 22    | 23 | 95.7  | 27           | 27 | 100.0 |
| Study guides   | 142                              | 154 | 92.2  | 37    | 42 | 88.1  | 18    | 20 | 90.0  | 19    | 19 | 100.0 | 27           | 27 | 100.0 |
| Support Services (SI, Tutoring, Counseling, etc.)            | 117                              | 127 | 92.1  | 23    | 24 | 95.8  | 16    | 18 | 88.9  | 11    | 11 | 100.0 | 8            | 9  | 88.9  |
| Video lectures   | 132                              | 140 | 94.3  | 37    | 38 | 97.4  | 14    | 15 | 93.3  | 14    | 15 | 93.3  | 31           | 32 | 96.9  |
| Videos on related course content from a variety of sources   | 199                              | 216 | 92.1  | 46    | 49 | 93.9  | 21    | 23 | 91.3  | 21    | 21 | 100.0 | 36           | 38 | 94.7  |
| Website links related to course content                      | 229                              | 240 | 95.4  | 47    | 51 | 92.2  | 22    | 25 | 88.0  | 28    | 28 | 100.0 | 31           | 31 | 100.0 |

Note: The 4-point Likert scale on level of usefulness (very useful, adequately useful, not very useful, and didn't use/na) was adapted and in this table excludes "Didn't Use/NA" responses.

Fall 2020 Distant Education Course Student Evaluation – Disaggregated Results by Age

Prepared by Ruby Zuniga

RRN 2216  
August 2021

| Course Component   | Very Useful or Adequately Useful |     |      |      |    |       |             |   |       |
|--|----------------------------------|-----|------|------|----|-------|-------------|---|-------|
|  | Female                           |     |      | Male |    |       | Transgender |   |       |
|  | #                                | N   | %    | #    | N  | %     | #           | N | %     |
| Canvas calendar  | 229                              | 241 | 95.0 | 72   | 76 | 94.7  | 1           | 1 | 100.0 |
| Canvas Grades  | 328                              | 337 | 97.3 | 97   | 99 | 98.0  | 4           | 4 | 100.0 |
| CHC Library Resources  | 107                              | 114 | 93.9 | 30   | 33 | 91.0  | 1           | 1 | 100.0 |
| CHC Online Tutoring  | 78                               | 84  | 92.9 | 23   | 24 | 96.0  | 1           | 1 | 100.0 |
| Discussion boards  | 273                              | 294 | 92.9 | 81   | 90 | 90.0  | 3           | 3 | 100.0 |
| Google Docs  | 195                              | 196 | 99.5 | 53   | 54 | 98.1  | 0           | 0 | 0.0   |
| Help Desk  | 65                               | 72  | 90.1 | 25   | 26 | 96.2  | 0           | 0 | 0.0   |
| Lecture materials e.g., slide presentations, notes, etc.     | 256                              | 274 | 93.4 | 87   | 91 | 95.6  | 4           | 4 | 100.0 |
| Mobile app for Canvas  | 243                              | 252 | 96.4 | 64   | 65 | 98.5  | 1           | 1 | 100.0 |
| NetTutor   | 64                               | 75  | 85.3 | 22   | 23 | 95.7  | 0           | 0 | 0.0   |
| Office 365   | 137                              | 144 | 95.1 | 46   | 49 | 87.8  | 0           | 0 | 0.0   |
| Office Hours (Online, etc.)                                  | 171                              | 190 | 90.0 | 48   | 51 | 94.1  | 1           | 1 | 100.0 |
| Online Campus page on Craftonhills.edu                       | 214                              | 217 | 98.6 | 61   | 61 | 100.0 | 2           | 2 | 100.0 |
| Student-to-student discussion board and/or student chat room | 247                              | 268 | 92.2 | 75   | 81 | 92.6  | 3           | 3 | 100.0 |
| Study guides   | 180                              | 197 | 93.4 | 58   | 61 | 95.1  | 2           | 2 | 100.0 |
| Support Services (SI, Tutoring, Counseling, etc.)            | 137                              | 149 | 91.9 | 37   | 39 | 94.9  | 1           | 1 | 100.0 |
| Video lectures   | 169                              | 180 | 93.9 | 57   | 58 | 98.3  | 2           | 2 | 100.0 |
| Videos on related course content from a variety of sources   | 240                              | 261 | 92.0 | 80   | 83 | 96.4  | 3           | 3 | 100.0 |
| Website links related to course content                      | 267                              | 282 | 94.7 | 85   | 88 | 96.6  | 4           | 4 | 100.0 |

Note: The 4-point Likert scale on level of usefulness (very useful, adequately useful, not very useful, and didn't use/na) was adapted and in this table excludes "Didn't Use/NA" responses.

