

## **CDC Parent Satisfaction Survey**

In Spring 2025, the CDC Parent Satisfaction Survey gathered 16 valid responses from families enrolled in both the State Preschool Program and the Private Pay Program. The survey collected feedback on program quality, learning and development, safety, communication, and parent involvement. The results provide insights into parent experiences and areas for potential improvement. The survey was voluntary, both in participation and responses to individual questions.

### **Program Enrollment & Family Experience**

- 42.9% enrolled in the State Preschool Program, 57.1% in the Private Pay Program.
- 100% of parents feel their child is welcomed and engaged (85.7% "Very Welcomed and Engaged", 14.3% "Somewhat Welcomed and Engaged").
- 100% of respondents feel the CDC fosters a welcoming and respectful environment.

<b>Which program is your child enrolled in?</b>	<b>%</b>	<b>Count</b>
State Preschool Program/Butterflies	42.9	6
Private Pay Program/Dragonflies	57.1	8
Total	100.0	14

<b>How welcomed and engaged does your child feel at the CDC center?</b>	<b>#</b>	<b>%</b>
Very welcomed and engaged	12	85.7
Somewhat welcomed and engaged	2	14.3
Neutral	0	0.0
Somewhat unwelcomed and disengaged	0	0.0
Not welcomed or engaged at all	0	0.0
Total	14	100.0

<b>Do you feel that the program fosters a welcoming and respectful environment for your family?</b>	<b>#</b>	<b>%</b>
Yes	14	100.0
No	0	0.0
Total	14	100.0

### **Health, Safety & Communication**

- 100% of respondents feel their child is in a safe environment.
- 100% were satisfied with the center's health and safety policies.
- 21.4% of parents were neutral about communication on injuries or illnesses, suggesting a need for clearer updates.
- 100% of respondents were satisfied with the quality of snacks and meals provided.
- 92.3% of respondents feel comfortable voicing concerns to CDC staff.

Do you feel that your child is in a safe environment at the CDC center?	#	%
Yes	14	100.0
No	0	0.0
Total	14	100.0

Please rate your level of satisfaction with the following:	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
	#	%	#	%	#	%	#	%	#	%	
The center's health and safety policies	9	64.3	5	35.7	0	0.0	0	0.0	0	0.0	14
The center's communication about injuries or illnesses	8	57.1	3	21.4	3	21.4	0	0.0	0	0.0	14
The quality of snacks and meals provided	9	64.3	5	35.7	0	0.0	0	0.0	0	0.0	14

Do you feel comfortable asking questions or voicing concerns to the CDC staff?	#	%
Yes	12	92.3
No	1	7.7
Total	13	100.0

### Learning, Development, & Parent Engagement

- 93% of parents agree the program supports their child's learning and development.
- 71.4% strongly agree and 21.4% agree that the program meets children's social-emotional needs.
- 93% of respondents agree the classroom environment is high quality.
- 100% of respondents agree the outdoor environment is high quality.
- 78.6% of parents feel involved in the program, although one parent (7.1%) disagreed and provided feedback.
  - Comment: parent shared that parent involvement does not feel encouraged.
- 93% of parents feel that teachers and staff communicate effectively.

Please rate your level of agreement with the following statements:	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree		Total
	#	%	#	%	#	%	#	%	#	%	
The program supports my child's learning and development.	8	57.1	5	35.7	1	7.1	0	0.0	0	0.0	14
The program meets my child's social and emotional needs.	10	71.4	3	21.4	1	7.1	0	0.0	0	0.0	14
The classroom environment is high quality.	11	78.6	2	14.3	1	7.1	0	0.0	0	0.0	14
The outdoor environment is high quality.	8	57.1	6	42.9	0	0.0	0	0.0	0	0.0	14
The program provides opportunities for parent involvement.	5	35.7	6	42.9	2	14.3	1	7.1	0	0.0	14

Teachers and staff communicate effectively with parents.	8	57.1	5	35.7	1	7.1	0	0.0	0	0.0	14
--	---	------	---	------	---	-----	---	-----	---	-----	----

**You indicated disagreement with one or more of the statements (s) above. Please tell us why?**

It seems like parent involvement isn't encouraged, which is a neutral aspect for me, but still an honest observation,

### Overall Satisfaction & Suggestions

- 100% of respondents would recommend the CDC.
- Overall satisfaction is high (71.4% Very Satisfied, 28.6% Satisfied).
- Parents praised teachers, communication, and overall program quality.
- Some parents suggested increasing structured learning activities (letters, numbers, name writing).
- One parent expressed a desire for the return of holiday celebrations (e.g., Christmas performance).

Would you recommend the CDC school to a friend or fellow parent?	#	%
Yes	13	100.0
No	0	0.0
Total	13	100.0

How satisfied are you with the overall quality of our CDC program?	#	%
Very Satisfied	10	71.4
Satisfied	4	28.6
Neutral	0	0.0
Dissatisfied	0	0.0
Very dissatisfied	0	0.0
Total	14	100.0

### Are there any improvements or suggestions you have for the CDC?

[names] are the best teachers the school has to offer!! My child loves them and I feel like I can come to them about any updates or concerns- but I don't feel I could do that with some of the other staff members I've met.

As someone who's worked in daycare programs and run children's events, I can't think of any meaningful ways to improve on the environment, curriculum, or interactions at this preschool. The teachers are warm and genuinely care for children, the facilities are well maintained, and I see improvement in every aspect of my son's social-emotional development after being there.

