Crafton Hills College, Crisis Intervention Flow Chart

Determine Level of Behavior
(If in doubt follow procedure for the next higher level)

Incident reports are available from VP Student Services CHC website, under faculty/ staff/student conduct

In all Levels, if situation becomes unsafe, call Campus Police (909) 389-3275 or 911.

LEVEL I
Change in behavior or class attendance, not disruptive. Is anxious angry, depressed, unable to concentrate, seeks assurance or support.

Speak directly with student privately and confidentially. Express concern. *If you have specific concerns, complete an incident report*

Inform student of help on campus If receptive, call for immediate crisis intervention counseling. College Nurse (909) 389-3272

LEVEL II
Disruptive, inappropriate, Unrelated or bizarre comments, defiance or verbal abuse, hostility, draws attention to self, withdrawn behavior of increasing concern.

If possible, speak with student privately and confidentially. Express concern. If safe, set limits for acceptable behavior in situation. *Complete an incident report*

If necessary, ask the student or individual to leave the class or department for the remainder of the period or for a set amount of time. *Complete an incident report*

If necessary, discuss situation with VP Student Services (909) 389-3355, or designee. *Complete an incident report*

Disciplinary action may include oral or written warning, temporary exclusion from class, suspension, or expulsion.

Student must receive written permission from the VP of Student Services in order to be admitted to class.

LEVEL III
Danger to Self or Others
Violent, aggressive or threatening behavior, escalating threats, agitation, exhibitionism.

Danger to You or Others
Physically protect yourself and if possible others.

Call Campus Police (909) 389-3275 or 911: STATE "This is an Emergency" Give your location, and phone number. *Complete an incident report*

If safe, buy time with the student by talking calmly and with concern.

Call VP of Student Services for notification of the event. (909) 389-3355 *Complete an incident report*

Danger to Self
Suicidal thoughts, threats, ideas, has a plan, and access to lethal means.

Contact the College Nurse (909) 389-3272 Stay with student until help arrives. *Complete incident report*

Call College Nurse and College Police or call 911. **Stay with student until help arrives.** *Complete an incident report*

(12/09)