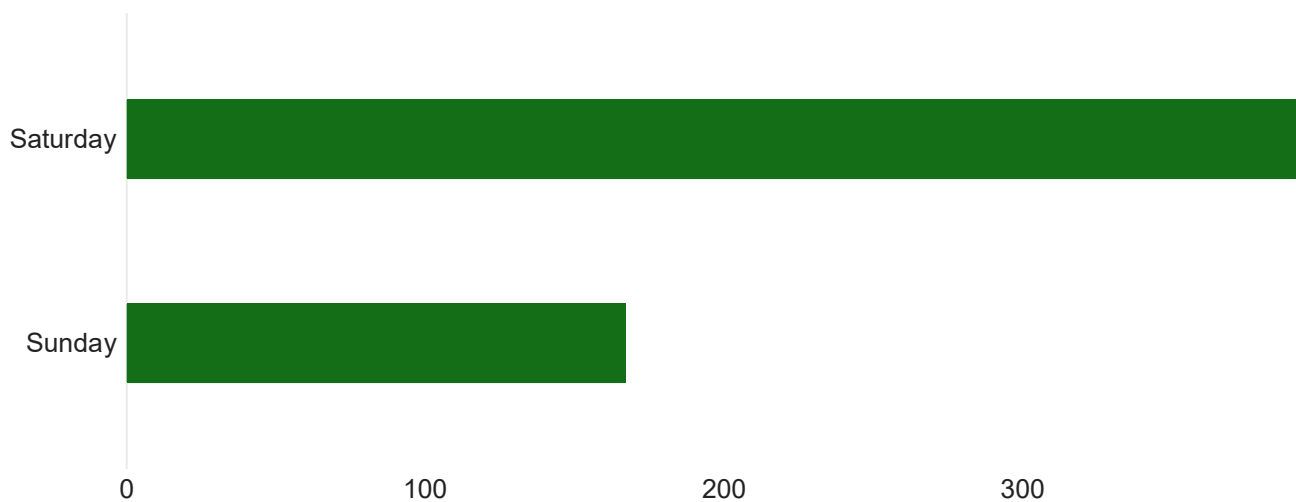




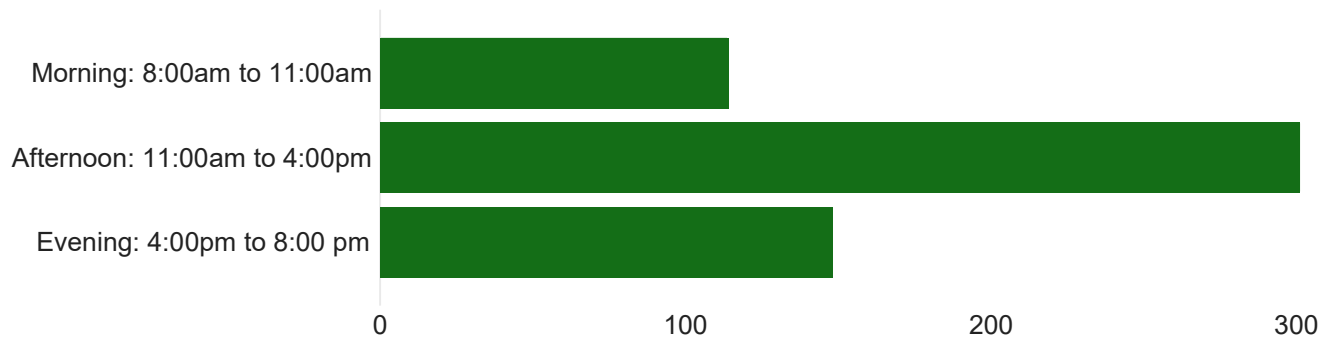
The Crafton Hills College (CHC) Library is considering expanding its hours of service to students. This summary report includes findings from an online survey in which respondents provided feedback from May 13, 2019 through August 4, 2019. The number of responses offered ranged from 115 to 601 depending on the question.