Fall 2020 Distant Education Course Student Evaluation – Disaggregated Results by Age

Prepared by Ruby Zuniga

RRN 2216  
August 2021

| Course Components  | Very Useful or Adequately Useful      |     |       |                        |     |      |       |    |       |                        |    |       |       |    |       |
|--|---------------------------------------|-----|-------|------------------------|-----|------|-------|----|-------|------------------------|----|-------|-------|----|-------|
|  | European American/<br>Caucasian/White |     |       | Hispanic/<br>Latino(a) |     |      | Asian |    |       | African American/Black |    |       | Other |    |       |
|  | #                                     | N   | %     | #                      | N   | %    | #     | N  | %     | #                      | N  | %     | #     | N  | %     |
| Canvas calendar  | 123                                   | 129 | 95.3  | 106                    | 113 | 94.0 | 23    | 23 | 100.0 | 15                     | 15 | 100.0 | 34    | 36 | 94.4  |
| Canvas Grades  | 183                                   | 183 | 100.0 | 124                    | 130 | 95.4 | 37    | 38 | 97.4  | 17                     | 17 | 100.0 | 54    | 57 | 94.7  |
| CHC Library Resources                                      | 51                                    | 57  | 89.5  | 54                     | 56  | 96.4 | 10    | 11 | 90.9  | 4                      | 4  | 100.0 | 19    | 20 | 95.0  |
| CHC Online Tutoring  | 30                                    | 31  | 96.8  | 45                     | 47  | 95.7 | 7     | 9  | 77.8  | 2                      | 2  | 100.0 | 17    | 19 | 89.5  |
| Discussion boards  | 141                                   | 155 | 91.0  | 121                    | 131 | 92.4 | 33    | 34 | 97.1  | 12                     | 14 | 85.7  | 46    | 49 | 93.9  |
| Google Docs  | 96                                    | 97  | 99.0  | 87                     | 88  | 98.9 | 24    | 24 | 100.0 | 13                     | 13 | 100.0 | 23    | 23 | 100.0 |
| Help Desk  | 24                                    | 29  | 82.8  | 38                     | 40  | 95.0 | 9     | 9  | 100.0 | 5                      | 5  | 100.0 | 14    | 15 | 93.3  |
| Lecture materials e.g., slide presentations, notes, etc.   | 139                                   | 144 | 96.5  | 117                    | 126 | 92.9 | 32    | 34 | 94.1  | 15                     | 16 | 93.8  | 43    | 46 | 93.5  |
| Mobile app for Canvas                                      | 128                                   | 131 | 97.7  | 104                    | 107 | 97.2 | 26    | 26 | 100.0 | 11                     | 12 | 91.7  | 38    | 41 | 92.7  |
| NetTutor   | 27                                    | 33  | 81.8  | 43                     | 44  | 97.7 | 6     | 8  | 75.0  | 3                      | 3  | 100.0 | 7     | 10 | 70.0  |
| Office 365   | 74                                    | 76  | 97.4  | 63                     | 64  | 98.4 | 11    | 13 | 84.6  | 8                      | 10 | 80.0  | 26    | 29 | 89.7  |
| Office Hours (Online, etc.)                                | 84                                    | 89  | 94.4  | 85                     | 92  | 92.4 | 13    | 14 | 92.9  | 10                     | 10 | 100.0 | 28    | 35 | 80.0  |
| Online Campus page on Craftonhills.edu                     | 113                                   | 114 | 99.1  | 101                    | 102 | 99.0 | 22    | 22 | 100.0 | 8                      | 8  | 100.0 | 32    | 33 | 97.0  |
| Student-to-student discussion board and/or student chat    | 128                                   | 140 | 91.4  | 113                    | 119 | 95.0 | 28    | 31 | 90.3  | 13                     | 15 | 86.7  | 39    | 43 | 90.7  |
| Study guides   | 99                                    | 106 | 93.4  | 83                     | 88  | 94.3 | 14    | 18 | 77.8  | 12                     | 12 | 100.0 | 32    | 36 | 89.0  |
| Support Services (SI, Tutoring, Counseling, etc.)          | 68                                    | 73  | 93.2  | 64                     | 69  | 92.8 | 15    | 16 | 93.8  | 6                      | 7  | 85.7  | 21    | 22 | 95.5  |
| Video lectures   | 82                                    | 86  | 95.3  | 89                     | 91  | 97.8 | 21    | 23 | 91.3  | 8                      | 9  | 88.9  | 24    | 27 | 88.9  |
| Videos on related course content from a variety of sources | 127                                   | 134 | 94.8  | 119                    | 126 | 94.4 | 28    | 32 | 87.5  | 12                     | 13 | 92.3  | 34    | 39 | 87.2  |
| Website links related to course content                    | 146                                   | 152 | 96.1  | 123                    | 129 | 95.3 | 32    | 34 | 94.1  | 14                     | 15 | 93.3  | 41    | 42 | 97.6  |

Note: The 4-point Likert scale on level of usefulness (very useful, adequately useful, not very useful, and didn't use/na) was adapted and in this table excludes "Didn't Use/NA" responses.

