SLO’s Made Simple: Using the Nichols Model to Close the Assessment Loop

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Today’s session:

- What exactly is the “Nichols Model?”
- What our model looks like, and how it makes the process simple.
- How you can use this model to create meaning from the process.
- Practice applying the model to one of your courses.
What is the “Nichols Model?”

• A process pioneered by James O. Nichols, aimed at connecting institutional effectiveness with assessment of intended Student Learning Outcomes.
• Distilled into a 5-step process, sometimes referred to as the “5-column model”
• Functions as a learning-driven model for institutional effectiveness/improvement.
Table 2. Nichols’ 5-column model

<table>
<thead>
<tr>
<th>COLUMN 1: Mission/Goals</th>
<th>COLUMN 2: Intended Outcomes/Objectives</th>
<th>COLUMN 3: Means of Assessment/Criteria for Success</th>
<th>COLUMN 4: Summary of Data</th>
<th>COLUMN 5: Use of Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>The mission and applicable goal(s) of the program, department or administrative unit.</td>
<td>What will the student think, feel, know or be able to do as a result of a given educational experience?</td>
<td>What are the criteria for success? What tools will be used to establish and measure success?</td>
<td>Summarize the findings. How close were the results to the criteria for success?</td>
<td>What do the data tell us about our process? What, if anything, do we need to do to our course, program or department to improve? What resources are necessary?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Step 1 &amp; Step 2</th>
<th>Step 3</th>
<th>Step 4 &amp; Step 5</th>
<th>Step 6</th>
</tr>
</thead>
</table>

e-PIE

Step 7

Cycle

Step 8
What our Nichols Model looks like:
Why does it Make SLOs simple?

- Puts the whole process in a more practical context.
- Focuses energy on the most important goals and issues.
- Effectively summarizes what is working/not working in your course.
- Closing the Loop: using what is learned from this process to make improvements.
What are the 5 steps?

1. Write/Revise the Learning Outcome.
2. Choose a method to measure the outcome.
4. Carry out the assessment/collect evidence.
5. Discuss the evidence & use results for improvement.

lather-rinse-repeat...
Continuous Improvement

Learning Outcome & Statement

Use of Results

Summary of Evidence

Criteria

Means of Assessment
**Instruction Example:**

1. **SLO** – “Students appreciate one’s own physical, mental and emotional health, and demonstrate the knowledge and/or skills associated with actions necessary for optimum health and physical efficiency.”

2. **Means of Assessment (Measurement Method)** – Students pursue a personal change/improvement project, aimed at improving their own health or physical condition.

3. **Criteria for Success (Benchmark)** – All students (100%) to demonstrate improvement, based on a pre-/post-test of their fitness level or diet.

4. **Summary of Data Collected (Results)** Looking at the scores most students showed at least some degree of improvement. 81% of students showed improvement in overall fitness level, whereas 15% showed improvement in Diet.

5. **Use of Results (Implications for Program Improvement & Planning)** – The Fitness goals were too easy to achieve. Higher fitness standards will be set. However, few of the students set dietary goals and were assessed.

   More focused attention on dietary implications on overall health will be pursued.
Let’s Practice:

• Focus on a course that you currently teach.
• Using the template, complete each step of the cycle.
• Assume that you have assessed the course, and complete Box 4 as if you have data.
• Given the data, come up with some ideas for using the results for improvement. Write these in Box 5.