

# Spring 2024 Aquatic Usage Survey

The findings in this report stem from the Aquatic Usage Survey, with a total of 5 valid responses collected during the Spring 2024 term. The survey aimed to gather feedback from both internal and external users of the CHC aquatic facilities. Respondents were asked to provide insights into their understanding of pool scheduling, accessibility of facilities, and overall satisfaction with the aquatic’s facilities. It is important to note that participation in the survey, as well as responses to individual questions, was voluntary.

Are you an internal member of the CHC athletic program or an external user of our facilities?	#	%
Internal member of CHC	4	80.0
External user of CHC facilities	1	20.0
Total	5	100.0

## Internal Members

Which CHC athletic sport are you part?	#	%
Swimming	2	50.0
Women’s Water Polo	1	25.0
Men’s Water Polo	1	25.0
Cross Country	0	0.0
Total	4	100.0

Do you understand how the priority pool scheduling works?	#	%
Yes	3	75.0
No	1	25.0
Total	4	100.0

Please rate the level to which you agree or disagree with the following statements:

Question	Strongly Agree		Agree		Disagree		Strongly Disagree		Total
	#	%	#	%	#	%	#	%	
The equipment and facilities are easily accessible.	3	75.0	1	25.0	0	0.0	0	0.0	4
The locker room facilities are in good condition.	3	75.0	1	25.0	0	0.0	0	0.0	4
Overall, I'm satisfied with the athletic program at CHC.	4	100.0	0	0.0	0	0.0	0	0.0	4

Please share any additional comments or feedback you may have.

Everything is really great at the Crafton pool! I love it!

## External Users

<b>What external team are you affiliated with?</b>
Sand Canyon Water Polo

<b>Do you have a clear understanding of the priority pool scheduling structure?</b>	#	%
Yes	1	100.0
No	0	0.0
Total	1	100.0

<b>How would you describe your overall experience with CHC Aquatics facilities.</b>	#	%
Very positive	1	100.0
Positive	0	0.0
Neutral	0	0.0
Negative	0	0.0
Very Negative	0	0.0
Total	1	100.0

<b>Please share any additional comments or feedback you may have.</b>
I have found working with [name] to be a great experience. I believe she does a really good job of communicating. She has always provided really good support for all programs. I believe most of the programs work really good through [name] direction and have had a good partnership. [name] is also a very helpful resource on deck and has always been very supportive of our teams needs.

## Summary of Key Findings

- 80% of respondents were internal CHC members, mostly from the swimming and water polo teams.
- 75% of internal members understood the priority pool scheduling; 100% of external users understood it.
- Overall satisfaction was high: 100% of internal users were satisfied with the aquatic facilities, and external users rated their experience as "Very Positive."
- Positive feedback was given on facility accessibility, locker room conditions, and staff communication.

**Note:** The findings are based on a small sample size, so interpretations should consider the limited data available