	Net Tutor	Smarthinking	PrepTalk	Canvas
	Private vendor	**Private vendor**	**Tutoring Center**	**Tutoring Center**
Company	Link-Systems, Inc.	Pearson	Instructure	
Tutors' Credentials	• Min. Bachelor's degree • Most have post-graduate degree • Training aligned with CRLA & ATP	• All have a Bachelor's degree • 90% of tutors have a Master's or Ph.D.	• Determined by the Tutoring Center	• Determined by the Tutoring Center
LMS Integration	• Canvas, Blackboard, Moodle, Sakai, D2L, Etudes • Single sign-on access	• Canvas, Blackboard, Moodle • Single sign-on access	• Single sign-on access	• Single sign-on access
Customer Support	Available for end-user technical issues: • Web form on every NetTutor webpage • Live telephone support (Pacific time) M-F 6am – 8 pm Sat+Sun 10am – 4pm	Available for end-user technical issues: • Web form • Live telephone support (Eastern time) M-F 8am – 9 pm	• Web form • Live telephone support • Unlimited training • Dedicated account manager	• Web form • Live telephone support
Tutoring Availability/Types (Asynchronous and/or synchronous)	Live Sessions: • One queue-multiple servers • first come, first served • one-to-one Question drop-off: • Students submit a question and returns later for feedback. • Responses available within one day. Paper/essay review: • Students submits a file and returns later for tutor feedback.	Basic math skills, algebra, liberal arts math, geometry, trigonometry, calculus, & statistics available 24/7 Live Sessions: • First come, first served • One-to-one Appointment: • Schedule a 30 minute personal session • 48 hrs. in advance Question drop-off • Students submit a question and returns later for feedback.	• Determined by tutors' availability	• Determined by tutors' availability

	• Available within two days.	Paper/essay review: • Students submits a file and returns later for tutor feedback. • Available within 24 hrs.		
Logistics	• web-based • no downloads or installations • desktop computers, laptops, and mobile devices	• web-based • no downloads or installations • desktop computers, laptops, and mobile devices	• web-based • no downloads or installations • desktop computers and laptops (no mobile devices)	• web-based • no downloads or installations • desktop computers, laptops, and mobile devices
Features	"Rules of Engagement"—faculty can share course materials so tutoring aligns with course pedagogy		• Translates • Stream videos to groups of students • Tap into Youtube • One-on-one sessions • Collects data • Share desktop • Unlimited events • Unlimited users • Polls and surveys • Multiple presenters	• Create a "class" for tutoring • Connects students to tutoring services • Automatic email to all students with changes • Can provide feedback in one frame • Record video and audio
Cost	•$24/hour •No minimum usage requirements •No charge for archives •No set-up fee •No integration fee •No support fee •Unused minutes rollover from term-to-term without penalty	12-month contract (Hours rollover): Option A:　600 Hours of Tutor Time = $15,000 Option B:　400 Hours of Tutor Time = $10,000 Option C:　300 Hours of Tutor Time = $7,500 Option D:　200 Hours of Tutor Time = $5,000	• Already purchased by the counseling dept. • $10 - $14/hr. per tutor • Training costs • Tutors' salaries a fixed cost regardless of usage • Equipment needed: 　• Touch screen computers 　• Webcams 　• Microphones	• $10 - $14/hr. per tutor • Training costs • Tutors' salaries a fixed cost regardless of usage • Equipment needed: 　• Touch screen computers 　• Webcams 　• Microphones 　• Headsets

		• Live on-demand sessions: "Metered" to the minute of time spent working with a tutor* • Submitted questions: 20 minutes per* • Submitted essays or career writing: 35 minutes or 60 minutes for 9+ page essays* • Paragraphs and submitted essays of 200 words or fewer: 20 minutes* • Pre-scheduled sessions: 30 minute increments* *Add 7 minutes for archiving and post processing	• Headsets	
Drawbacks			Must create an account to view college content	• Housed in software, but tutoring tutors are external (email, telephone, Skype) • When used for conferences, alerts all students in the course to all upcoming conferences, which generates a ton of unwanted emails. • Anything posted to the course or any changes/updates will automatically be