1. Which day would you prefer if the Library were to be open on the weekend?



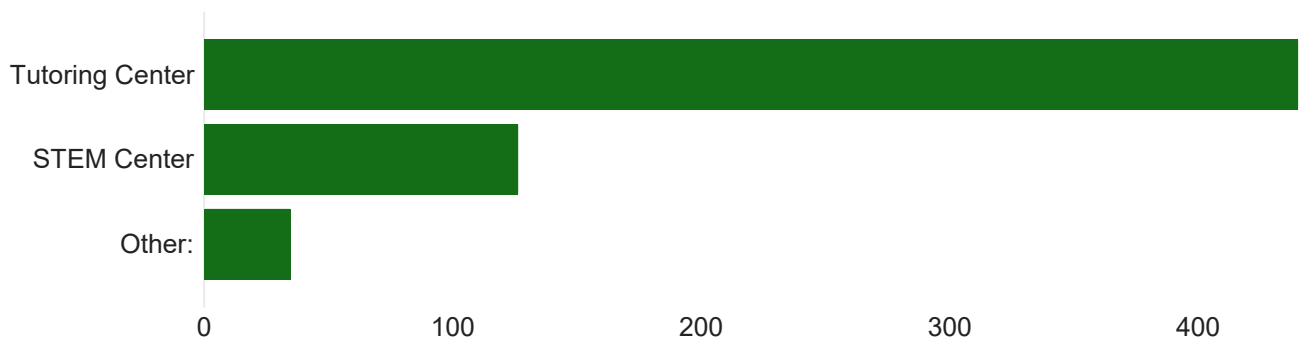
Response	Response Count
Saturday	392
Sunday	167
Total Responses	559

2. Which hours would you prefer?



Response	Response Count
Morning: 8:00am to 11:00am	114
Afternoon: 11:00am to 4:00pm	301
Evening: 4:00pm to 8:00 pm	148
Total Responses	563

3. What additional services would you like to use on the weekend?



Response	Response Count
Tutoring Center	440
STEM Center	126
Other:	35
Total Responses	601
Total Respondents	483

**Please note the total number of responses (n=601) is higher than the total number of respondents (n=483) as respondents were provided the option to select multiple responses or all that apply.*

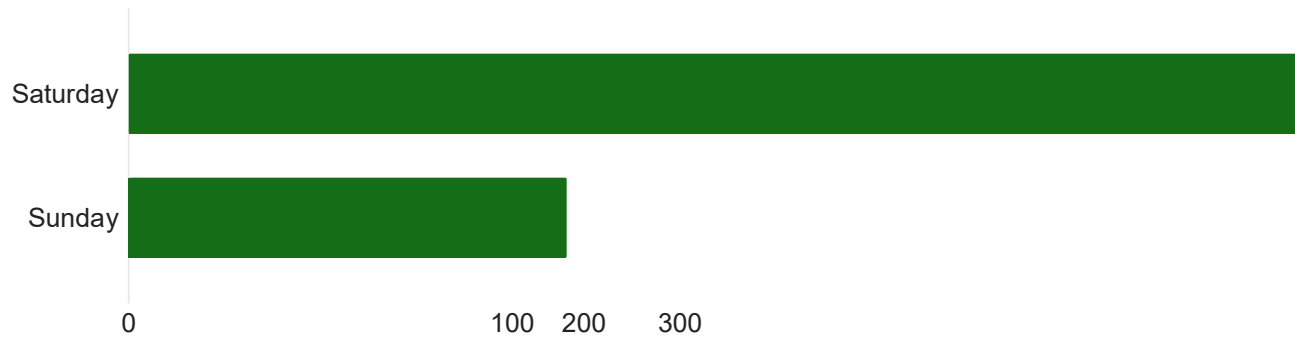
The word cloud presented below includes open-ended responses on other additional services respondents indicated they would like to use on the weekend. The size of the words presented below represents the frequency in which the words were provided by respondents such that, a larger word size denotes a higher frequency.



The table presented below includes all open-ended responses regarding what other additional services respondents indicated they would like to use on the weekend.

