

## Crafton Hills College – Online Counseling Website

Link to page:

<https://www.craftonhills.edu/current-students/counseling/online-counseling/index.php>

Screenshot of page:

**CRAFTON HILLS COLLEGE** Apply Register

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# Online Counseling

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This dynamic service is designed to provide synchronous online counseling sessions for students who might otherwise not be able to visit the Counseling Department in-person. These online services utilize Cranium Cafe, an interactive and secure online meeting hosting portal with chat and video conferencing features.

### Technical Requirements:

- Chrome internet browser
- Any desktop or laptop/tablet with a camera (preferred method)
- OR smartphone device (iOS Apple devices require download of the ConexED App)



### Is Online Counseling Right for Me?

This service is for current and prospective Crafton Hills College students who have time constraints, making it difficult to meet with a counselor in-person during normal business hours. A variety of questions may be answered during an online counseling session. However, due to the nature of online counseling, some topics/services must be discussed with a counselor in-person.

### Online Drop-In Counseling is available for the following services:

- General and career questions
- Questions regarding [certificate, degree and transfer requirements](#)
- Application and registration information, including [course overload requests](#)
- Prerequisite clearance and [Placement Test](#) waivers (must have an electronic copy of outside transcripts to share with the online counselor)
- [Probation/Dismissal](#) Advising: Student Success Advisors are also available online to discuss your probation status (refer to calendar). Visit the [Student Success \(Probation\)](#) web page to speak to a Student Success Advisor.
- During online counseling peak times, the following services may require a 30 minute or one full hour appointment:
  - Review or update of a previously drafted [Student Education Plan \(SEP\)](#)
  - [Graduation](#) checks
  - Preliminary (unofficial) transcript evaluation of external coursework or coursework completed at another institution

### Online Counseling Appointments are available for the following services:

PLEASE NOTE: A Crafton Hills College Student ID# is required in order to schedule an appointment with an online counselor. To obtain a Student ID#, please [apply to Crafton Hills College](#) prior to scheduling an appointment.

[How to Schedule an Online Counseling Appointment \(PDF\)](#)

### Online Counseling

FAQ

Technical Requirements

Student Lingo (Online Student Success Workshops)

### Cranium Cafe Video

KNOCK ON MY DOOR

### Tweets by @CHC\_Counseling

**CHC Counseling** @CHC\_Counseling  
The Counseling office will be closed on Friday, February 14th & Monday, February 17th. The office will re-open on Tues. Feb. 18th @8:00am.  
Feb 14, 2020

**CHC Counseling** @CHC\_Counseling  
Counseling office will have online counseling from 1:00-6:00pm today. All appointments have been filled for today. Student Success is available until 5:30pm.