



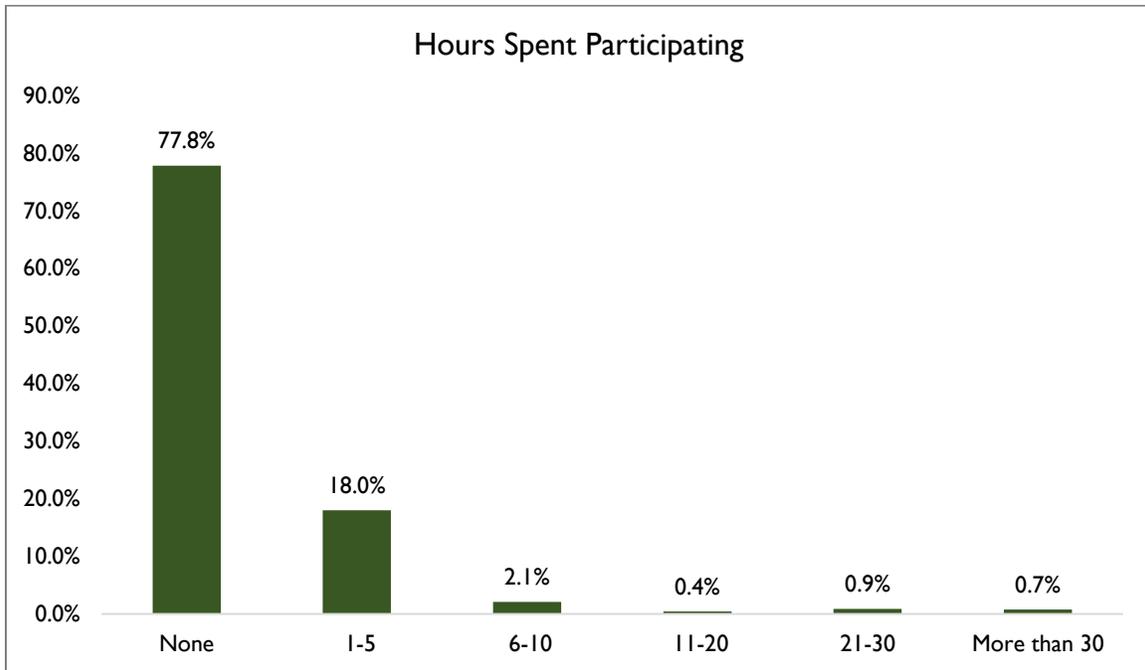
The following report is broken down into two parts. The first part details the results of the Community College Survey of Student Engagement (CCSSE) that was administered by the Office of Institutional Effectiveness, Research & Planning to Crafton Hills College students in Spring 2017. CCSSE results can help community colleges with planning, evidence based decision making, and help identify improvements in student learning and persistence. The findings included in this brief could be applicable to the goals, objectives, or efficiency measures of each department.

The second part of this report examines the results of the Student Satisfaction Survey that was administered to CHC students in Spring 2018. This student satisfaction assessment instrument was developed by the Office of Institutional Effectiveness, Research and Planning in collaboration with the Crafton Council. To assess student perception of various aspects of the college, participants responded to over 100 items ranging from satisfaction with education and services to demographic information. The second part of the report includes findings stemming from the student satisfaction survey pertaining to the Student Life office at Crafton Hills College.

Spring 2017 Community College Survey of Student Engagement:

