



October 2017 Starfish Summary

Kudos to You: This Month's Starfish Superstars!

Congratulations to Joshua Roche, Farhad Mansourian, and Sabrina Jimenez for being the top Starfishers in the month of October!

Tracking Items Raised in October:

- 3224 Kudos Sent
- 1089 Flags Raised
- 30 Referrals Made
- 5 To-Dos Sent
- 437 Progress Surveys completed (out of 671)

Hiccups that we faced with our first progress survey:

- We had one start date for all surveys. In the future, we will release the survey in waves to accommodate late start classes.
- Many of us faculty accidentally hit submit before the whole progress survey was complete. In the future, push "Save Draft" if you would like to come back to the document later.
- Some faculty did not like the impersonal nature of the online format. Please do not let the new format prevent you from still having a conversation with your students. We can still do it all :)



Reminder to Instructional Faculty: If you raised a flag as part of the progress survey (or at any other time), please "clear" or "resolve" the flag when you notice the concern is no longer relevant.

Reminder to Student Support Staff: Clear only flags and referrals, not kudos. When clearing flags, please write comments so faculty know how the issue has been addressed.

Questions, Comments, Concerns?

Counseling and Student Services: Contact Robert McAtee at rmcatee@sbccd.cc.ca.us

Instructional Faculty: Contact Breanna Andrews [bandrews@sbccd.cc.ca.us], Jonathan Anderson [janderso@sbccd.cc.ca.us], or Ed Papp [epapp@sbccd.cc.ca.us] for any resources, ideas, concerns, etc!