

# Crafton Hills College - Outcomes Assessment Report

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**Program/Service Area:** Health and Wellness Center

**Term:** 2011 Spring

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## *1. Student Learning Outcomes Statement*

Students will benefit from obtaining medical services in the HWC and devote more time to their class work, benefit financially and could not get services if they were not provided in the HWC.

## *2. Means of Assessment (Measurement Method)*

222 students completed four questions on a four-point Likert scale from January through August 2011 and 65 students completed a three-point Likert scale during Spring Semester 2010. The consent form in which the questions were imbedded include: PPD Skin Test, Measles/Mumps/Rubella, Tdap, and Hepatitis A/B. When students requested any or all of the above listed immunizations and TB screening, they were given a one page consent form which included the four and three questions.

## *3. Criteria for Success (Benchmark)*

- 80% of students will benefit from receiving medical services in the HWC
- 80% of students will devote more time to their class work as a result of getting medical services on campus
- 50% of students will benefit financially by obtaining medical services on campus.
- 25% of students will not be able to get the services if not available on the HWC.

## *4. Summary of Evidence*

- 100% of respondents perceived HWC services to be beneficial to them
- 99% of respondents indicated that HWC services allowed them to devote more time to class work.
- It would be a financial hardship for 70% (vs. 58% in 2010) of the students to obtain medical services off campus.
- 22% of the students indicated they would not have been able to obtain the medical services they received if the Health & wellness Center were not on campus. However, the wording of the questions may have contributed to a low number of students responding in this way due to misinterpreting question 4. In contrast to question 4b from 2010 which contains a double negative, question 4a from 2011 contains a single negative.

## *5. Use of Results (Implications for Program Improvement & Planning)*

This data supports the efforts of the HWC to provide affordable immunizations and TB skin tests on campus by allowing students to devote more time to their class work as well as benefit them financially. Twenty percent would not be able to get them at all, if they were not available on campus.