

To: Cheryl Marshall
Accreditation Liaison Officer
From: Gloria M. Harrison, President
Subject: Participation in Decision-Making and Planning Processes

Date: August 4, 2010

In response to the Commission's recommendations and the findings of the Summer 2009 governance evaluation, I have taken the following steps, among others, to improve participation and communication across the College:

1. I have established with the vice presidents specific expectations for facilitating communication, problem-solving, and sharing information with line staff.
2. Cabinet meetings alternate with meetings of the Crafton Council, which I chair and on which all three vice presidents serve. On some Tuesdays before the Crafton Council meets, we have lunch together to informally discuss issues.
3. At management team meetings, I have discussed my expectation that managers at every level share important information with their staff members, answer their questions, listen to their concerns, and convey those concerns back up to their supervisors.
4. I have increased the frequency of my visits to campus offices and departments.
5. I have regularly scheduled meetings with the Classified Senate President, and I visit and present updates more frequently at Classified Senate meetings than before.

If you need any more information, please let me know.