

Technology Services

Technology Services Staff

- Melissa Oshman, Director of Tech Services
- Tracy Gray, Administrative Secretary
- Anthony White, Senior Tech Support Specialist
- Alan Oshiro, Senior Tech Support Specialist
- Shane Veloni, Tech Support Specialist II
- Karen Mottl, Tech Support Specialist I
- Charlie Rahn, Tech Support Specialist I

Contact Us

Technology Contacts

- District Helpdesk x4357
- CHC Help line x3560 or (909) 389-3560
- AV Help x3316 or (909) 389-3316
- Evening support call x3560 or x3316

Submit a Technology Work Order

If you have a non-emergency Technology need or issue, please submit a technology work order by following these steps:

1. Navigate to <https://login.schooldude.com>
2. Login using: `username@sbccd.cc.ca.us`
3. Enter Password. (Use Forgot password to reset password)
4. Using the "Go to" pull down menu, select "Help Desk"

If you have an issue with printing or your copier, please submit a technology work order. The work order web address is login.schooldude.com

Password Reset

Forgot Password

If you have forgotten your password or are locked out of your account please call the District Helpdesk at (909) 384-4357 or x4357. Crafton Hills Technology staff cannot reset passwords.

Reset your Password

1. Press Ctrl + Alt + Delete.
2. Click "Change a password"
3. In the Old Password field type your current password.
4. In the New Password field type your new password.
5. In the Confirm New Password field, retype your new password.

Password Requirements

- Must be 8 - 20 characters
- Must contain at least 3 of the 4 characters listed below
 - Uppercase letter (A-Z)
 - Lowercase letter (a-z)
 - Number (0-9)
 - Special character (!, \$, #)
- May NOT include the following special characters
 - \, ?, :, *, @, &, +, <, >
- Cannot be any of your last 5 passwords

Security Tips

- Never give out your password to anyone. CHC Technology staff will never ask you for your password.
- Never click a link in an email from someone you do not know and provide your password.