| Statements  | Strongly Agree or Agree |     |      |       |    |      |       |    |       |       |    |      |              |    |       |
|---|-------------------------|-----|------|-------|----|------|-------|----|-------|-------|----|------|--------------|----|-------|
|   | 18-24                   |     |      | 25-30 |    |      | 31-35 |    |       | 36-40 |    |      | 41 and above |    |       |
|   | #                       | N   | %    | #     | N  | %    | #     | N  | %     | #     | N  | %    | #            | N  | %     |
| The syllabus was easy to find and included all relevant information about the course.             | 261                     | 272 | 96.0 | 63    | 67 | 94.0 | 30    | 30 | 100.0 | 28    | 29 | 96.6 | 41           | 41 | 100.0 |
| The course used discussions that inspired interest and/or excitement in the subject matter.       | 236                     | 272 | 86.8 | 56    | 67 | 83.6 | 27    | 30 | 90.0  | 28    | 29 | 96.6 | 37           | 41 | 90.2  |
| The course material was presented with a clear effort to help all students succeed in the course. | 245                     | 272 | 90.1 | 61    | 67 | 91.0 | 28    | 30 | 93.3  | 26    | 28 | 92.9 | 37           | 41 | 90.2  |
| Ample opportunity was provided for me to interact with the course instructor.                     | 241                     | 272 | 88.6 | 62    | 67 | 92.5 | 27    | 30 | 90.0  | 28    | 29 | 96.6 | 38           | 40 | 95.0  |
| The course instructor regularly interacted with the class.  | 229                     | 270 | 84.8 | 54    | 67 | 80.6 | 26    | 29 | 89.7  | 27    | 29 | 93.1 | 34           | 40 | 85.0  |

Note: This table illustrates the level of agreement to statements regarding course satisfaction. It highlights strongly agree and agree responses with **N** representing the total number of responses (i.e., strongly agree, agree, disagree, and strongly disagree).

| Statements  | Strongly Agree or Agree |     |      |      |     |      |             |   |       |
|---|-------------------------|-----|------|------|-----|------|-------------|---|-------|
|   | Female                  |     |      | Male |     |      | Transgender |   |       |
|   | #                       | N   | %    | #    | N   | %    | #           | N | %     |
| The syllabus was easy to find and included all relevant information about the course.             | 323                     | 336 | 96.1 | 97   | 100 | 97.0 | 4           | 4 | 100.0 |
| The course used discussions that inspired interest and/or excitement in the subject matter.       | 290                     | 336 | 86.3 | 91   | 100 | 91.0 | 4           | 4 | 100.0 |
| The course material was presented with a clear effort to help all students succeed in the course. | 305                     | 335 | 90.1 | 91   | 100 | 91.0 | 4           | 4 | 100.0 |
| Ample opportunity was provided for me to interact with the course instructor.                     | 299                     | 334 | 89.5 | 93   | 99  | 94.0 | 4           | 4 | 100.0 |
| The course instructor regularly interacted with the class.  | 280                     | 332 | 84.3 | 86   | 100 | 86.0 | 4           | 4 | 100.0 |

Note: This table illustrates the level of agreement to statements regarding course satisfaction. It highlights strongly agree and agree responses with **N** representing the total number of responses (i.e., strongly agree, agree, disagree, and strongly disagree).

| Statements  | Strongly Agree or Agree            |     |      |                    |     |      |       |    |       |                        |    |       |       |    |      |
|---|------------------------------------|-----|------|--------------------|-----|------|-------|----|-------|------------------------|----|-------|-------|----|------|
|   | European American/Caucasian /White |     |      | Hispanic/Latino(a) |     |      | Asian |    |       | African American/Black |    |       | Other |    |      |
|   | #                                  | N   | %    | #                  | N   | %    | #     | N  | %     | #                      | N  | %     | #     | N  | %    |
| The syllabus was easy to find and included all relevant information about the course.             | 178                                | 183 | 97.3 | 134                | 140 | 95.7 | 38    | 38 | 100.0 | 17                     | 17 | 100.0 | 53    | 57 | 93.0 |
| The course used discussions that inspired interest and/or excitement in the subject matter.       | 156                                | 183 | 85.2 | 123                | 140 | 87.9 | 35    | 38 | 92.1  | 17                     | 17 | 100.0 | 50    | 57 | 87.7 |
| The course material was presented with a clear effort to help all students succeed in the course. | 167                                | 182 | 91.8 | 125                | 140 | 89.3 | 35    | 38 | 92.1  | 17                     | 17 | 100.0 | 50    | 57 | 87.7 |
| Ample opportunity was provided for me to interact with the course instructor.                     | 166                                | 180 | 92.2 | 125                | 140 | 89.3 | 36    | 38 | 94.7  | 17                     | 17 | 100.0 | 49    | 57 | 85.9 |
| The course instructor regularly interacted with the class.  | 157                                | 182 | 86.3 | 121                | 140 | 86.4 | 33    | 37 | 89.2  | 16                     | 17 | 94.1  | 40    | 55 | 72.7 |

Note: This table illustrates the level of agreement to statements regarding course satisfaction. It highlights strongly agree and agree responses with **N** representing the total number of responses (i.e., strongly agree, agree, disagree, and strongly disagree).

**Demographic: 18-24 Age Range**

| Gender:      | #          | %            |
|--------------|------------|--------------|
| Female       | 205        | 74.3         |
| Male         | 68         | 24.6         |
| Transgender  | 3          | 1.1          |
| <b>Total</b> | <b>276</b> | <b>100.0</b> |

| Racial and/or ethnic category     | #          | %            |
|-----------------------------------|------------|--------------|
| African American/Black            | 8          | 2.9          |
| American Indian/Native Alaskan    | 8          | 2.9          |
| Asian                             | 30         | 11.0         |
| European American/Caucasian/White | 107        | 39.2         |
| Hispanic/Latino(a)                | 98         | 35.9         |
| Native Hawaiian/Pacific Islander  | 3          | 1.1          |
| Other:                            | 19         | 7.0          |
| <b>Total</b>                      | <b>273</b> | <b>100.0</b> |