				emailed to ALL students (no current way to turn off the auto-notification feature)
Subjects	English: Vocabulary, Grammar, Reading, Composition, Fiction, Creative Nonfiction, Nonfiction Writing, Creative Writing, Technical Writing, American Literature, British Literature, World Literature, Poetry, Career Writing, Essay Center, Resume, Cover Letter, Paragraph Submission Math: Basic Math Skills, College Algebra, Intermediate Algebra, Algebra 1, Algebra 2, Geometry, Trigonometry, Liberal Arts Math, Pre-Calculus, Finite Math Calculus, Single Variable Calculus, Multi Variable Calculus, Applied Calculus, Differential Equations, Advanced Math Topics, Beginning Statistics, Intermediate Statistics, Advanced Statistics, Mathematics for Teachers, Matemáticas en Español Accounting, Economics, Finance, & Business	Writing Reading Math: Basic Math, Algebra, Liberal Arts Math, Geometry, Trigonometry, Calculus (Single Variable), Statistics, Advanced Statistics, Matemáticas en Español, Multivariable Calculus, Differential Equations, Linear Algebra, Discrete Mathematics, Science: Biology, Intro Human Anatomy & Physiology, General Chemistry, Physics, Organic Chemistry Business: Intro Economics, Intro Accounting, Intro Finance, Statistics, Intermediate & Advanced Accounting, Individual Income Tax, Cost Accounting, Payroll Accounting Languages: Spanish Nursing & Allied Health: Medical-Surgical Nursing, Nursing Care Plan, Nursing Pathophysiology, Nursing Pharmacology, Nursing	Determined by Tutoring Center's tutors' availability	Determined by Tutoring Center's tutors' availability

	Payroll; Accounting; Principles of Financial; Intermediate Accounting I, II, III; Advanced Accounting; Governmental Accounting; Principles of Managerial; Accounting; Cost Accounting I, II; Audit I, II; Internal Audit; Taxation; Tax I (Personal); Tax II (Business/Corporate); Law; Business Law; Law and the Accountant; Economics; Principles of Microeconomics; Principles of Macroeconomics; Finance; Principles of Finance; Management; Principles of Management; Marketing; Principles of Marketing; Information Systems; Principles of Information Systems Languages Spanish, French, German, Italian, Portuguese Sciences Physics, Mechanics, Classical Electromagnetism, Optics, Nuclear, Physics, Quantum Mechanics†, Acoustics, General Relativity, Biology, General Biology, Biochemistry, Molecular & Cell Biology, Microbiology, Human Anatomy & Physiology, Genetics, Zoology, Botany, Ecology,	Anatomy & Physiology, OB/GYN, Pediatrics, Oncology, Geriatrics, Mental Health & Psychiatric Nursing, Nursing Administration, Medical Assisting, Medical Terminology, Allied Health Anatomy & Physiology, Allied Health Pharmacology, Nursing & Allied Health Essays. Computers & Technology: IT Support 2010/2013 Word, Excel, Power Point, Access, & Windows 7.		

	Evolution, Chemistry, General Chemistry I and II, Organic Chemistry I and II, Biochemistry, Inorganic Chemistry, Physical Chemistry, Analytical Chemistry, Earth Science, Geology, Astronomy <u>General Humanities, Social Sciences</u> US Government, US History, Anthropology, Environmental Studies, General Humanities, Government/Not for Profit, Communications, Introduction to Sociology, Introduction to Psychology, Introduction to Philosophy, World History, Ethics, Introduction to Literature, Introduction to Criminal Justice, Criminology, Ethics in CJ, Criminal Law, Criminal Investigation <u>Nursing & Allied Health</u> Human Anatomy and Physiology I and II, Introduction to Pharmacology, Medical Terminology, Pathophysiology, Principles and Concepts of Nutrition, Maternal/Fetal Nursing, Newborn and Neonatal Intensive Care, Psychiatric Nursing, Hospice Care, General Medical/Surgical Nursing, Dosage and			

	Calculations, Oncology, Fundamentals of Nursing, Medical-Surgical Nursing, Critical Care Nursing <u>Information Technology & Computer Science:</u> C, C#, C++, Computer Animation, Computer Basics, Computer Generated Music, Computer Graphics, Computer Modeling Database, Desktop Publishing, HTML, Information Systems, Internet Java, JavaScript, Linux, Microsoft Access, Microsoft Excel, Microsoft PowerPoint, Microsoft Project, Microsoft Word, Microsoft Excel, MS FrontPage, MS Office, MS Outlook, Networking, Oracle Database, Perl Programming, SQL, TCP/IP Unix, Visual Basic, Web Design, Website Development, Windows NT, Windows XP, Windows Vista, Windows 7, Mac OSX			
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