



In Spring 2019, a survey was developed for the tutoring center to assess students who received services. This report summarizes the findings from the online survey. A total of 65 students responded to the survey.

Q1. Please rate your level of agreement with the following statements	Strongly Agree	Agree	Disagree	Strongly Disagree
Visiting the Tutoring Center has assisted me in becoming an independent learner	54.1%	43.5%	1.2%	1.2%
Overall, tutors are encouraging and supportive	73.8%	23.8%	1.2%	1.2%

Q2. How did you learn about the Tutoring Center? (check all that apply)	Choice Count	
Instructor	39.0%	55
Tutors	15.6%	22
Friend	14.9%	21
Class Visit	11.3%	16
Programs (STEM, EOPS, DSPS, Transfer Center, etc.)	9.2%	13
Flyer/Sign	8.5%	12
Other (please specify)	0.7%	1
Social Media	0.7%	1
Total		141

Q2a. Other (please specify)

N/A

Q3. Are you part of a program/class that requires tutoring?	Choice Count	
Yes	42.9%	36
No	57.1%	48
Total		84

Q3a. If Yes, please check all that apply (Are you part of a program/class that requires tutoring?)	Choice Count	
Other class or program name (e.g. Engl-101)		18
Reading		17
EOPS		5
STEM		3
Total		43

Q4. On average, how much time does you spend visiting the Tutoring Center each week?	Choice Count	
Less than 1 hour	34.5%	29
1-2 hours	27.4%	23
More than 4 hours	21.4%	18
3-4 hours	16.7%	14
Total		84

Q5. In what subjects have you received tutoring? (check all that apply)	Choice Count	
Math	30.7%	43
Writing	23.6%	33
Reading	18.6%	26
Science	14.3%	20
Language	9.3%	13
Other (please specify)	3.6%	5
Total		140

Q5a. Other (In what subjects have you received tutoring?)

ASC

Child Development

English

Do you have any additional comments or suggestions?

5 stars for [name] and all the math tutors. Good job [name]. Thank you all so much.

All is perfect.

Everyone here is really great and helpful. I enjoy the Tutoring Center.

Everyone in the Tutoring Center is great.

Great tutors that actually help you learn the criteria!

I am a horrible math student- failed math 095 four different times before I finally (barely) passed with a "C" the fifth time. The tutors were the only ones who helped when my professor wouldn't even help me figure out how to use MyMathLab!

I have had tutoring this semester and my grade have been positively affected. Everyone in the Tutoring Center is welcoming and encouraging,

I just wish that the writing prompts were more relatable to us.

I like coming for ASC but I rarely see the tutor for ASC. Maybe it's just me but the ASC tutor should come and check every once in a while, but other than that, it's a great center to do homework.

I like coming to the Tutoring Center when it comes to homework and help.

I love everyone and everything about the Tutoring Center.

I love that they put sheets together for statistics formulas. I will be done and they had greatly supported my study. Thank you!

I love the everyone at the tutoring center

I'm confused about times. I love [name].

I'm so grateful to have all different types of tutors to help me to succeed in my subject.

It's nice to come and get help. The tutors are nice and very helpful.

Love [name]!! Tutoring Center is very helpful!

More consistent tutoring hours.

More math tutors.

N/A

N/A

N/A

None

So far the tutors have been helpful and I hope they continue to help the students in the future.

Thank you all for your help and support.

Thank you guys. It was very helpful to me to be here. I learned a lot of good things for my studying. Thank you.

The English tutors are the best!

The Tutoring Center has always been a place where I feel welcome and I plan on using it more often next semester.

The tutoring center is the best!

The tutors are all very friendly and ready to help students. I always leave feeling like I learned something I other wise wouldn't know.

The tutors are always willing to help and share techniques to becoming a better student.

The tutors are awesome and so helpful.

The tutors are the best!

The tutors are very nice and helpful. My favorite is [name], [he/she] is very nice and patient.

Therapy dogs, food, pay the tutors more.

They are kind and very helpful. I might actually come back.

They are so wonderful! It's a joy to work with them!

This place is great!

Tutors are always helpful, awesome and happy to assist with any and everything. I appreciate you all!

Very helpful for me.

[name] is amazing. Never lose [him/her].

[name] is an excellent tutor.