

**Contract Data Entry Check Sheet**

Board Date 04/11/2024

Total Contract Value \$ 800,000 00

Control Number 27011 Vendor # 8776 DIR Number \_\_\_\_\_

Name of Contractor

**Timely Telehealth LLC dba TimelyCare**

Contract Services Narrative

Telehealth for mental health services

Budget Number 125 31 64400101 511300 2309 6440  N/A

Budget Number \_\_\_\_\_

Funding Source Mental Health Services

Employee Contact Carlos, Ray Phone 909-384 8253

Notes **Prepaid Expense**

03/18/2024 Date Received SBVC/CHC District Location/Campus

Student Life Department 03/18/2024 Date Signed By SS

03/18/2024 Mailed to Contractor  
 FedEX  Via Dept 03/18/2024 Copy to Department  
 E copy  Via Campus Mail

04/01/2024 Start of Term Date 03/31/2029 End Term Date

**PR4206178** PR Number 01/23/2024 PR Date

2405802 PO Number 03/18/2024 PO Date

Contract attached to Oracle PO

File Label  Image Now

This is an Amendment

The Amendment Number is \_\_\_\_\_



# Contract Packet Cover Sheet

Business Services Use Only  
**SAN BERNARDINO COMMUNITY COLLEGE DISTRICT**  
**MAR 18 2024**  
**BUSINESS SERVICES DEPT**

### Instructions

- 1 Print one copy attach to the contract packet and submit to Business Services
- 2 Send via email to [vdiggle@sbccd.edu](mailto:vdiggle@sbccd.edu) to notify Business Services that a Contract Packet is in route Reference in the subject line the Supplier s/Contractor s name and PR number if applicable
- 3 This form must be completely filled out in order to process Contract Packet Incomplete packets will be rejected

03/18/2024

Date

Ray Carlos

Name of Person Responsible and/or Managing Contract

( 909 ) 384 8253

Area Code Phone Number

Student Life

SBVC/CHC

Department & Division

Site

PR 4206178

TimelyCare

Purchase Requisition No

Supplier/Contractor Name (as it appears on the contract)

125 31 64400101 511300 2309 6440 = 100 %

Mental Health Services

Oracle Charge Account (Primary)

Funding Source (Grant Name)

Oracle Charge Account (if more than One) = %

Funding Source (Grant Name)

Print Name Area Dean/Dean Level Manager Carlos, Ray

( 909 ) 384-8253

Area Code Phone Number

### General Contract Information Needed

Total Contract Value \$ 800 000 00 Annual Payment (\$153 750 00)

Income

Expense

Contract Value Under Bid Limit

Contract Value Over Bid Limit

Contract Term Start Date 04/01/2024

Contract Term End Date 03/31/2029

### Submission Check List

One Digital copies of the contract  One completed Contract Cover Sheet  Contract is in the name of the District

One copy of all other document(s) that may be required (COI request Club minutes etc )

### The Supplier Contact information We will need the Supplier s information below

Contact Person s Name Justin Uso Phone # ( 313 ) 938-2700

Email Address justin urso@timelycare.com

FedEx able Address (No PO Boxes) 1315 S Adams St, Fort Worth TX 76104

For Business Services Office Only



Effective Date 04/01/2024

Term Date 06/01/2024 05/31/2029

FOUNDATION for CALIFORNIA  
COMMUNITY COLLEGES

Exhibit F-1 (Amended for San Bernardino Community College District)

TimelyCare Order Authorization Form for San Bernardino Community College District

The Foundation for California Community Colleges ( Foundation ) has entered into a systemwide CollegeBuys Master Services Agreement ( 'Master Services Agreement ) for telehealth/tele mental health services with TimelyCare. TimelyCare is the market leader and the only telehealth provider that is 100% focused on the higher education sector providing on demand 24/7 medical on demand 24/7 TalkNow mental and emotional support, Scheduled Counseling Psychiatry, and Health Coaching services

TimelyCare student telehealth programs support California institutions by extending and augmenting existing student health services and student counseling services around the clock with the goal of increasing student wellness engagement and retention

Listed below are the program options and rates for the effective and term dates outlined above

**PROGRAM OFFERINGS**

<b>Program</b>	<b>Medical</b>	<b>Talk Now</b>	<b>Scheduled Counseling</b>	<b>Psychiatry</b>	<b>Health Coaching</b>	<b>Basic Needs Support</b>
<b>GOLD</b>	✓	✓	✓	✓	✓	✓
<b>SILVER</b>	✓	✓	✓			✓
<b>BRONZE</b>		✓	✓			✓

**PRICING**

Volume pricing through the Master Services Agreement with the Foundation can be seen in the pricing grid below. As the aggregate student population of Participating Agencies (CCC, CSU, AICCU, and UC institutions) increases, the entire system of California higher education reaps the reward of discounts of up to 25 percent from the base price.

