## **Crafton Hills College (CHC)**

#### Fall 2010, Employee Campus Climate Survey

Dear Faculty, Staff, and Administrators,

Please help Crafton Hills College plan for the future. The college is collecting data to help examine how well it is meeting the Educational Master Plan (EMP) goals and objectives. The survey takes approximately 35 minutes to complete. You can complete the survey on the same computer at a later time if you click on the save button first and you do not delete any cookies. All your responses are confidential and anonymous. If you have any questions about the survey, please contact Cheryl Marshall, Vice President of Instruction, at (909) 389-3202. (Note: The numbers at the end of each question in sections 5 - 9 correspond to the objectives in the EMP.)

3. How many years have you been employed at CHC? (Please round to the nearest year.)  This is my first year.  2 - 5 years  6 - 10 years  11 - 15 years  16 - 20 years
21 or more years
4. How many Crafton or District-wide collegial consultation committees did you serve on during the 2009 - 2010 academic year? (Count only those groups that have voting or consensus members representing more than one constituency.)  None  1 2 3 4 5 6 7 or more

5. Please indicate the extent to which you agree or disagree with the following statements about <u>outcomes</u> assessment:

	Strongl y Agree	Agree	Disagre e	Strongl y Disagre e	Don't Know / No Opinior
a. Student learning/service area outcomes assessment is ongoing at Crafton. (1.1.1, 4.2.1)				ŭ	
b.Student learning/service area outcomes are considered in program review/annual planning (1.1.1, 4.2.1)	. 🗀				
d. Student learning/service area outcomes are considered in College-wide planning. (1.1.1, 3.1.5, 4.2.1)					
e. CHC uses the results from student learning/service area outcomes assessments to improve student learning. (1.1.1, 3.1.5, 4.2.1)					
f. CHC uses the results from student learning/service area outcomes assessments to improve programs and services. (1.1.1, 3.1.5, 4.2.1)	e 🗖				
g. Improving student learning is a priority across the college. (1.1.1, 3.1.5, 4.2.1)					
h. Dialogue about student learning is ongoing and pervasive. (1.1.1, 3.1.5, 4.2.1)					
i. CHC facilitates an ongoing dialogue about improving student learning. (1.1.1, 3.1.5, 4.2.1)					

6. Please indicate the extent to which you agree or disagree with the following st	ateme	nts abo	out <u>incl</u>	usiven	ess:
a. The campus community is equally supportive of all genders. (2.1.3)					
b. The campus community is equally supportive of all racial/ethnic groups. (2.1.3)					
c. The campus community is equally supportive of all sexual-orientations. (2.1.3)					
d. Diversity contributes to everyone's success at CHC. (2.1.3)					
e. CHC procedures and practices clearly demonstrate commitment to issues of employee equity and diversity. (2.1.3) f. I am personally treated with respect at this college. (2.1.3)					
g. I feel safe at CHC. (2.1.3)					
h. CHC administrators encourage innovation. (2.1.3)	5				
i. My manager supports my ideas for improvements. (2.1.3)					
j. I know what is expected of me in my job. (2.1.3, 8.1.1)					
k. My position allows me to make independent decisions. (2.1.3, 8.1.1)					
I. I feel pressure to accomplish too many tasks and priorities. (2.1.3, 8.1.1)					
m. My job requires me to learn new things. (2.1.3, 8.1.1)					
n. I get a feeling of personal satisfaction from my work. (2.1.3)					
o. I am encouraged to be creative and come up with new ideas and improvements. (2.1.3,	2				
8.1.1) p. I am given meaningful feedback concerning my performance. (2.1.3, 8.1.1)					
q. The job expectations set for me are realistic. (2.1.3, 8.1.1)					
r. There is a fair allocation of work in my area. (2.1.3, 8.1.1)					
s. I usually have enough time to complete my tasks and meet deadlines. (2.1.3, 8.1.1)					
t. In general, CHC supervisors, managers, and administrators lead by example. (2.1.3, 7.1.2)					
u. My immediate supervisor leads by example. (2.1.3)					
v. I feel that I can talk to my immediate supervisor about my concerns. (2.1.3)					
w. There is too much pressure on me to accomplish too many objectives and priorities. (2.1.3)					
8.1.1)	_				
x. I am satisfied with the opportunities for advancement at CHC. (2.1.3)					
y. I have adequate supplies/equipment necessary to complete my job. (2.1.3, 8.1.1)					
z. I am recognized for my good work. (2.1.3, 7.1.1)					
aa. I receive feedback on the extent to which my work contributes to the overall success of the college. (2.1.3, 7.1.1)					
ab. When I arrived at Crafton, I felt welcomed into the college community. (2.1.3)					
ac. I feel accepted as a member of the college community. (2.1.3)					
ad. CHC personnel are provided adequate opportunities for professional development. (3.1.2, 3.1.4, 7.1.1) ae. Best practices are shared effectively at CHC. (3.1.2, 3.1.4)			_	_	
af. I feel included in opportunities to seek professional development. (3.1.2, 3.1.4, 7.1.1)					
ag. I have received adequate training for my job duties. (3.1.2, 3.1.4, 7.1.1)					
ah. I am informed about events/decisions in my area. (6.1.2)					
ai. My immediate supervisor does a good job of communicating decisions to me. (6.1.2)					
aj. Communication across campus is timely and accurate. (6.1.2)					
ak. Things change too fast around here. (7.2.1)					
al. Changes in rules and procedures have taken me by surprise in the last twelve months.					
(7.2.1) am. I am uncomfortable with the changes in my job or department that have occurred over the last twelve months. (7.2.1)					