| Please rate the level of usefulness for the following course components: | Very Useful |      | Adequately Useful |      | Not Useful |     | Didn't Use-N/A |      | Total |
|--|-------------|------|-------------------|------|------------|-----|----------------|------|-------|
|  | #           | %    | #                 | %    | #          | %   | #              | %    |       |
| Canvas calendar  | 150         | 54.5 | 44                | 16.0 | 11         | 4.0 | 70             | 25.5 | 275   |
| Canvas Grades  | 222         | 80.7 | 46                | 16.7 | 7          | 2.5 | 0              | 0.0  | 275   |
| CHC Library Resources  | 67          | 24.9 | 21                | 7.8  | 9          | 3.3 | 172            | 63.9 | 269   |
| CHC Online Tutoring  | 48          | 17.7 | 16                | 5.9  | 6          | 2.2 | 201            | 74.2 | 271   |
| Discussion boards  | 145         | 52.7 | 71                | 25.8 | 22         | 8.0 | 37             | 13.5 | 275   |
| Google Docs  | 160         | 59.5 | 25                | 9.3  | 0          | 0.0 | 84             | 31.2 | 269   |
| Help Desk  | 31          | 11.6 | 26                | 9.7  | 5          | 1.9 | 205            | 76.8 | 267   |
| Lecture materials e.g., slide presentations, notes, etc.                 | 153         | 55.6 | 60                | 21.8 | 14         | 5.1 | 48             | 17.5 | 275   |
| Mobile app for Canvas  | 170         | 63.2 | 28                | 10.4 | 8          | 3.0 | 63             | 23.4 | 269   |
| NetTutor   | 35          | 12.9 | 21                | 7.7  | 8          | 2.9 | 208            | 76.5 | 272   |
| Office 365   | 76          | 28.4 | 25                | 9.3  | 9          | 3.4 | 158            | 59.0 | 268   |
| Office Hours (Online, etc.)  | 102         | 38.2 | 35                | 13.1 | 10         | 3.7 | 120            | 44.9 | 267   |
| Online Campus page on Craftonhills.edu                                   | 128         | 47.6 | 47                | 17.5 | 3          | 1.1 | 91             | 33.8 | 269   |
| Student-to-student discussion board and/or student chat room             | 133         | 48.4 | 63                | 22.9 | 20         | 7.3 | 59             | 21.5 | 275   |
| Study guides   | 94          | 34.2 | 48                | 17.5 | 12         | 4.4 | 121            | 44.0 | 275   |
| Support Services (SI, Tutoring, Counseling, etc.)                        | 88          | 32.6 | 29                | 10.7 | 10         | 3.7 | 143            | 53.0 | 270   |
| Video lectures   | 88          | 32.0 | 44                | 16.0 | 8          | 2.9 | 135            | 49.1 | 275   |
| Videos on related course content from a variety of sources               | 136         | 49.5 | 63                | 22.9 | 17         | 6.2 | 59             | 21.5 | 275   |
| Website links related to course content                                  | 160         | 58.2 | 69                | 25.1 | 11         | 4.0 | 35             | 12.7 | 275   |

| Please rate the level to which you agree or disagree with the following statements:               | Strongly Agree |      | Agree |      | Disagree |     | Strongly Disagree |     | Total |
|---|----------------|------|-------|------|----------|-----|-------------------|-----|-------|
|   | #              | %    | #     | %    | #        | %   | #                 | %   |       |
| The syllabus was easy to find and included all relevant information about the course.             | 191            | 70.2 | 70    | 25.7 | 9        | 3.3 | 2                 | 0.7 | 272   |
| The course used discussions that inspired interest and/or excitement in the subject matter.       | 140            | 51.5 | 96    | 35.3 | 24       | 8.8 | 12                | 4.4 | 272   |
| The course material was presented with a clear effort to help all students succeed in the course. | 167            | 61.4 | 78    | 28.7 | 20       | 7.4 | 7                 | 2.6 | 272   |
| Ample opportunity was provided for me to interact with the course instructor.                     | 152            | 56.3 | 89    | 33.0 | 20       | 7.4 | 9                 | 3.3 | 270   |
| The course instructor regularly interacted with the class.  | 141            | 52.2 | 88    | 32.6 | 25       | 9.3 | 16                | 5.9 | 270   |

**Demographic: 25-30 Age Range**

| <b>Gender:</b> | <b>#</b>  | <b>%</b>     |
|----------------|-----------|--------------|
| Female         | 54        | 80.6         |
| Male           | 12        | 17.9         |
| Transgender    | 1         | 1.5          |
| <b>Total</b>   | <b>67</b> | <b>100.0</b> |

| <b>Racial and/or ethnic category</b> | <b>#</b>  | <b>%</b>     |
|--------------------------------------|-----------|--------------|
| African American/Black               | 4         | 6.0          |
| American Indian/Native Alaskan       | 1         | 1.5          |
| Asian                                | 2         | 3.0          |
| European American/Caucasian/White    | 31        | 46.3         |
| Hispanic/Latino(a)                   | 18        | 26.9         |
| Native Hawaiian/Pacific Islander     | 0         | 0.0          |
| Other:                               | 11        | 16.4         |
| <b>Total</b>                         | <b>67</b> | <b>100.0</b> |