TimelyCare will work with the Foundation to ensure the messaging and marketing of current and future (discounted) pricing is simple for institutions to both understand and budget (i.e. budget for current price but be rewarded with future discounts as other institutions participate)

As of 02/01/2024 as a Participating Agency under the Master Services Agreement San Bernardino Community College District has selected to proceed with the Bronze program at the price of \$10.25 per student per year. TimelyCare will customize a Bronze program for SBCCD that includes TalkNow (24/7/365) On Demand Mental/Emotional Support and 12 Scheduled Counseling sessions per student. ***\*The \$10,000 Campus Support and Training Fee is waived if SBCCD executes this commitment prior to March 29, 2024***

This TimelyCare agreement with SBCCD (the Agreement) shall be for a Term length of five (5) years from the Effective Date. This Order is for approximately 15,000 San Bernardino Community College District students (Crafton Hills College 5,000 and San Bernardino Valley College 10,000) for an annual cost of \$153,750.\*\*

TimelyCare shall issue annual invoices to the Participating Agency's payment processing department using the contact information as follows:

**Participating Agency Billing Information**

Contact Name: Accounts Payable

Email Address: sbccdapd@sbccd.edu

Mailing Address: 550 E Hospitality Land, Suite 200, San Bernardino, CA 92408

Phone Number: 909.388.6900

Participating Agency will notify TimelyCare at [accountsreceivable@timelycare.com](mailto:accountsreceivable@timelycare.com) if this point of contact changes within (ten) 10 days of the change.

At the end of the Term, TimelyCare will provide adjusted pricing reflective of total aggregate CollegeBuys Participating Agencies' student population.

***\*\*The student count and respective annual cost is subject to change as per the eligibility file certifying actual enrollment after the census date as submitted to TimelyCare by SBCCD administration.***

[The rest of this page intentionally left blank.]

<b>Program</b> per student ANNUAL pricing	10K 99K population	100K 199K population	200K 399K population	400K 999K population	1M 199M population	2M+ population
<b>Bronze</b> medical & talk-show	\$13.75 (\$6.88/semester)	\$13.00	\$12.75	\$12.50	\$11.25	\$10.25
<b>Silver</b> medical, talk-show, & scheduled counseling	\$30.00 (\$15.00/semester)	\$28.00	\$27.50 6% Discount	\$25.80	\$24.25	\$21.90
<b>Gold</b> medical, talk-show, scheduled counseling, eventing, health counseling	\$62.00 (\$31.00/semester)	\$57.10	\$56.50	\$53.00	\$49.75	\$44.75

+\$10,000 per campus per year Support and Training Fee for all levels \*

If you have any questions please contact Justin Urso at (313) 938 2700 or [justin\\_urso@timelycare.com](mailto:justin_urso@timelycare.com) or Jay Scheinberg at (301) 613 5568 or [jay\\_scheinberg@timelycare.com](mailto:jay_scheinberg@timelycare.com). We look forward to working with your institution and student population.

Yes, we accept program terms and conditions as reviewed, negotiated, and agreed upon by CollegeBuys on behalf of the Foundation for California Community Colleges and SBCCD College as seen in the Master Services Agreement, (Agreement No 00003713) in effect as of August 01, 2020 between the Foundation for California Community Colleges and Timely Telehealth, LLC

Yes, my institution agrees to provide an accurate census of student population for each of the academic terms occurring during the Term