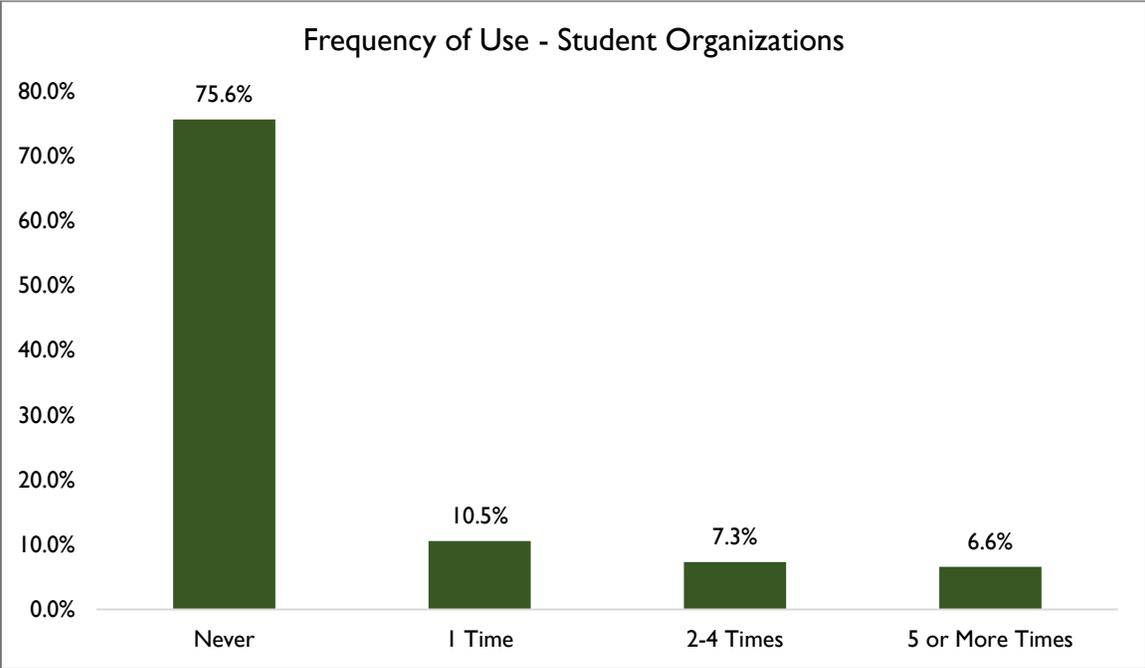
The following four items were taken from the Spring 2017 Community College of Student Engagement:

- 1. About how many hours do you spend in a typical 7-day week doing each of the following?
– Participating in college-sponsored activities (organizations, campus publications, student government, intramural sports, etc.)**