7. Please indicate the extent to which you agree or disagree with the following statements <u>planning and program</u> review:

			<u>.</u> .		
	y Agree	Agree	Disagre e	Agree	Don't Know / No Opinio
a. CHC facilitates an ongoing dialogue about improving institutional processes. (2.1.3, 2.1.4, 2.1.5)					
b. The annual process of prioritizing objectives at CHC is transparent. (2.1.3, 2.1.4, 2.1.5, 6.1.5)					
c. The annual process of prioritizing objectives at CHC is easy to understand. (2.1.3, 2.1.4, 2.1.5, 6.1.5)					
d. CHC personnel contribute to the annual process of prioritizing objectives. (2.1.3, 2.1.4, 2.1.5, 6.1.5)					
e. The annual process of prioritizing objectives is integrated with CHC Educational Master Plan. (2.1.3, 2.1.4, 2.1.5, 6.1.1)					
f. CHC resource allocation is directly related to the annual prioritization of objectives and the CHC Educational Master Plan. (8.2.2, 6.1.1, 8.1.1)					
g. I am aware of the Annual Planning and Program Review process. (6.1.3, 6.1.5)					
h. I know how to participate in the Annual Planning and Program Review process (e.g.: help to create plans, participate in decision-making, etc.) (6.1.3, 6.1.5)					
i. In my area I participated in the Annual Planning and Program Review process in 2009-2010. (6.1.3, 6.1.5)					
j. My participation influenced the outcome of the Annual Planning and Program Review process in my area in 2009-2010. (6.1.3, 6.1.5)					
k. I think that the Annual Planning and Program Review process helps the college achieve its desired goals. (6.1.3, 6.1.5)					
I. I am encouraged to participate in the Annual Planning and Program Review process. (6.1.3)					
m. The College uses both qualitative and quantitative data to identify student learning needs. (6.1.4)					
n. Crafton utilizes the results from research studies to inform decision-making. (6.1.4)					
o. Data and information are used routinely to inform institutional decisions. (6.1.4)					
p. I routinely collect and/or request data and information to help inform decisions that I need to make. (6.1.4)					
q. After a program or service is evaluated, improvements are made. (6.1.4)					
r. Overall, planning and decision-making processes at Crafton are open and easy to understand (i.e. transparent). (6.1.5)					
s. Overall, planning and decision-making processes at Crafton are evidence-based. (6.1.5)					
t. Overall, planning and decision-making processes at Crafton are effective. (6.1.5)					
u. Overall, planning and decision-making processes at Crafton are efficient. (6.1.5)					
v. Evaluation and fine-tuning of Crafton's organizational structures and processes to support student learning is ongoing. (6.2.1)					

Please click on "Next" to continue to the next page!

# 8. Please indicate the extent to which you agree or disagree with the following statements about <u>shared</u> governance (also known as collegial consultation):

	Strongl y Agree	Agree	Disagre e	Agree	Don't Know / No
a. CHC's planning process offers adequate opportunities for input by appropriate constituencies. (2.1.3, 6.1.5)					Opinior
b. I have the opportunity to participate meaningfully in decision-making at CHC. (2.1.3, 6.1.5)					
c. The opinions of students are given appropriate weight in matters of institutional importance. (2.1.3, 6.1.5)					
d. The opinions of faculty are given appropriate weight in matters of institutional importance. (2.1.3, 6.1.5)					
e. The opinions of classified staff are given appropriate weight in matters of institutional importance. (2.1.3, 6.1.5)					
f. The opinions of managers are given appropriate weight in matters of institutional importance (2.1.3, 6.1.5)					
g. Faculty are provided adequate opportunities to participate in important college committees. (2.1.3, 6.1.5)					
h. Classified staff are provided adequate opportunities to participate in important college committees. (2.1.3, 6.1.5)					
i. Students are provided adequate opportunities to participate in important college committees. (2.1.3, 6.1.5)					
j. The faculty exercise a substantial voice during decision-making processes. (2.1.3, 2.1.4, 2.1.5, 6.1.5)					
k. The staff exercise a substantial voice during decision-making processes. (2.1.3, 2.1.4, 2.1.5, 6.1.5)					
I. Managers exercise a substantial voice during decision-making processes. (2.1.3, 2.1.4, 2.1.5, 6.1.5)					
m. Students exercise a substantial voice during decision-making processes. (2.1.3, 2.1.4, 2.1.5, 6.1.5)					
n. Communication and understanding among the different employee constituency groups at Crafton (faculty, classified staff, and managers) is sufficient. (2.1.4, 2.1.5, 6.1.2, 6.1.5)					
o. Communication and understanding among the different organizational areas at Crafton (Administrative Services, Instruction, President's Area, and Student Services) is sufficient. (2.1.4, 2.1.5, 6.1.2, 6.1.5)					
p. I am optimistic about what the College will achieve with its current set of collegial consultation committees and processes. (2.1.3, 6.1.5)					
q. Overall, planning and decision-making processes at Crafton are collaborative. (2.1.3, 2.1.4, 2.1.5, 6.1.5)					
r. Overall, I feel well-informed about important issues facing the college. (6.1.5)					