| <b>Please rate the level of usefulness for the following course components:</b> | <b>Very Useful</b> |          | <b>Adequately Useful</b> |          | <b>Not Useful</b> |          | <b>Didn't Use-N/A</b> |          | <b>Total</b> |
|---|--------------------|----------|--------------------------|----------|-------------------|----------|-----------------------|----------|--------------|
|   | <b>#</b>           | <b>%</b> | <b>#</b>                 | <b>%</b> | <b>#</b>          | <b>%</b> | <b>#</b>              | <b>%</b> |              |
| Canvas calendar   | 38                 | 57.6     | 5                        | 7.6      | 0                 | 0.0      | 23                    | 34.8     | 66           |
| Canvas Grades   | 56                 | 84.8     | 8                        | 12.1     | 1                 | 1.5      | 1                     | 1.5      | 66           |
| CHC Library Resources   | 14                 | 21.9     | 6                        | 9.4      | 1                 | 1.6      | 43                    | 67.2     | 64           |
| CHC Online Tutoring   | 14                 | 21.9     | 3                        | 4.7      | 0                 | 0.0      | 47                    | 73.4     | 64           |
| Discussion boards   | 40                 | 59.7     | 20                       | 29.9     | 1                 | 1.5      | 6                     | 9.0      | 67           |
| Google Docs   | 23                 | 35.4     | 1                        | 1.5      | 0                 | 0.0      | 41                    | 63.1     | 65           |
| Help Desk   | 11                 | 17.2     | 1                        | 1.6      | 1                 | 1.6      | 51                    | 79.7     | 64           |
| Lecture materials e.g., slide presentations, notes, etc.                        | 35                 | 53.0     | 16                       | 24.2     | 1                 | 1.5      | 14                    | 21.2     | 66           |
| Mobile app for Canvas   | 37                 | 58.7     | 9                        | 14.3     | 1                 | 1.6      | 16                    | 25.4     | 63           |
| NetTutor  | 13                 | 20.3     | 3                        | 4.7      | 1                 | 1.6      | 47                    | 73.4     | 64           |
| Office 365  | 28                 | 43.8     | 6                        | 9.4      | 0                 | 0.0      | 30                    | 46.9     | 64           |
| Office Hours (Online, etc.)   | 27                 | 40.3     | 3                        | 4.5      | 3                 | 4.5      | 34                    | 50.7     | 67           |
| Online Campus page on Craftonhills.edu  | 32                 | 50.0     | 11                       | 17.2     | 0                 | 0.0      | 21                    | 32.8     | 64           |
| Student-to-student discussion board and/or student chat room                    | 34                 | 50.7     | 19                       | 28.4     | 3                 | 4.5      | 11                    | 16.4     | 67           |
| Study guides  | 27                 | 41.5     | 10                       | 15.4     | 5                 | 7.7      | 23                    | 35.4     | 65           |
| Support Services (SI, Tutoring, Counseling, etc.)                               | 22                 | 34.4     | 1                        | 1.6      | 1                 | 1.6      | 40                    | 62.5     | 64           |
| Video lectures  | 29                 | 43.9     | 8                        | 12.1     | 1                 | 1.5      | 28                    | 42.4     | 66           |
| Videos on related course content from a variety of sources                      | 37                 | 55.2     | 9                        | 13.4     | 3                 | 4.5      | 18                    | 26.9     | 67           |
| Website links related to course content   | 36                 | 54.5     | 11                       | 16.7     | 4                 | 6.1      | 15                    | 22.7     | 66           |

| <b>Please rate the level to which you agree or disagree with the following statements:</b>        | <b>Strongly Agree</b> |          | <b>Agree</b> |          | <b>Disagree</b> |          | <b>Strongly Disagree</b> |          | <b>Total</b> |
|---|-----------------------|----------|--------------|----------|-----------------|----------|--------------------------|----------|--------------|
|   | <b>#</b>              | <b>%</b> | <b>#</b>     | <b>%</b> | <b>#</b>        | <b>%</b> | <b>#</b>                 | <b>%</b> |              |
| The syllabus was easy to find and included all relevant information about the course.             | 51                    | 76.1     | 12           | 17.9     | 2               | 3.0      | 2                        | 3.0      | 67           |
| The course used discussions that inspired interest and/or excitement in the subject matter.       | 42                    | 62.7     | 14           | 20.9     | 7               | 10.4     | 4                        | 6.0      | 67           |
| The course material was presented with a clear effort to help all students succeed in the course. | 48                    | 71.6     | 13           | 19.4     | 4               | 6.0      | 2                        | 3.0      | 67           |
| Ample opportunity was provided for me to interact with the course instructor.                     | 49                    | 73.1     | 13           | 19.4     | 2               | 3.0      | 3                        | 4.5      | 67           |
| The course instructor regularly interacted with the class.  | 46                    | 68.7     | 8            | 11.9     | 11              | 16.4     | 2                        | 3.0      | 67           |