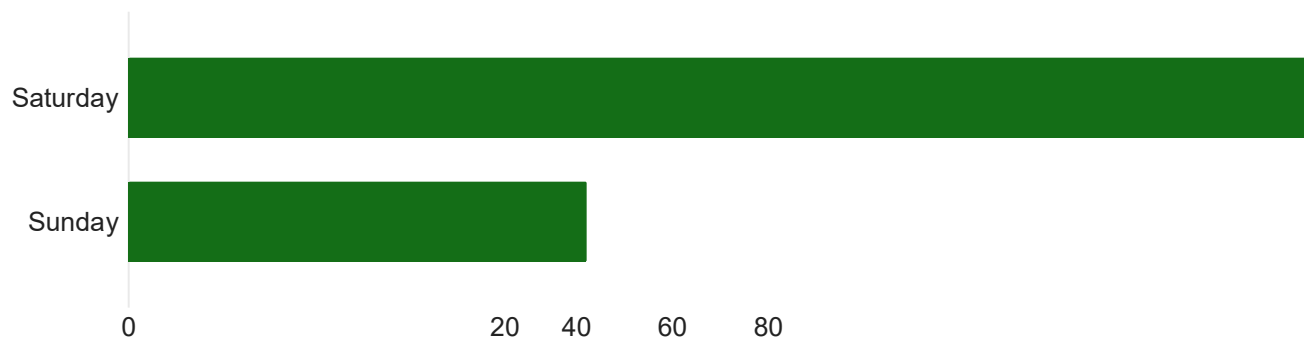
What additional services would you like to use on the weekend?
And all new programs centers with all hours
As Input for the section above: "Which hours would you prefer", it would be preferable (based upon the needs of myself and other students) if the library, open from 8am-9:30pm from Mon-Thursday & from 8am-4pm on Fridays & Saturdays.
Bathrooms unlocked for weekend events
cafe
Computer lab (2)
Computer Science Lab
Counseling Office (3)
Counseling Center/Financial Aid/Student Store&Café (The whole Crafton Center would be nice)
Extend regular library hours to 10:00pm at least.
Financial Aid
Fitness Room
honors lounge
I'd like to suggest that DURING the week the library is open before any class begins. Many students would like to print assignments before their class starts. Thank you.
Just a whole lot of library. Please. It's so cool. You know, I was just at Humbolt and their library there is NOWHERE as good as ours. Please don't close the library on weekends. It's a great place to do research (:
Library computers
Library should close at 9 like it used.
Restrooms open!!!
Therapy sessions
Veterans Center

4. Which day would you prefer in the Tutoring Center?



Response	Response Count
Saturday	305
Sunday	114
Total Responses	419

5. Which day would you prefer in the STEM Center?



Response	Response Count
Saturday	83
Sunday	32
Total Responses	115

(Table continued!)

Have more tutors available
Having the library open on Sunday or Saturday, or both . Hmm , creating jobs and a chance for the students learn more.
Having the library open till later on Fridays would be a nice change too.
Hire more tutors
I am a paramedic student and I use to have my study groups in the library, when the hours were cut back to 800pm it had a negative impact on our group. We were able to find other accommodations for our studies. The library staff has always been the best!! They are very friendly and welcoming. I would suggest that they receive recognition for their great work.
I don't like being home, the library is my safe haven.
I feel that the library should be open at least 30 minutes before the 1st class on campus begins. This would give sufficient time for printing before class.
I feel the Library, Centers, and new programs should be available for all every day from 7:00 A.M. to 8:00 P.M. for all the people who have various other schedules. There should be more helpers also in all the Library, Centers, and with the new programs. Thank you all.
I have always had a great experience with your tutoring center.
I have only used the library twice, but on both occasions I found the staff to be knowledgeable, attentive to my needs and nothing less than eager to be of assistance. Thank you.
I think extending regular library hours beyond 8 would be very beneficial
I think it's nice that Crafton does their best to accommodate students. Just wanted to mention that, so thank you.
I think this is a great idea considering a lot of us students do our homework on weekends and don't have the opportunity to get help so this would be a tremendous aid to us.
I think this would be a great help and deal with a lot of stress for those that don't have an access to a pc all the time. Please make this happen
I wish during the week the library stayed open till at least 9 or 10
I would have used the library any day of the weekend I work full time during the day and take classes at night. I need a quiet place to study on the weekends. I would have gone either day and both days.
i would like more hours and days in the stem center. preferably if the stem center had the same times as the tutoring center.
I would live if the CHC library had weekend hours!
I'm excited!
If the tutoring center was open all day on Saturday that would be great for people who have work during the week.
If unable to extend for whole semester at least extend during final 3 to 4 weeks
If we are to work to uphold the first word in our title as a "Community College" then we must actively work to uplift an entire community. Libraries offer the greatest access to information humanly possible for no cost, and it should never be a question whether to invest in them, support them, or expand them.
Is there any hours to open until at night in the learning resource center?
it would be nice to have the gym open for a few hours on the weekend, either day
It would be nice to have the tutoring center open till 9-10 (if possible) often i find myself not going there because I will only be able to spend 30 minutes there until they close. Students often have classes at 6/7/8/9 or work.
It would help to have the library open later on Fridays.
Keep it open all week till 8PM. A lot of people have work until later so it would be beneficial to keep it open later.
Keep the library open longer. Extend the hours. A lot of people can't afford an at home computer. It'd be nice to stay at least till 9 or 10 to finish homework.
late night hours for people who work weird or rotating schedules or just want to be productive past 5 PM
Library should close at 9pm like it used to.