Signature Steve J Sutorus

03/18/2024

Date

Business Manager

Title

# Bronze Package

## San Bernardino Community College District

Program Details	# of Enrollees	Annual Investment
<p><b>\$0 TalkNow</b> (On demand 24/7 mental support)</p> <p><b>\$0 Scheduled Counseling visits</b> (12 per student)</p> <p><b>Basic Needs Assistance</b></p> <ul style="list-style-type: none"> <li>Prescriptions Prescription Savings Card + Refills</li> <li>Care Navigation</li> <li>Integrated All In One Platform</li> <li>EHR + LMS Integrations SSO</li> <li>Languageline Translation Multi Party Visits</li> <li>TimelyCampus Care Collaboration + Personalized Client Cards</li> <li>Digital Self Care Peer Community Self Care Content and more</li> <li>Student Engagement Marketing</li> <li>Dedicated Success Manager</li> <li>Live 24/7 Tech Support</li> <li>SOC 2 / Type II Security Compliance &amp; Web Content Accessibility Guideline (WCAG) 2.1 Level AA standard</li> </ul>	<p><b>15,000 SBCCD Students</b></p>	<p><b>Five -year Agreement</b></p> <p><b>\$153,750 + \$10,000 Annual Support &amp; Training Fee</b></p> <p><b>WAIVED**</b></p>

**Terms and conditions** Pricing shown based on a 60 month commitment Annual per campus Support & Training fee Annual Support & Training Fee waived for five year agreement

# Prepaid Expense FY 23/24

PO 240425802

PR4204206178

Supplier – TimleyCare

Account

125 31 64400101 511300 2309 6440

Term

05/01/2024 to 04/30/2025

Amount to be charged

FY 23/24 = \$38,437 50

FY 24/25 = \$115,312 00

Total PO Value = \$153,750 00



San Bernardino  
Valley College

Raymond A. Carlos  
Dean of Student Engagement and Wellness  
San Bernardino Valley College  
701 S. Mt. Vernon Avenue  
San Bernardino, CA 92410  
(909) 384 8253

# MEMORANDUM

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**TO** Virginia Diggle Business Service Administrator  
**FROM** Raymond A. Carlos, Ed D, Dean of Student Engagement and Wellness  
**CC** Ericka Paddock Ed D Associate Dean Student Services Student Life  
Olivia R. Rosas Ed D Interim Vice President of Student Services  
Delmy Spencer Ed D Vice President of Student Services  
**Date** March 13, 2024  
**Re** TimelyCare Contract Payments

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The payments for the TimelyCare contract will be as follows:

23/24 – SBVC Only

Account 125 01 64400101 2309 6440 (prorated – Virginia to determine amount)

24/25 – both carryover and new PO

Account 125 25 64400502 2331 6440 (31.61%)

Account 125 01 64400101 2309 6440 (34.195%)

Account 125 01 69600201 2331 6960 (34.195%)

25/26 – both carryover and new PO

Account 125 25 64400502 2331 6440 (31.61%)

Account 125 01 64400101 2309 6440 (34.195%)

Account 125 01 69600201 2331 6960 (34.195%)

26/27 – both carryover and new PO

Account 125 25 64400502 2331 6440 (31.61%)

Account 125 01 64400101 2309 6440 (34.195%)

Account 125 01 69600201 2331 6960 (34.195%)

27/28 – both carryover and new PO

Account 125 25 64400502 2331 6440 (31.61%)

Account 125 01 64400101 2309 6440 (34.195%)

Account 125 01 69600201 2331 6960 (34.195%)

Thank you for your continued support!



July 16 2024

San Bernardino Community College District  
Attn Accounts Payable  
550 E Hospitality Lane Suite 200  
San Bernardino, California 92408

RE TIMELYCARE COLLEGE BUYS F-1 ORDER FORM DATED MARCH 18 2024

Dear Sirs

Pursuant to the attached F-1 Order Form for San Bernardino Community College District ( SBCCD ) and TimelyCare, on behalf of MSA #00003713 with TimelyCare and Foundation for California Community Colleges, TimelyCare is providing SBCCD with the following payment schedule in order to align with SBCCD's Fiscal Year and will invoice in accordance with the terms a follows

June 1 2024 to June 30 2024 - \$12 812 50  
July 1 2024 to June 30 2024 \$153 750  
July 1 2025 to June 30 2026 \$153 750  
July 1 2026 to June 30 2027 - \$153 750  
July 1 2027 to June 30 2028 \$153 750  
July 1 2028 to May 31 2029 - \$140 937 50

Please contact Janelle Eastman at 650-576-3838 or [janelle.eastman@timelycare.com](mailto:janelle.eastman@timelycare.com) if we can be of further assistance

Sincerely

Pete Blaisdell  
Chief Revenue Officer TimelyCare