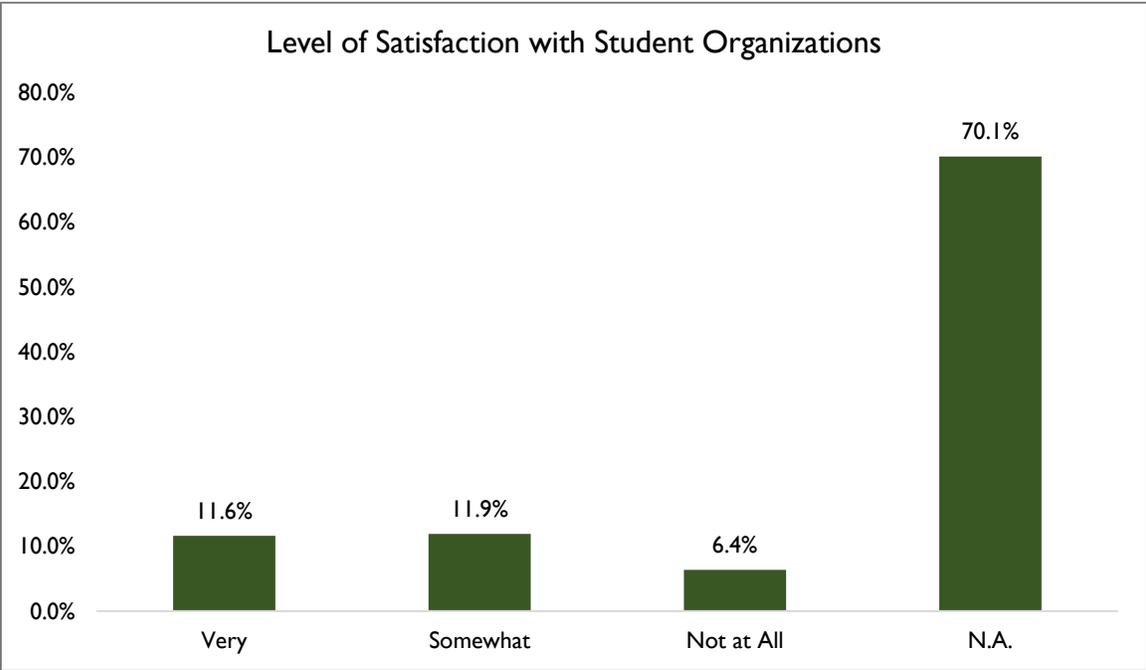
Total Respondents = 672

2. How often have you used the following services during the current academic year? – Student organizations



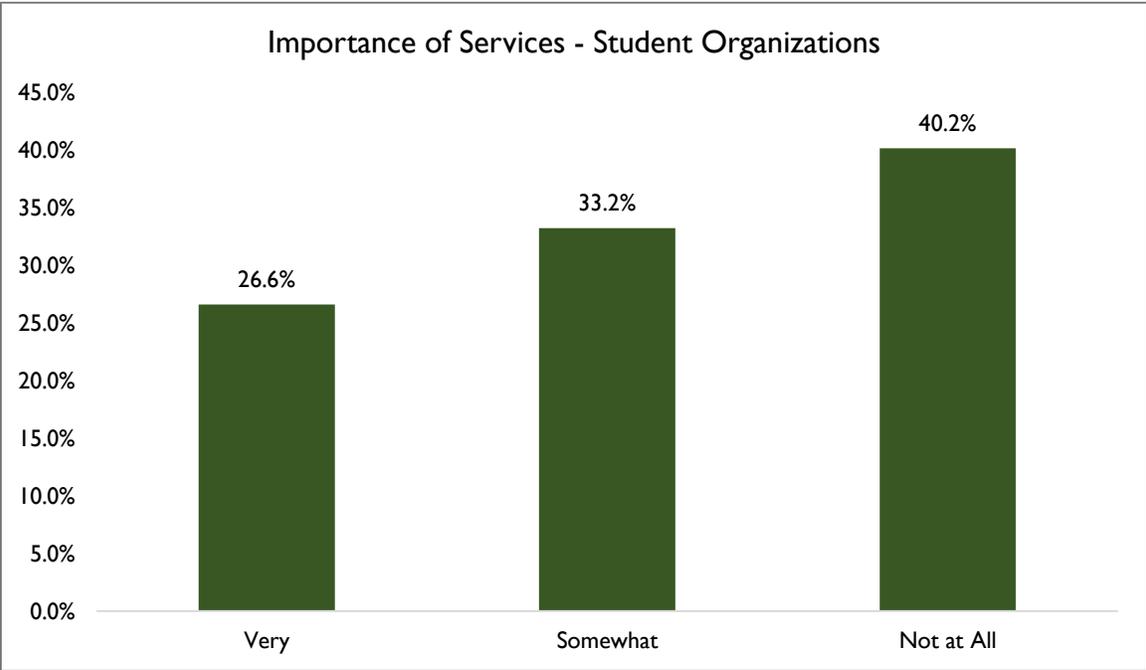
Total Respondents = 655

3. How satisfied are you with the services? – Student organizations



Total Respondents = 629

4. How important are the services to you at this college? – Student organizations



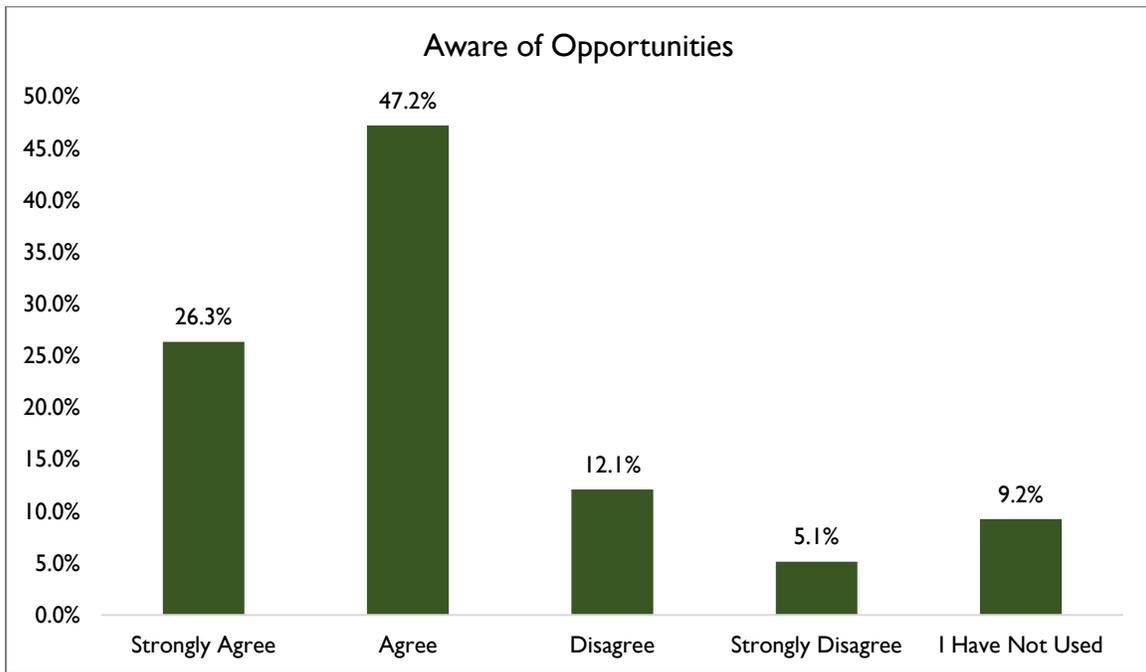
Note: No "N.A." option was provided for this question.