(Table continued on next page!)

(Table continued!)

Library should stay open till 9pm Monday through Thursday till the last class is over so whenever the fish bowl is being used they don't have to leave early.
Longer library hours for the two weeks before finals
Longer stem hours during the week
Many students would like the library to be open early enough before classes during the week so they can print materials that they need for class.
Maybe
Maybe expand the hours past 8? I take classes later at night and sometimes i need to print things
Maybe more lighting from after hour parking toward the library it gets really dark after 7 pm in the winter and fall and it's always so scary to walk to my car alone after tutoring or going to the library, I also wish library hours ran longer like up until 10 or 11 pm , my lap top is broken and i can't afford a new one so I have been relying on one hour after my class to get as much done on the days that I'm on campus , it's hard , if the library was open longer I feel like more people would have highly gpa's
More computer lab hours
Most of my free time is on weekends, since I work and go to school throughout the week. Opening the library and/or tutoring center over weekends would be incredibly useful.
No (2)
Nope
Oh, I should've left my note here. Oh well. I love the library; please never close it.
Open all weekend from morning (as early as possible) till evening (as late as possible). Preference: 8am-12pm
Open it up on the weekends!!! Tutoring on the weekends would be amazing as well!!!
Open restrooms as well
Open the cis computer lab on Saturdays
Open the library past 8pm. Thats closing way too early, even 9pm would be better.
Open until 12am please
Perhaps consider scheduling workshops during these times to increase likelihood of attendance which would be better use of the staff in the event there is low attendance
Please do not close down the library early on any days. Also do not kick out students that are still working on assignments leaving a feeling of unimportance and disenfranchised.
Please expand library hours to be open later, at least an hour past the latest class offered at Crafton.
Please keep the library open later! Those of us taking night classes only will find this beyond beneficial
Please keep the Library open till atleast 12:00 am Some students work and get out past the closing time and need somewhere to study
Please try to record the mental health sessions/workshops that are offered during the day so that night students can watch them later. I am unable to attend those due to work.
Please! They are so helpful!
Prefer the hours of 6 pm to 11 pm
School has enough of services available for students during the day, however it would be great to have the same amount of services for the night students. Or at least counselors.
Sports would be rad.
Sunday would be the perfect day to be open. It's hard to find time to go the the library with work but I'm off Sunday and there is no city or any other libraries open to use it for homework and studying.
thank you for asking.
Thank you!
The Computer Science Lab is by far the best resource I've encountered at this school. The hours of it should be extended

(Table continued on next page!)

(Table continued!)

<p>The hours should also be extended on Fridays. For those of us who are only able to exclusively take evening classes, Friday evenings are the ones that are often left with time to visit and utilize the facility. To have hours be cut so much on that day is unacceptable. The hours of every weekday should be 7am-10pm. So many students are excluded from the privilege to spend time in the library because the hours are so short and irregular- especially compared to the other local universities and colleges.</p>
<p>The library and cafeteria were a sanctuary for students after hours, now there is no where for them to go and some wander the campus waiting to be picked up, which can be dangerous</p>
<p>The library should be open until 11pm</p>
<p>The library should open later and open on weekends as well</p>
<p>The student store should stay open until 8 instead of 6. Many of us are here late and it would be nice to be able to stop in during a break to grab things we may need. The building that is west of the clock tower is under utilized and should be opened for students to relax and unwind in. It has a much warmer atmosphere than the cafeteria and should be put to good use.</p>
<p>this is a great idea!</p>
<p>Weekend hours will be a huge help to individuals such as myself who work Monday through Friday.</p>