#### 9. Please indicate the extent to which you agree or disagree with the following statements about <u>resources</u>:

	Strongl y Agree	Agree	Disagre e	Agree	Don't Know/ No Opinion
a. Planning for human resources is integrated with the CHC Educational Master Plan and/or the program review/annual planning process. (8.1.1, 8.1.2, 8.3.3, 8.3.4)					
b. Planning for physical resources is integrated with the CHC Educational Master Plan and/or the program review/annual planning process. (8.1.1-8.1.2, 8.3.1-8.3.4)					
c. CHC assures that physical resources at all locations are constructed and maintained to ensure access. (8.1.1-8.1.2, 8.3.1, 8.3.3-8.3.4)					
d. CHC assures that physical resources at all locations are constructed and maintained to ensure safety and security. (8.1.1-8.1.2, 8.3.1, 8.3.3-8.3.4)					
e. CHC uses its physical resources effectively to support the programs and services at the College. (8.1.1-8.1.2, 8.3.1, 8.3.3-8.3.4)					
f. Planning for technology resources is integrated with the CHC Educational Master Plan and/or the program review/annual planning process. (8.1.1-8.1.2, 8.3.2-8.3.3)					
g. The Technology Services Department at CHC provides professional support that enhances					
the operation and effectiveness of CHC. (8.1.1-8.1.2, 8.3.2-8.3.3) h. The Technology Services Department at CHC provides quality training for students and employees in the effective application of information technology. (8.1.1-8.1.2, 8.3.2-8.3.3)					
i. CHC systematically maintains, and upgrades or replaces technology infrastructure and equipment to meet institutional needs. (8.1.1-8.1.2, 8.3.2-8.3.3)					
j. I receive effective support for my computer and technology-related problems from campus					
technology support staff. (8.1.1-8.1.2, 8.3.2-8.3.3) k. Financial planning is integrated with the CHC Educational Master Plan and/or the program review/annual planning process. (8.1.1-8.1.2, 8.3.3)					
I. The distribution of financial resources at CHC supports student learning. (8.1.1-8.1.2, 8.3.3)					
m. CHC plans and manages its financial affairs in a manner that ensures financial stability. (8.1.1-8.1.2, 8.3.3)					
n. CHC relies upon its mission and goals as the foundation for financial planning. (8.1.1-8.1.2, 8.3.3)					
o. CHC regularly evaluates its financial management processes and uses the results of the evaluation to improve them. (8.1.1-8.1.2, 8.3.3)					
p. The distribution of resources from the District to CHC is adequate. (8.1.1, 8.1.2, 8.3.3)					
q. The distribution of resources from the District to CHC and Valley is equitable. (8.1.1, 8.1.2, 8.3.3)					
r. I understand the District Resource Allocation Model. (8.1.1-8.1.2, 8.2.2, 8.3.3)					
s. The District Resource Allocation Model is open and easy to understand (i.e. transparent). (8.1.1-8.1.2, 8.2.2, 8.3.3)					
t. The grants that CHC seeks and/or obtains are aligned with the Educational Master Plan. (8.1.1-8.1.2, 8.2.1, 8.2.3)					
u. The purpose of the funding sought by the Office of Resource Development (i.e. Foundation) is aligned with the Educational Master Plan and the goals of the college. (8.1.1-8.1.2, 8.2.1, 8.2.3)					

10. If y	ou have any comments o	r suggestions about any topic covered in this survey, please state them here.
		Employee Demographics
11. Wh	at is your gender?	
	Female	13. Race/Ethnicity:
	Male	☐ Asian
		☐ African American
12. Ag	е	Hispanic
	34 years old or younger	☐ Native American
	35 - 39 years old	☐ Pacific Islander
	40 - 44 years old	☐ White / Non-Hispanic
	45 - 49 years old	
	50 - 54 years old	Other (please
_		specify):

Thank you for participating in the survey!

Please click on the Submit button.