CDC Parent Satisfaction Survey

In Spring 2026, the CDC Parent Satisfaction Survey gathered 22 valid responses from families enrolled in both the State Preschool Program and the Private Pay Program. The survey collected feedback on program quality, learning and development, safety, communication, parent involvement, and overall satisfaction. The results provide insight into parent experiences and areas for potential improvement. The survey was voluntary, both in participation and responses to individual questions.

Program Enrollment & Family Experience

- 45.5% enrolled in the State Preschool Program, 54.5% in the Private Pay Program.
- 95.5% of parents feel their child is welcomed and engaged and 4.5% of parents feel their child is somewhat welcomed and engaged.
- 100% of respondents feel the CDC fosters a welcoming and respectful environment.

Which program is your child enrolled in?	#	%
State Preschool Program/Butterflies	10	45.5
Private Pay Program/Dragonflies	12	54.5
Total	22	100.0

How welcomed and engaged does your child feel at the CDC center?	#	%
Very welcomed and engaged	21	95.5
Somewhat welcomed and engaged	1	4.5
Neutral	0	0.0
Somewhat unwelcomed and disengaged	0	0.0
Not welcomed or engaged at all	0	0.0
Total	22	100.0

Do you feel that the program fosters a welcoming and respectful environment for your family?	#	%
Yes	22	100.0
No	0	0.0
Total	22	100.0

Health, Safety & Communication

- 100% of respondents feel their child is in a safe environment.
- 100% of respondents were satisfied with the center's health and safety policies, with 95.5% strongly agreeing.
- 100% of respondents were satisfied with the center's communication about injuries or illnesses, with 85.7% strongly agreeing.
- 100% of respondents were satisfied with the quality of snacks and meals provided, with 85.7% strongly agreeing.
- 100% of respondents feel comfortable asking questions or voicing concerns to CDC staff.

Do you feel that your child is in a safe environment at the CDC center?	**#**	**%**
Yes	22	100.0
No	0	0.0
Total	22	100.0

Please rate your level of satisfaction with the following:	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
	#	%	#	%	#	%	#	%	#	%	
The center's health and safety policies	21	95.5	1	4.5	0	0.0	0	0.0	0	0.0	22
The center's communication about injuries or illnesses	18	85.7	3	14.3	0	0.0	0	0.0	0	0.0	21
The quality of snacks and meals provided	18	85.7	3	14.3	0	0.0	0	0.0	0	0.0	21

Do you feel comfortable asking questions or voicing concerns to the CDC staff?	#	%
Yes	22	100.0
No	0	0.0
Total	22	100.0

Learning, Development, & Parent Engagement

- 100% of respondents agree the program supports their child's learning and development, meets their child's social and emotional needs, and provides high-quality classroom and outdoor environments.
- 100% of respondents agree the program provides opportunities for parent involvement.
- 100% of respondents agree teachers and staff communicate effectively with parents.

Please rate your level of agreement with the following statements:	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
	#	%	#	%	#	%	#	%	#	%	
The program supports my child's learning and development.	19	86.4	3	13.6	0	0.0	0	0.0	0	0.0	22
The program meets my child's social and emotional needs.	22	100.0	0	0.0	0	0.0	0	0.0	0	0.0	22
The classroom environment is high quality.	21	95.5	1	4.5	0	0.0	0	0.0	0	0.0	22
The outdoor environment is high quality.	21	95.5	1	4.5	0	0.0	0	0.0	0	0.0	22
The program provides opportunities for parent involvement.	18	81.8	4	18.2	0	0.0	0	0.0	0	0.0	22
Teachers and staff communicate effectively with parents.	22	100.0	0	0.0	0	0.0	0	0.0	0	0.0	22

Would you recommend the CDC school to a friend or fellow parent?	#	%
Yes	22	100.0
No	0	0.0
Total	22	100.0

How satisfied are you with the overall quality of our CDC program?	#	%
Very Satisfied	22	100.0
Satisfied	0	0.0
Neutral	0	0.0
Dissatisfied	0	0.0
Very dissatisfied	0	0.0
Total	22	100.0

Are there any improvements or suggestions you have for the CDC?
No, they have been nothing but perfect. Sad to have to leave to go to Kindergarten because we love them so much.
Nope! I love the emphasis on play. I hope that doesn't change.
None truly love it for my child
No! The program is excellent the teachers and staff are above reproach, and the students and parents all express their liking of the CHCDC.
Keep up the great work!
Be open during summer!
More posts and pictures of what my child does during the day.
No suggestions. I feel extremely comfortable sending my child to the CDC. I know he is safe and well taken care of
No, they have been nothing but perfect. Sad to have to leave to go to Kindergarten because we love them so much.

Overall Satisfaction & Suggestions

- 100% of respondents reported that their child is in a safe environment, the CDC fosters a welcoming and respectful environment, and they feel comfortable asking questions or voicing concerns to staff.
- 100% of respondents agreed or strongly agreed that the program supports their child's learning and development, meets their child's social and emotional needs, and provides high-quality classroom and outdoor environments.
- 100% of respondents agreed or strongly agreed that the program provides opportunities for parent involvement and that teachers and staff communicate effectively with parents.
- • 100% of respondents would recommend the CDC to a friend or fellow parent, and 100% reported being very satisfied with the overall quality of the program.
- Open-ended comments included appreciation for the CDC program, teachers, staff, child safety, quality of care, and the emphasis on play.
- Suggestions included remaining open during the summer and sharing more posts or pictures of children's daily activities.