

SBCCD Help Desk Website

Link to page:

http://tess.sbccd.org/Administrators_and_Staff/Help_and_Resources/Help_Desk

Screenshot of page:

The screenshot shows the SBCCD Help Desk website. At the top left is the TESS logo (Technology & Educational Support Services) for San Bernardino Community College District. To the right are links for Home, Sitemap, and Contact Us, along with a search bar and a 'GO' button. Below the header is a navigation menu with tabs for Faculty, Students, Administrators & Staff (which is selected), and Projects. A 'Webmail Login' link is also present. The main content area features a 'Help & Resources' sidebar with a list of links: Community Management Systems, Help Desk (highlighted), Tutorials, FAQs, Downloads, Forms, Master Calendar, and Newsletter. The main content area has a breadcrumb trail: Home > Administrators & Staff > Help Desk. Below this is the 'Help Desk' heading, followed by text stating the help desk is available 24/7, with contact information: (909) 384-4357 and a link to https://support.sbccd.org. A link labeled 'Here' points to documentation. At the bottom of the page, there is a footer with copyright information: Copyright © TESS 2009 All Rights Reserved, and links to Accessibility Statement and Contact Webmaster. A small logo for the San Bernardino Community College District is also in the footer.