



## Transfer Center Service Area Outcome on Counselor's Knowledge of ASSIST in Spring 2016

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### Purpose of Brief

To illustrate the results of the Transfer Center assessment on Counselor's knowledge of ASSIST.

### Summary of Findings

- Counselors evaluated the transcript at an accuracy rate of 88%
- All of the counselors answered questions 3 – 6 correctly
- 80% answered question 2 correctly
- 50% answered question 1 correctly

### Item Analysis

- All of the counselors who missed question 1 provided the following as the wrong answer: Area 4 only
- The two counselors who answered question 2 incorrectly both provided the following wrong answer: Area 2, Area 3, Area 5, and LOTE

### Overview

The purpose of this brief is to illustrate the results of the Transfer Center assessment on Crafton Hills College (CHC) Counselor's knowledge of ASSIST. The results from the ASSIST quiz will be used to inform the future training of counselors.

### Methodology

After participating in training on the multiple functions of assist.org in Spring 2016, ten CHC full and part-time counselors participated in an evaluation of student transcripts from two neighboring California Community Colleges. Counselors assessed student progress towards completing IGETC/UC while applying the "pass-along" policy, as well as being able to assess total UC transferrable units.

### Findings

Counselors evaluated the transcript at an accuracy rate of 88%. All of the counselors answered questions 3 – 6 correctly, 80% answered question 2 correctly, and 50% answered question 1 correctly. All of the counselors who missed question 1 provided the following as the wrong answer: Area 4 only. The correct answer was Area 4 & UC Language Other Than English (LOTE). The two counselors who answered question 2 incorrectly both provided the following wrong answer: Area 2, Area 3, Area 5, and LOTE. The correct answer was Area 1, Area 2, Area 3, and Area 5.

**Table 1: Number and Percent of Correct Answers on the CHC Transfer Center Assist Assessment.**

Questions	# Correct	N	% Correct
Q1 Correct 1. What areas of IGETC UC have been completely fulfilled?	5	10	50.0
Q2 Correct 2. Which Areas of IGETC UC are not completed	8	10	80.0
Q3 Correct 3. Which IGETC Area(s) of Chaffey's Hist 17 can we apply the "pass-along" policy towards CHC's IGETC UC?	10	10	100.0
Q4 Correct 4. Is Chaffey's GERO 22 UC transferrable?	10	10	100.0
Q5 Correct 5. Is Chaffey's GERO 22 applicable to IGETC UC?	10	10	100.0
Q6 Correct 6. How many total UC transferrable completed units does this student have with Chaffey and RCC records combined?	10	10	100.0
Total	53	60	88.3