https://www.craftonhills.edu/current-students/counseling/starfish/index.php

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Starfish

What is Starfish?

Starfish Solutions is a retention solution program that helps to create an online student success environment, facilitating programs such as counseling and advising, tutoring, mentoring, and others–with the aim of improving student success and retention. See a summary and explanation of workflow here.

Some of the features of Starfish include:

- Viewing support networks for your courses
- Receiving early alerts for academic concerns and praise for a job well done
- Getting electronic referrals and other messages
- Viewing and following academic plans
- Signing up online for appointments with course instructors, counselors and advisors
- and Faculty can submit progress reports in real time and connect students to appropriate campus offices

How to Access Starfish

Log into Starfish

Once students log into Starfish it is strongly recommended that they update their profile with a picture and review/update their email address and phone number to ensure accuracy. Students can also select the small cell phone icon in their profile to receive text alerts (regular messaging and data rates may apply).

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2025-2026 Progress Survey Dates and Deadlines

- 8-week course progress reports open during the fourth week of their term:
    - Sept. 15-19 (Fall first session)
    - Nov. 3-7 (Fall second session)
    - Feb. 9-13 (Spring first session)
    - April 13-17 (Spring second session)
- 13-week course progress reports open during the sixth and seventh weeks of their term:
    - Nov. 3-14 (Fall)
    - March 23- April 03 (Spring)
- 16-week courses AND Respiratory Program progress reports are open during the seventh, eighth, and nineth weeks of the term:
    - October 6-24 (Fall)
    - March 2-20 (Spring)

* If you need any assistance in completing your report, please contact StarfishFaculty@craftonhills.edu

Starfish Open Labs and One-on-One Tutorials for Faculty

Click here to see what Starfish can do for you, then email StarfishFactuly@Craftonhills.edu to set up a personal walk through.

Starfish Summary Newsletters

- May 2025 - Starfish Top 5!
- May 2023 - Spring Updates, Usage, and Campus Kudos
- December 2022 - Fall 2022 Usage Report
- May 2022 - Spring Student Starfish Feedback Results

- March 2022 - Fall 2021 Progress Report Completion Data
- January 2022 - Happy 5 year Anniversary CHC and Starfish
- December 2021 - 2019-2021 Usage Impact Report
- October 2021 - Pros and Cons of the "Missing Assignments" Pilot Flag
- August 2021 - Pilot our new flag: Missing Assignments in Canvas
- May 2021 - Faculty Usage Survey: Progress Reports and Auto Flags
- April 2021 - Starfish Registration Tool
- March 2021 - Degree Planner Annual Review (data)
- February 2021 - New Semester House Keeping
- January 2021 - Sign up for Auto Flags

Older Newsletters

Data Results

- Spring 2022 Student (and staff) Starfish Early Alert and Degree Planner Feedback
- Spring 2021 Faculty Usage Survey - Progress Reports and Auto Flags
- Spring 2020 Counseling and Student Services User Survey Results
- Fall 2019 Student Success Data (Spring 2020 In-Service Presentation)
- Spring 2019 Faculty User Survey Results
- Spring 2018 Usage Survey Results
- 2017-2018 Starfish Data for Promising Practices Application
- Spring 2017 Pilot Survey Results from Faculty
- Spring 2017 Pilot Survey Results from Students

Questions about Starfish?

Students

Contact StarfishStudent@craftonhills.edu

Faculty and Early Alert

Contact StarfishFaculty@craftonhills.edu

Degree Planner and Communication Tool

Contact Gio Sosa at gsosa@craftonhills.edu