April 2017 Starfish Summary

Kudos to You!

Instructional Faculty: Ed Papp and Diane Purves. Both have been active in providing system feedback and suggestions for enhancements. They are truly helping customize this product to be the best fit for our specific campus needs! Thank you for all of your valuable in put :)

Counseling and Student Services: Natividad Rodriguez. Thank you for embracing Starfish and contributing to our student's success.

Tracking Items:

☐ <u>100</u> Kudos Sent   ☐ <u>45</u> Flags Raised

☐ <u>1</u> Referrals Made   ☐ <u>2</u> To-Dos Sent

Total tracking items raised in April: <u>148</u>!

Top Users in April:

1. Damaris Hawkins
2. TL Brink
3. Vonda O'Shaughnessy
4. Guadalupe Alatorre
5. Jonathan Anderson
6. Liz Langenfeld
7. Margaret Yau
8. Diane Purves

Tips:

Instructional Faculty: Keep in mind, for each flag raised, an email is sent to the student. If possible, try to reduce email fatigue by sending one flag versus two flags. Choose the flag that is most crucial, then provide comments that encompass your other concerns.

Everyone: Get into the habit of "Fish Food Fridays!" Make it part of your routine to go through your list of students each Friday (or other designated day) and raise any flags/kudos are applicable from that week.

- (tear here) -

Submit your comments and feedback to our Starfish Development Team:

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Pros, Cons, and Suggestions:

* **Pro**: I have seen is how quickly my students are getting help. I really like that. *smile*

* **Pro**: 98% of Flags were resolved in April! Way to go Flag Triage and Student Services!!

* **Pro**: "When I saw the message [from my instructor], I felt very proud of myself. I enjoy how Starfish has such a positive purpose." - Student 1

* **Pro**: "I really like the Starfish site because I feel that it encourages students to become more successful and have a structured plan for their future." - Student 2

* **Pro**: "I have found [Starfish] to be very helpful, especially when my instructor give praise and good feedback when needed." - Student 3

* **Con**: I tried to send a message within Starfish, and received an error message… maybe this is a bug?
  (Note: A help ticket to the vendor is in process)

* **Suggestion**: I would like email reminders for faculty inactivity in Starfish. The hardest part is remembering to login!

* **Suggestion**: Multiple "check box" style options for raising simultaneous flags and referrals would be helpful.

* **Suggestion**: Change the color of a dropped student's name on the roster, or add an icon so we can identify them from our currently enrolled/active students. (Note: Dropped students will likely not be visible moving forward)

* **Suggestion**: Starfish Development team would like to be able to run reports on faculty activity in Starfish so we know which faculty are comfortable using the system, and which ones we should reach out to directly.

Questions, Comments, Concerns?

Instructional Faculty: Contact Breanna Andrews at bandrews@sbccd.cc.ca.us for any resources, ideas, concerns, etc!

Counseling and Student Services: Contact Robert McAtee at rmcatee@sbccd.cc.ca.us

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