I strongly disagree that the classroom did nothing to celebrate Christmas this past year. There was Halloween and Valentine's Day but when it came to Christmas there was no Christmas performance like it's been done in the past. I would like to see that come back.

The only things I would have liked to have seen as a part of the program is for more letter, numbers, and name writing as a part of the daily rotation.

## **Disaggregated Data Summary**

### **Private Pay Program/Dragonflies**

#### **Program Enrollment and Family Experience**

- Child Feeling Welcomed and Engaged: 87.5% (7) Very welcomed and engaged, 12.5% (1) Somewhat welcomed and engaged, 0.0% (0) Neutral, Somewhat unwelcomed, or Not welcomed.
- Program Fosters Welcoming and Respectful Environment: 100.0% (8) answered Yes.

#### **Health, Safety, and Communication**

- Child is in a Safe Environment: 100.0% (8) answered Yes.
- Health and Safety Policies: 50.0% (4) Very Satisfied, 50.0% (4) Satisfied.
- Communication About Injuries/Illnesses: 50.0% (4) Very Satisfied, 37.5% (3) Satisfied, 12.5% (1) Neutral.
- Quality of Snacks and Meals: 62.5% (5) Very Satisfied, 37.5% (3) Satisfied.
- Comfort Asking Questions or Voicing Concerns: 87.5% (7) answered Yes, 12.5% (1) answered No.

#### **Learning, Development, and Parent Engagement**

- Support for Child's Learning and Development: 75.0% (6) Strongly Agree, 25.0% (2) Agree.
- Meeting Child's Social and Emotional Needs: 75.0% (6) Strongly Agree, 25.0% (2) Agree.
- Classroom Environment Quality: 87.5% (7) Strongly Agree, 12.5% (1) Agree.
- Outdoor Environment Quality: 50.0% (4) Strongly Agree, 50.0% (4) Agree.
- Parent Involvement Opportunities: 50.0% (4) Strongly Agree, 50.0% (4) Agree.
- Communication Between Teachers and Parents: 62.5% (5) Strongly Agree, 25.0% (2) Agree, 12.5% (1) Neutral.
- Comment for Disagreement (n=0): (No comments provided.)

#### **Overall Satisfaction and Suggestions**

- Would Recommend CDC School: 100.0% (8) answered Yes.
- Overall Satisfaction with the CDC Program: 87.5% (7) Very Satisfied, 12.5% (1) Satisfied.

### **State Preschool Program/Butterflies**

#### **Program Enrollment and Family Experience**

- Child Feeling Welcomed and Engaged: 83.3% (5) Very welcomed and engaged, 16.7% (1) Somewhat welcomed and engaged, 0.0% (0) Neutral, Somewhat unwelcomed, or Not welcomed.
- Program Fosters Welcoming and Respectful Environment: 100% (6) answered Yes.

#### **Health, Safety, and Communication**

- Child is in a Safe Environment: 100% (6) answered Yes.
- Health and Safety Policies: 83.3% (5) Very Satisfied, 16.7% (1) Satisfied.
- Communication About Injuries/Illnesses: 66.7% (4) Very Satisfied, 33.3% (2) Neutral.
- Quality of Snacks and Meals: 66.7% (4) Very Satisfied, 33.3% (2) Satisfied.
- Comfort Asking Questions or Voicing Concerns: 100% (5) answered Yes.

#### **Learning, Development, and Parent Engagement**

- Support for Child's Learning and Development: 33.3% (2) Strongly Agree, 50.0% (3) Agree, 16.7% (1) Neutral.

- Meeting Child's Social and Emotional Needs: 66.7% (4) Strongly Agree, 16.7% (1) Agree, 16.7% (1) Neutral.
- Classroom Environment Quality: 66.7% (4) Strongly Agree, 16.7% (1) Agree, 16.7% (1) Neutral.
- Outdoor Environment Quality: 66.7% (4) Strongly Agree, 33.3% (2) Agree.
- Parent Involvement Opportunities: 16.7% (1) Strongly Agree, 33.3% (2) Agree, 33.3% (2) Neutral, 16.7% (1) Disagree.
- Communication Between Teachers and Parents: 50.0% (3) Strongly Agree, 50.0% (3) Agree.
- Comment for Disagreement (n=1):  
*"It seems like parent involvement isn't encouraged, which is a neutral aspect for me, but still an honest observation."*

### **Overall Satisfaction and Suggestions**

- Would Recommend CDC School: 100% (5) answered Yes.
- Overall Satisfaction with the CDC Program: 50.0% (3) Very Satisfied, 50.0% (3) Satisfied.

#### **Improvements or Suggestions (n=4):**

- "[name] are the best teachers the school has to offer!! My child loves them and I feel like I can come to them about any updates or concerns- but I don't feel I could do that with some of the other staff members I've met."
- "The only things I would have liked to have seen as a part of the program is for more letter, numbers, and name writing as a part of the daily rotation."
- "As someone who's worked in daycare programs and run children's events, I can't think of any meaningful ways to improve on the environment, curriculum, or interactions at this preschool. The teachers are warm and genuinely care for children, the facilities are well maintained, and I see improvement in every aspect of my son's social-emotional development after being there."
- "I strongly disagree that the classroom did nothing to celebrate Christmas this past year. There was Halloween and Valentine's Day but when it came to Christmas there was no Christmas performance like it's been done in the past. I would like to see that come back."