2014-2015 SAOs

Reading
1.1 By the end of the term, students will improve on their initial pre-assessment rating.
Measurement tool: activity pre-assessments/session 10 reflection activity
Success measure: improvement in 4 skills

1.2 Students and faculty will be satisfied overall with the reading service provided.
Measurement tool: satisfaction survey deployed at end of term.
Success measure: 95% of respondents will be either satisfied or very satisfied with the service.

Weekly Tutoring
2.1 Students will be satisfied overall with the service.
Measurement tool: satisfaction survey deployed at end of term.
Success measure: 95% of respondents will be either satisfied or very satisfied with the service.

Tutor Training
3.1 Tutors participating in lead tutor training will find training helpful or very helpful in regards to learning leadership and supervision skills.
Measurement tool: online survey/focus group
Success measure: 100%

3.2 Tutors participating in tutor training will find training helpful or very helpful.
Measurement tool: online survey
Success measure: 100%

3.3 Tutors will complete the next appropriate level of CRLA certification—either level 1 or level 2.
Measurement tool: data sheet/CRLA completion criteria
Success measure: 100%

Summer Bridge
4.1 Summer Bridge participants found the program to be valuable or very valuable in helping prepare them for starting classes.
Measurement tool: survey deployed in Summer Bridge
Success measure: 95%
5.1 Students who have attended 50% or more of the SLA sessions feel that Sla helped them improve their math class grade by at least one letter grade.
Measurement tool: survey deployed in SLA classes
Success measure: 90%