Crafton Hills College - Outcomes Assessment Report (Online Courses)


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**Learning Outcomes Statement**

Students are able to work with others with respect, honesty, responsibility, empathy, and collaborative synergy. They can also manage conflict and advocate for themselves and others with integrity.

**Means of Assessment (Measurement Method)**

The Educational Technology Committee reviewed the results of the outcomes assessment for the outcome referenced above. Proposed actions were developed for improving the outcome reviewed in online courses.

**Summary of Evidence**

The Office of Institutional Effectiveness, Research, and Planning (OIERP) provided a summary of the ILO results based on faculty mappings to the ILO, the proposed actions, and the list of courses where the outcome was mapped. A list of proposed actions, courses with outcomes mapped to the outcome reviewed, and the results are illustrated below.

**Table 1: Number and Percent of students scoring 3 or Higher on the ILO by delivery method.**

<table>
<thead>
<tr>
<th>ILO #</th>
<th>Institution Learning Outcomes</th>
<th>Face to Face</th>
<th>Online</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td># 3 or higher</td>
<td>Total Assessments</td>
</tr>
<tr>
<td>3</td>
<td>Students are able to work with others with respect, honesty, responsibility, empathy, and collaborative synergy. They can also manage conflict and advocate for themselves and others with integrity.</td>
<td>60</td>
<td>67</td>
</tr>
</tbody>
</table>
Again, I'm very pleased with the final outcomes for this class. The outcome percentages for #1, #2 and #4 are excellent. The percentages are satisfactory for outcome #3 (evaluation of case studies), but lower than I would like. There were 4 out of 5 students that didn't complete them, which did lower the overall percentages. For the next class I will stress the importance of completing this part of the final exam. I've started using the automatic flag system through Starfish for my online classes, which I feel helps the students stay on track and motivated. I will continue with the methods of assessments I'm using for all SLOs.

List of Courses where Outcomes were mapped to the ILO.

HIT-101

*Use of Results/Proposed Actions (Implications for Program Improvement & Planning)*

1. The assessment for the online course only occurred in one course, as a result, more assessment is needed to identify proposed actions.