

Qualtrics Report

Spring 2023 Career Center POS Survey Results

In Spring 2023, the Career Center launched a Point of Service survey to collect student feedback on their experiences and preferences in accessing career services, as well as their suggestions for improvement. For Spring 2023, we received a total of 24 valid responses. A limitation to consider when reviewing these results is that completing the survey was optional for students and responses may vary per question.

How did you receive services today?	%	#
In-person	62.5	15
Online	37.5	9
Total	100.0	24

How do you prefer to receive Career Center services?	%	#
In-person	55.6	10
Both	38.9	7
Online	5.6	1
Total	100.0	18

How did you learn about Career Services?	%	#
Referred by CHC faculty and/or staff	26.3	5
Walk-in	26.3	5
Career Center Webpage	21.1	4
From other CHC students	15.8	3
Other: (please specify)	10.5	2
Career Services Event	0.0	0
Social Media/Campus Emails	0.0	0
Total	100.0	19

Other: (please specify) (n=1)
From a college readiness class when I first attended.

What was the reason for your visit to the Career Center? (select all that apply)	%	#
Career Assessments	15.4	6
Job Search Strategies	15.4	6
Building a Professional Brand	12.8	5
Career Readiness Skills	12.8	5
Major & Career Resources	12.8	5
Major and Career Exploration and Identification	7.7	3
Resume and Cover Letter Critique	7.7	3
Other (please specify)	5.1	2
Employer Visit/Hiring Session	2.6	1
Etiquette and Networking Luncheon	2.6	1
Major/Career Fairs and Hiring Events	2.6	1
Mock Interview	2.6	1
Special Event	0.0	0
Total	100.0	39

Which best describes your Career/Educational Goal? (Select only one)	%	#
Earn an associate degree only	43.5	10
Obtain an associate degree and transfer to a 4-year	26.1	6
Undecided/Undeclared	17.4	4
Earn a career technical education (CTE) certificate and/or associate degree	13.0	3
Transfer to a 4-year without earning an associate degree	0.0	0
Enhance current career/job seeking skills	0.0	0
Total	100.0	23

You previously selected undecided/undeclared, were you able to decide on your major during your visit?	%	#
Yes	0.0	0
No	100.0	3
Total	100.0	3

What major did you decide on?
N/A

Which of the following reasons apply to why you were not able to decide on a major? (Select all that apply)	%	#
I am not ready to decide to make a decision.	25.0	1
I feel hesitant to make a decision.	25.0	1
Want to consider other majors before deciding.	25.0	1
Would like to take an introductory course in the major before I decide.	25.0	1
I am just getting started in my major/career exploration journey	0.0	0
I have narrowed down my choices to 1-3 majors, need another career center visit to discuss and decide.	0.0	0
I have narrowed down my values, skills and interest, and now will look into what majors are best suited for me.	0.0	0
I need to complete career assessments first before I make a decision.	0.0	0
Need more time to research majors and career options	0.0	0
Need to discuss with family about my decision	0.0	0
Would like to do an Informational Interview, or Job Shadow experience before I decide.	0.0	0
Total	100.0	4

Select your level of agreement with the following statements:

Question	Strongly Agree		Agree		Disagree		Strongly Disagree		N/A		Total
	%	#	%	#	%	#	%	#	%	#	
Staff were helpful	65.0	13	20.0	4	5.0	1	5.0	1	5.0	1	20
Staff were friendly	60.0	12	25.0	5	5.0	1	5.0	1	5.0	1	20
Visiting the career center increased my knowledge of specific majors and career interests.	47.1	8	29.4	5	5.9	1	0.0	0	17.6	3	17
Visiting the career center increased my knowledge of academic programs at CHC.	53.8	7	30.8	4	0.0	0	0.0	0	15.4	2	13
Visiting the career center helped improve my job search strategies.	46.2	6	30.8	4	0.0	0	0.0	0	23.1	3	13
Visiting the career center helped me prepare a cover letter and resume.	52.9	9	5.9	1	11.8	2	0.0	0	29.4	5	17
I would recommend the career center to other students.	77.8	14	11.1	2	5.6	1	0.0	0	5.6	1	18
Overall, I am satisfied with the services provided by the Career Center.	70.6	12	23.5	4	0.0	0	0.0	0	5.9	1	17

You indicated you disagreed with one or more of the statements above, please tell us why?
 N/A

Please provide any additional comments or suggestions regarding services provided at the Career Center.
 Awesome!
 Thank you

Please identify your gender:	%	#
Women	61.1	11
Decline to state	27.8	5
Man	11.1	2
Transgender	0.0	0
Non-binary/non-conforming	0.0	0
Total	100.0	18

Please identify your ethnicity:	%	#
African American	26.3	5
Caucasian	26.3	5
Hispanic	15.8	3
Decline to state	15.8	3
Asian/Pacific Islander	10.5	2
Multiple ethnicities	5.3	1
Native American	0.0	0
Other ethnicity (please specify)	0.0	0
Total	100.0	19