


<b>Crafton Hills College Student Services Council</b>			Date: March 25, 2024 Time: 10:00am.-12:00pm. Location: CCR 233
<b>AGENDA</b>			
Rebecca Abeyta- Krysten Audibert- Larry Aycock- Trinette Barrie- Willie Blackmon- Luis Chavez-	James Grabow/Ernesto Rivera- LaTasha Hagler- Veronica Lehman- Mariana Macamay- Ericka Paddock-	Ivan Peña- Vannesa Ramirez- Hannah Sandy - Delmy Spencer-  Lily Medina Note taker	
Guests:			
<b>TOPIC</b>		<b>DISCUSSION</b>	
<b>FUTURE ACTION</b>			
Approval of 03-04-24 Minutes  Delmy	<a href="#">Student Services Council Minutes 03-04-24</a>		
Posting Guidelines Draft  Michelle	<a href="#">CHC Posting Guidelines 03-08-24</a>		
Counseling Model  Ivan			
Self Service Updates  Delmy			
Department Updates	<ul style="list-style-type: none"> <li>• A &amp; R-</li> <li>• Career Center-</li> <li>• Counseling-</li> <li>• SAS-</li> <li>• EOPS/CARE, CalWORKs, DREAMERS, NEXT-UP-</li> <li>• Financial Aid and Scholarships -</li> <li>• Health &amp; Wellness-</li> <li>• Outreach and Educational Partnership -</li> <li>• Student Life and Basic Needs-</li> <li>• Student Senate- Market Day</li> <li>• University Transfer Center -</li> <li>• Veterans Resource Center-</li> <li>• MESA-</li> </ul>		
Other	<a href="#">Streamlining Project</a>		

	<a href="#">Admin &amp; Student Services Outcomes</a>	
Adjournment	pm	
Important Dates:		
<p><b>Mission Statement:</b> The Crafton Hills College mission is to change lives. We seek to inspire our students, support our colleagues, and embrace our community through a learning environment that is transformational. Crafton Hills College welcomes everyone and is committed to working with students from diverse backgrounds. The College has an exceptional learning environment built on a tradition of excellence, a talented faculty, a driven student body, a committed staff, with passionate leadership and community support.</p> <p><b>Vision:</b> To empower the people who study here, the people who work here, and the people who live in our community through education, engagement, and innovation.</p> <p><b>Values:</b></p> <ul style="list-style-type: none"> <li>▪ Respect: To champion active listening and open dialogue within our community.</li> <li>▪ Integrity: To uphold honesty in our interactions and academic pursuits and maintain community collaboration.</li> <li>▪ Diversity &amp; Inclusion: To promote a welcoming environment through equitable and antiracist practices in all aspects of our work.</li> <li>▪ Innovation: To actively grow and adapt to support our mission and vision through a willingness to embrace new perspectives and new ideas.</li> <li>▪ Leadership: To develop and inspire current and future leaders through professional development, mentorship, education, and experience.</li> <li>▪ Sustainability: To be a leader in our community by reducing environmental impact with practices that meet the needs of the present without compromising the future.</li> </ul>		

### Student Support (Re)defined

**Directed:** helping students clarify their aspirations, develop an educational focus they perceive as meaningful and develop a plan that moves them from enrollment to achievement of their goals

**Focused:** fostering students' motivation and helping them develop the skills needed to achieve their goals

**Nurtured:** conveying a sense of caring where students' success is important and expected

**Engaged:** actively involving students in meaningful and authentic educational experiences and activities inside and outside the classroom

**Connected:** creating connections between students and the institution and cultivating relationships that underscore how students' involvement with the college community can contribute to their academic and personal success

**Valued:** providing students providing students with opportunities to contribute to and enrich the college culture and community

### Student Services Council

**Charge:** The Student Services Council provides a forum for effective communication among representatives of the various departments within Student Services. It meets to discuss and coordinate the different services provided by each department. Relying on quantitative and qualitative evidence and the results of student learning assessments, the council discusses activities, problems and resolutions involving these departments, budget items and facilities, and all related accreditation standards. The Student Services Council meets monthly (first Monday of the month).

**Membership:** Vice President, Student Services (chair); Dean, Counseling; Dean, Student Services; Director, Financial Aid; Associate Dean, Student Life; Coordinator, Health and Wellness Center; Director Student Accessibility Services; Title V Activities Director; Director, EOPS/CARE; representative of Student Services Classified Staff; Student Senate representative.

**Term:** One year (for appointees)

### Student Services Strategic Directions

- ▶ Integrated and Mandatory Key Intake Programs, Placement in appropriate Programs of Study, Careful Monitoring of Student Success, and Creation of Student Success Pathways
- ▶ Promoting Equity, Access, and Inclusion, Valuing Diversity, and Supporting Student Connection
- ▶ Promotion of Deep Learning through Experiences and Courses
- ▶ Inclusion, Development, and Empowerment of Staff
- ▶ Continuous Quality Improvement and Effective Resource Utilization

**Norms:**

- We will start and end meetings on time.
- We will follow the agenda.
- We will read materials, minutes, etc. and be prepared to discuss at meetings.
- We will listen to our colleagues without interruption and will show mutual respect.
- We will operate on consensus and seek agreements all can “live with.” All points of view will be considered before reaching consensus.
- We will make decisions based on clear information.
- We will bring closure to decisions.
- We will support the committee’s recommendations.
- We will accept the fact that there will be differing opinions and encourage open dialogue and courageous conversations.
- We will use the best interests of our stakeholders (especially students) as the basis for our decision making.
- We will honor brainstorming without being attached to our viewpoint.
- We will give the opportunity for all members to contribute.
- We will be free to speak our minds without fear of reprisal.
- We will be transparent with our colleagues and our positions on issues.
- We will identify pending issues, agreements, and action steps at the end of the meetings.
- We will stay focused on topics under the charge of the committee.
- We will report back to and seek input from constituents.