**Demographic: 31-35 Age Range**

| Gender:      | #         | %            |
|--------------|-----------|--------------|
| Female       | 21        | 70.0         |
| Male         | 9         | 30.0         |
| Transgender  | 0         | 0.0          |
| <b>Total</b> | <b>30</b> | <b>100.0</b> |

| Racial and/or ethnic category     | #         | %            |
|-----------------------------------|-----------|--------------|
| African American/Black            | 2         | 6.7          |
| American Indian/Native Alaskan    | 0         | 0.0          |
| Asian                             | 2         | 6.7          |
| European American/Caucasian/White | 11        | 36.7         |
| Hispanic/Latino(a)                | 10        | 33.3         |
| Native Hawaiian/Pacific Islander  | 0         | 0.0          |
| Other:                            | 5         | 16.7         |
| <b>Total</b>                      | <b>30</b> | <b>100.0</b> |

| Please rate the level of usefulness for the following course components: | Very Useful |      | Adequately Useful |      | Not Useful |      | Didn't Use-N/A |      | Total |
|--|-------------|------|-------------------|------|------------|------|----------------|------|-------|
|  | #           | %    | #                 | %    | #          | %    | #              | %    |       |
| Canvas calendar  | 18          | 62.1 | 5                 | 17.2 | 1          | 3.4  | 5              | 17.2 | 29    |
| Canvas Grades  | 25          | 83.3 | 3                 | 10.0 | 1          | 3.3  | 1              | 3.3  | 30    |
| CHC Library Resources  | 9           | 31.0 | 5                 | 17.2 | 0          | 0.0  | 15             | 51.7 | 29    |
| CHC Online Tutoring  | 6           | 20.0 | 5                 | 16.7 | 0          | 0.0  | 19             | 63.3 | 30    |
| Discussion boards  | 19          | 65.5 | 5                 | 17.2 | 4          | 13.8 | 1              | 3.4  | 29    |
| Google Docs  | 14          | 48.3 | 6                 | 20.7 | 1          | 3.4  | 8              | 27.6 | 29    |
| Help Desk  | 6           | 20.7 | 3                 | 10.3 | 1          | 3.4  | 19             | 65.5 | 29    |
| Lecture materials e.g., slide presentations, notes, etc.                 | 18          | 60.0 | 6                 | 20.0 | 4          | 13.3 | 2              | 6.7  | 30    |
| Mobile app for Canvas  | 16          | 57.1 | 6                 | 21.4 | 1          | 3.6  | 5              | 17.9 | 28    |
| NetTutor   | 5           | 17.2 | 3                 | 10.3 | 1          | 3.4  | 20             | 69.0 | 29    |
| Office 365   | 15          | 51.7 | 6                 | 20.7 | 1          | 3.4  | 7              | 24.1 | 29    |
| Office Hours (Online, etc.)  | 11          | 37.9 | 8                 | 27.6 | 1          | 3.4  | 9              | 31.0 | 29    |
| Online Campus page on Craftonhills.edu                                   | 16          | 55.2 | 6                 | 20.7 | 0          | 0.0  | 7              | 24.1 | 29    |
| Student-to-student discussion board and/or student chat room             | 19          | 65.5 | 7                 | 24.1 | 2          | 6.9  | 1              | 3.4  | 29    |
| Study guides   | 14          | 48.3 | 4                 | 13.8 | 2          | 6.9  | 9              | 31.0 | 29    |
| Support Services (SI, Tutoring, Counseling, etc.)                        | 12          | 41.4 | 4                 | 13.8 | 2          | 6.9  | 11             | 37.9 | 29    |
| Video lectures   | 13          | 44.8 | 1                 | 3.4  | 1          | 3.4  | 14             | 48.3 | 29    |
| Videos on related course content from a variety of sources               | 19          | 65.5 | 2                 | 6.9  | 2          | 6.9  | 6              | 20.7 | 29    |
| Website links related to course content                                  | 19          | 65.5 | 3                 | 10.3 | 3          | 10.3 | 4              | 13.8 | 29    |

| Please rate the level to which you agree or disagree with the following statements:               | Strongly Agree |      | Agree |      | Disagree |     | Strongly Disagree |      | Total |
|---|----------------|------|-------|------|----------|-----|-------------------|------|-------|
|   | #              | %    | #     | %    | #        | %   | #                 | %    |       |
| The syllabus was easy to find and included all relevant information about the course.             | 26             | 86.7 | 4     | 13.3 | 0        | 0.0 | 0                 | 0.0  | 30    |
| The course used discussions that inspired interest and/or excitement in the subject matter.       | 20             | 66.7 | 7     | 23.3 | 2        | 6.7 | 1                 | 3.3  | 30    |
| The course material was presented with a clear effort to help all students succeed in the course. | 21             | 70.0 | 7     | 23.3 | 1        | 3.3 | 1                 | 3.3  | 30    |
| Ample opportunity was provided for me to interact with the course instructor.                     | 22             | 73.3 | 5     | 16.7 | 2        | 6.7 | 1                 | 3.3  | 30    |
| The course instructor regularly interacted with the class.  | 19             | 65.5 | 7     | 24.1 | 0        | 0.0 | 3                 | 10.3 | 29    |