Total Respondents = 620

Spring 2018 Student Satisfaction Survey:

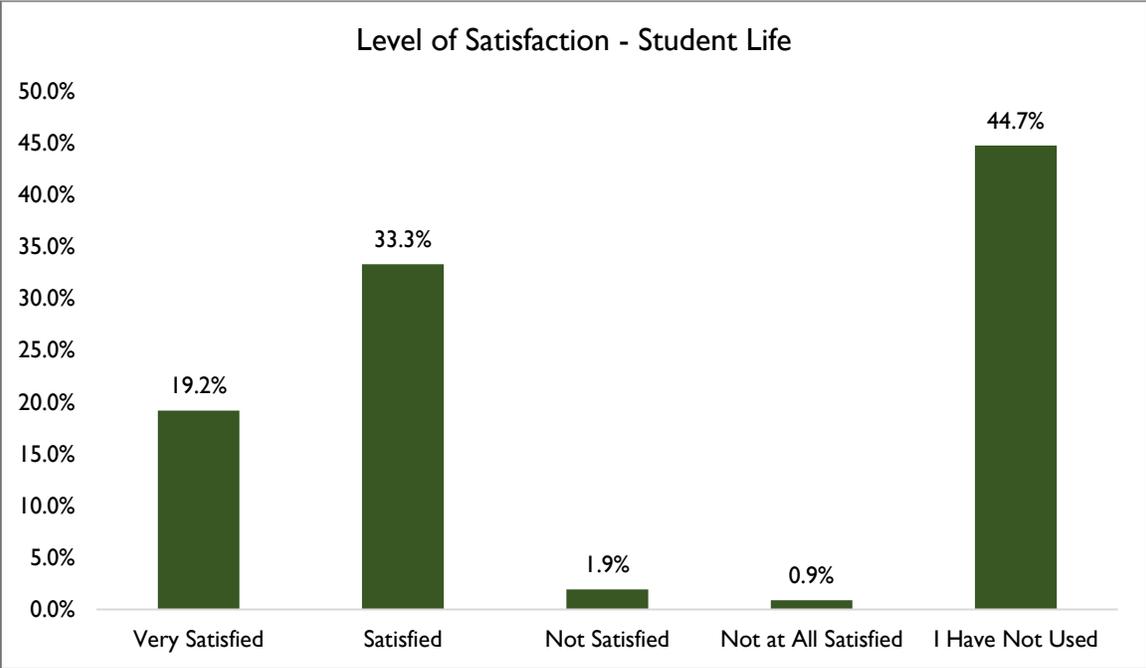
The following two items were taken from the Spring 2018 Student Satisfaction Survey:

5. I am aware of opportunities to be involved in campus life (i.e. clubs, groups, teams, events, activities, 3 Peaks Challenges, etc.)



Total Respondents = 661

6. Please rate your level of satisfaction with the quality of: Student Life (Associated Students)



Total Respondents = 673

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