


Crafton Hills College Student Services Council			Date: December 02, 2024 Time: 10:00am.-12:00pm. Location: CCR 233
AGENDA			
Rebecca Abeyta- Krysten Audibert- Larry Aycock- Trinette Barrie- Willie Blackmon-	James Grabow/Ernesto Rivera- LaTesha Hagler- Veronica Lehman- Mariana Macamay- Ericka Paddock-	Ivan Peña- Vannesa Ramirez- Delmy Spencer- Lily Medina-Note taker	
Guests:			
TOPIC	DISCUSSION	FUTURE ACTION	
Approval of 10-07-24 Minutes Delmy	<ul style="list-style-type: none"> • SS Council 10-07-24 Minutes 		
Chancellor Holiday Party Delmy	<ul style="list-style-type: none"> • Wednesday 12-04-24 from 11:00 am to 2:00 pm • Please RSVP to the invite from heather Madole • Double Tree Hilton in San Bernardino 		
Student Services Holiday Decoration Contest Delmy	<ul style="list-style-type: none"> • Department Holiday Decorating Contest • Judging will be done on Thursday 12-12-24 at 10:00 am • Decorations must be removed by Friday 12-20-24 close of business day 		
Student Services Holiday Breakfast Meeting Delmy	<ul style="list-style-type: none"> • Friday 12-13-24 from 8:00-10:00 am • White Elephant Game 		
Student Services Department Hours Delmy	<ul style="list-style-type: none"> • Recommendations for hours on December 16-20th 		
Redlands Christmas Parade Willie	<ul style="list-style-type: none"> • Saturday December 7th 		
Proposed Express Enrollment Willie	<ul style="list-style-type: none"> • Friday January 17, 2025, from 2:00-5:00 pm 		

CCC Apply Updates Delmy	•	
SAO/Streamlining Project Gio	•	
Department Updates	<ul style="list-style-type: none"> • A & R- • Career Center- • Counseling- • SAS- • EOPS/CARE, CalWORKs, DREAMERS, NEXT-UP- • Financial Aid and Scholarships - • Health & Wellness- • Outreach and Educational Partnership - • Student Life and Basic Needs- • Student Senate- Market Day • University Transfer Center-UTC hosted an instant admit event with CSUSB. 50 students signed up/walked in. 35 out of 38 students were given on the spot admissions for Fall 2025. • Veterans Resource Center- • MESA- 	
Other	VAR Streamlining SAO/SLO submission platform	
Adjournment	pm	

Important Dates:

Mission Statement: The Crafton Hills College mission is to change lives. We seek to inspire our students, support our colleagues, and embrace our community through a learning environment that is transformational. Crafton Hills College welcomes everyone and is committed to working with students from diverse backgrounds. The College has an exceptional learning environment built on a tradition of excellence, a talented faculty, a driven student body, a committed staff, with passionate leadership and community support.

Vision: To empower the people who study here, the people who work here, and the people who live in our community through education, engagement, and innovation.

Values:

- Respect: To champion active listening and open dialogue within our community.
- Integrity: To uphold honesty in our interactions and academic pursuits and maintain community collaboration.
- Diversity & Inclusion: To promote a welcoming environment through equitable and antiracist practices in all aspects of our work.
- Innovation: To actively grow and adapt to support our mission and vision through a willingness to embrace new perspectives and new ideas.

- **Leadership:** To develop and inspire current and future leaders through professional development, mentorship, education, and experience.
- **Sustainability:** To be a leader in our community by reducing environmental impact with practices that meet the needs of the present without compromising the future.

Student Support (Re)defined

Directed: helping students clarify their aspirations, develop an educational focus they perceive as meaningful and develop a plan that moves them from enrollment to achievement of their goals

Focused: fostering students' motivation and helping them develop the skills needed to achieve their goals

Nurtured: conveying a sense of caring where students' success is important and expected

Engaged: actively involving students in meaningful and authentic educational experiences and activities inside and outside the classroom

Connected: creating connections between students and the institution and cultivating relationships that underscore how students' involvement with the college community can contribute to their academic and personal success

Valued: providing students with opportunities to contribute to and enrich the college culture and community

Student Services Council

Charge: The Student Services Council provides a forum for effective communication among representatives of the various departments within Student Services. It meets to discuss and coordinate the different services provided by each department. Relying on quantitative and qualitative evidence and the results of student learning assessments, the council discusses activities, problems and resolutions involving these departments, budget items and facilities, and all related accreditation standards. The Student Services Council meets monthly (first Monday of the month).

Membership: Vice President, Student Services (chair); Dean, Counseling; Dean, Student Services; Director, Financial Aid; Associate Dean, Student Life; Coordinator, Health and Wellness Center; Director Student Accessibility Services; Title V Activities Director; Director, EOPS/CARE; representative of Student Services Classified Staff; Student Senate representative.

Term: One year (for appointees)

Student Services Strategic Directions

- Integrated and Mandatory Key Intake Programs, Placement in appropriate Programs of Study, Careful Monitoring of Student Success, and Creation of Student Success Pathways
- Promoting Equity, Access, and Inclusion, Valuing Diversity, and Supporting Student Connection
- Promotion of Deep Learning through Experiences and Courses
- Inclusion, Development, and Empowerment of Staff
- Continuous Quality Improvement and Effective Resource Utilization

Norms:

- We will start and end meetings on time.
- We will follow the agenda.
- We will read materials, minutes, etc. and be prepared to discuss at meetings.
- We will listen to our colleagues without interruption and will show mutual respect.
- We will operate on consensus and seek agreements all can "live with." All points of view will be considered before reaching consensus.
- We will make decisions based on clear information.
- We will bring closure to decisions.
- We will support the committee's recommendations.
- We will accept the fact that there will be differing opinions and encourage open dialogue and courageous conversations.

- We will use the best interests of our stakeholders (especially students) as the basis for our decision making.
- We will honor brainstorming without being attached to our viewpoint.
- We will give the opportunity for all members to contribute.
- We will be free to speak our minds without fear of reprisal.
- We will be transparent with our colleagues and our positions on issues.
- We will identify pending issues, agreements, and action steps at the end of the meetings.
- We will stay focused on topics under the charge of the committee.
- We will report back to and seek input from constituents.