**Demographic: 36-40 Age Range**

| <b>Gender:</b> | <b>#</b>  | <b>%</b>     |
|----------------|-----------|--------------|
| Female         | 25        | 89.3         |
| Male           | 3         | 10.7         |
| Transgender    | 0         | 0.0          |
| <b>Total</b>   | <b>28</b> | <b>100.0</b> |

| <b>Racial and/or ethnic category</b> | <b>#</b>  | <b>%</b>     |
|--------------------------------------|-----------|--------------|
| African American/Black               | 1         | 3.6          |
| American Indian/Native Alaskan       | 1         | 3.6          |
| Asian                                | 1         | 3.6          |
| European American/Caucasian/White    | 22        | 78.6         |
| Hispanic/Latino(a)                   | 2         | 7.1          |
| Native Hawaiian/Pacific Islander     | 0         | 0.0          |
| Other:                               | 1         | 3.6          |
| <b>Total</b>                         | <b>28</b> | <b>100.0</b> |

| <b>Please rate the level of usefulness for the following course components:</b> | <b>Very Useful</b> |          | <b>Adequately Useful</b> |          | <b>Not Useful</b> |          | <b>Didn't Use-N/A</b> |          | <b>Total</b> |
|---|--------------------|----------|--------------------------|----------|-------------------|----------|-----------------------|----------|--------------|
|   | <b>#</b>           | <b>%</b> | <b>#</b>                 | <b>%</b> | <b>#</b>          | <b>%</b> | <b>#</b>              | <b>%</b> |              |
| Canvas calendar   | 14                 | 48.3     | 4                        | 13.8     | 2                 | 6.9      | 9                     | 31.0     | 29           |
| Canvas Grades   | 24                 | 82.8     | 4                        | 13.8     | 1                 | 3.4      | 0                     | 0.0      | 29           |
| CHC Library Resources   | 3                  | 10.3     | 5                        | 17.2     | 0                 | 0.0      | 21                    | 72.4     | 29           |
| CHC Online Tutoring   | 1                  | 3.4      | 4                        | 13.8     | 0                 | 0.0      | 24                    | 82.8     | 29           |
| Discussion boards   | 16                 | 55.2     | 7                        | 24.1     | 2                 | 6.9      | 4                     | 13.8     | 29           |
| Google Docs   | 5                  | 17.2     | 3                        | 10.3     | 0                 | 0.0      | 21                    | 72.4     | 29           |
| Help Desk   | 3                  | 10.3     | 4                        | 13.8     | 1                 | 3.4      | 21                    | 72.4     | 29           |
| Lecture materials e.g., slide presentations, notes, etc.                        | 16                 | 55.2     | 9                        | 31.0     | 2                 | 6.9      | 2                     | 6.9      | 29           |
| Mobile app for Canvas   | 15                 | 51.7     | 4                        | 13.8     | 0                 | 0.0      | 10                    | 34.5     | 29           |
| NetTutor  | 0                  | 0.0      | 4                        | 13.8     | 1                 | 3.4      | 24                    | 82.8     | 29           |
| Office 365  | 9                  | 31.0     | 5                        | 17.2     | 0                 | 0.0      | 15                    | 51.7     | 29           |
| Office Hours (Online, etc.)   | 8                  | 27.6     | 10                       | 34.5     | 2                 | 6.9      | 9                     | 31.0     | 29           |
| Online Campus page on Craftonhills.edu  | 10                 | 34.5     | 6                        | 20.7     | 0                 | 0.0      | 13                    | 44.8     | 29           |
| Student-to-student discussion board and/or student chat room                    | 14                 | 50.0     | 8                        | 28.6     | 1                 | 3.6      | 5                     | 17.9     | 28           |
| Study guides  | 11                 | 37.9     | 8                        | 27.6     | 0                 | 0.0      | 10                    | 34.5     | 29           |
| Support Services (SI, Tutoring, Counseling, etc.)                               | 5                  | 17.2     | 6                        | 20.7     | 0                 | 0.0      | 18                    | 62.1     | 29           |
| Video lectures  | 9                  | 31.0     | 5                        | 17.2     | 1                 | 3.4      | 14                    | 48.3     | 29           |
| Videos on related course content from a variety of sources                      | 15                 | 51.7     | 6                        | 20.7     | 0                 | 0.0      | 8                     | 27.6     | 29           |
| Website links related to course content   | 20                 | 69.0     | 8                        | 27.6     | 0                 | 0.0      | 1                     | 3.4      | 29           |

| <b>Please rate the level to which you agree or disagree with the following statements:</b>        | <b>Strongly Agree</b> |          | <b>Agree</b> |          | <b>Disagree</b> |          | <b>Strongly Disagree</b> |          | <b>Total</b> |
|---|-----------------------|----------|--------------|----------|-----------------|----------|--------------------------|----------|--------------|
|   | <b>#</b>              | <b>%</b> | <b>#</b>     | <b>%</b> | <b>#</b>        | <b>%</b> | <b>#</b>                 | <b>%</b> |              |
| The syllabus was easy to find and included all relevant information about the course.             | 18                    | 62.1     | 10           | 34.5     | 0               | 0.0      | 1                        | 3.4      | 29           |
| The course used discussions that inspired interest and/or excitement in the subject matter.       | 15                    | 51.7     | 13           | 44.8     | 1               | 3.4      | 0                        | 0.0      | 29           |
| The course material was presented with a clear effort to help all students succeed in the course. | 17                    | 60.7     | 9            | 32.1     | 2               | 7.1      | 0                        | 0.0      | 28           |
| Ample opportunity was provided for me to interact with the course instructor.                     | 16                    | 55.2     | 12           | 41.4     | 0               | 0.0      | 1                        | 3.4      | 29           |
| The course instructor regularly interacted with the class.  | 12                    | 41.4     | 15           | 51.7     | 2               | 6.9      | 0                        | 0.0      | 29           |

