

<https://www.craftonhills.edu/current-students/counseling/faq.php>

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FAQ

Self-Service & Canvas

Self-Service Registration Tutorials

I received the following message while attempting to register for a course through Self-Service: “You don’t meet the Orientation &/or Assessment requirement, see counseling.”

I received the following message while attempting to register for a course through Self-Service: “(Course #) - The following required prerequisite for course (Course #) is not started. Please refer to the Catalog. For additional information see a Counselor. PREREQUISITE: (Course #) or eligibility for (Course #) as determined through the Crafton Hills College assessment process”

I received the following message while attempting to register for a course through Self-Service: "See a Counselor"

I received the following message while attempting to register for a course through Self-Service: “Add Code not found. Please enter a valid authorization code.”

I received the following message while attempting to register for the course through Self-Service: "Need course overload"

I received the following message while attempting to log in to Canvas to access my online course(s): “Failed to Log In: Canvas doesn’t have an account for use: (username)”

Selecting a Major/ Career

What majors, degrees and certificates are available at Crafton Hills College?

Which major should I choose or declare?

What major do I need to become a (Career/Occupation)?

Where can I take a career assessment test?

Does Crafton Hills College provide job search assistance?

Transferring to a University

What courses do I need to complete in order to transfer to a 4 year institution (UC, CSU and/or Private)?

How can I speak with a representative from a 4-year transfer institution (UC, CSU and/or Private)?

Which Crafton Hills College courses are transferable to a University of California and/or a California State University?

New Students

What is a Student Educational Plan (SEP) and do I need one?

I completed coursework at another college or university. How do I get help evaluating which courses I still need to complete in order to achieve my educational goal?

I cannot physically attend Crafton Hills College. Does Crafton offer Online Counseling services/support?

I cannot afford to purchase my textbooks. What resources are available to me as a Crafton Hills College student?

Who do I notify about my F-1 Student Visa?

Cal-GETC (Last Updated: 06/05/25)

What is Cal-GETC?

Who should complete Cal-GETC?

What is Cal-GETC certification?

Is Cal-GETC required for admission?

Can I use credit by exam to meet Cal-GETC requirements?

Must I complete all of Cal-GETC to be certified?

When and how do I have Cal-GETC certified?

Can I use Pass/No Pass (Credit/No Credit) for Cal-GETC certification?

I took a class listed before Cal-GETC was approved; will it still count?

I have taken courses at other California community colleges; Will they count toward Cal-GETC?

I have taken courses at a CSU, US, Independent, or Out-of-state college. Will they count toward Cal-GETC?

I have international coursework; Will it count toward Cal-GETC?

Additional Questions

Where can I request a preferred name change if I would like my instructors to refer to me by my preferred name versus my legal name?

What do I need to graduate from Crafton Hills College?

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