**Demographic: 41 and above**

| Gender:      | #         | %            |
|--------------|-----------|--------------|
| Female       | 30        | 76.9         |
| Male         | 9         | 23.1         |
| Transgender  | 0         | 0.0          |
| <b>Total</b> | <b>39</b> | <b>100.0</b> |

| Racial and/or ethnic category     | #         | %            |
|-----------------------------------|-----------|--------------|
| African American/Black            | 1         | 2.7          |
| American Indian/Native Alaskan    | 0         | 0.0          |
| Asian                             | 4         | 10.8         |
| European American/Caucasian/White | 13        | 35.1         |
| Hispanic/Latino(a)                | 12        | 32.4         |
| Native Hawaiian/Pacific Islander  | 0         | 0.0          |
| Other:                            | 7         | 18.9         |
| <b>Total</b>                      | <b>37</b> | <b>100.0</b> |

| Please rate the level of usefulness for the following course components: | Very Useful |      | Adequately Useful |      | Not Useful |      | Didn't Use-N/A |      | Total |
|--|-------------|------|-------------------|------|------------|------|----------------|------|-------|
|  | #           | %    | #                 | %    | #          | %    | #              | %    |       |
| Canvas calendar  | 18          | 45.0 | 5                 | 12.5 | 1          | 2.5  | 16             | 40.0 | 40    |
| Canvas Grades  | 34          | 82.9 | 6                 | 14.6 | 1          | 2.4  | 0              | 0.0  | 41    |
| CHC Library Resources  | 6           | 15.0 | 2                 | 5.0  | 0          | 0.0  | 32             | 80.0 | 40    |
| CHC Online Tutoring  | 4           | 10.0 | 1                 | 2.5  | 1          | 2.5  | 34             | 85.0 | 40    |
| Discussion boards  | 22          | 53.7 | 11                | 26.8 | 1          | 2.4  | 7              | 17.1 | 41    |
| Google Docs  | 8           | 20.0 | 0                 | 0.0  | 1          | 2.5  | 31             | 77.5 | 40    |
| Help Desk  | 3           | 7.7  | 2                 | 5.1  | 0          | 0.0  | 34             | 87.2 | 39    |
| Lecture materials e.g., slide presentations, notes, etc.                 | 24          | 58.5 | 11                | 26.8 | 1          | 2.4  | 5              | 12.2 | 41    |
| Mobile app for Canvas  | 16          | 40.0 | 8                 | 20.0 | 0          | 0.0  | 16             | 40.0 | 40    |
| NetTutor   | 1           | 2.5  | 1                 | 2.5  | 1          | 2.5  | 37             | 92.5 | 40    |
| Office 365   | 14          | 35.0 | 1                 | 2.5  | 0          | 0.0  | 25             | 62.5 | 40    |
| Office Hours (Online, etc.)  | 10          | 24.4 | 6                 | 14.6 | 5          | 12.2 | 20             | 48.8 | 41    |
| Online Campus page on Craftonhills.edu                                   | 14          | 35.9 | 6                 | 15.4 | 0          | 0.0  | 19             | 48.7 | 39    |
| Student-to-student discussion board and/or student chat room             | 17          | 42.5 | 10                | 25.0 | 0          | 0.0  | 13             | 32.5 | 40    |
| Study guides   | 20          | 50.0 | 7                 | 17.5 | 0          | 0.0  | 13             | 32.5 | 40    |
| Support Services (SI, Tutoring, Counseling, etc.)                        | 7           | 17.5 | 1                 | 2.5  | 1          | 2.5  | 31             | 77.5 | 40    |
| Video lectures   | 22          | 53.7 | 9                 | 22.0 | 1          | 2.4  | 9              | 22.0 | 41    |
| Videos on related course content from a variety of sources               | 26          | 63.4 | 10                | 24.4 | 2          | 4.9  | 3              | 7.3  | 41    |
| Website links related to course content                                  | 26          | 63.4 | 5                 | 12.2 | 0          | 0.0  | 10             | 24.4 | 41    |

| Please rate the level to which you agree or disagree with the following statements:               | Strongly Agree |      | Agree |      | Disagree |      | Strongly Disagree |     | Total |
|---|----------------|------|-------|------|----------|------|-------------------|-----|-------|
|   | #              | %    | #     | %    | #        | %    | #                 | %   |       |
| The syllabus was easy to find and included all relevant information about the course.             | 29             | 70.7 | 12    | 29.3 | 0        | 0.0  | 0                 | 0.0 | 41    |
| The course used discussions that inspired interest and/or excitement in the subject matter.       | 22             | 53.7 | 15    | 36.6 | 3        | 7.3  | 1                 | 2.4 | 41    |
| The course material was presented with a clear effort to help all students succeed in the course. | 27             | 65.9 | 10    | 24.4 | 2        | 4.9  | 2                 | 4.9 | 41    |
| Ample opportunity was provided for me to interact with the course instructor.                     | 24             | 60.0 | 14    | 35.0 | 1        | 2.5  | 1                 | 2.5 | 40    |
| The course instructor regularly interacted with the class.  | 22             | 55.0 | 12    | 30.0 | 4        | 10.0 | 2                 | 5.0 | 40    |