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Entity	CHC
Plan	Educational Master Plan
Goal	1.1: Support, guide, and empower every student to achieve his or her goals.
Objective	1.1.1: Develop and expand alternative access to programs and services.
Original Timeline/Deadline for Objective	Spring 2011
Point Person or Group for Objective	Vice President, Instruction
Preparer	

Actions/Activities (Edit as needed to reflect actual accomplishments or plans)	Status	Measurements/Documentation of Progress (Edit as needed to match Actions/Activities)
Monitor number of classes, orientations, tutoring sessions offered in alternative modes.	CUS:	Number of classes and tutoring sessions using alternative modes based in part on Schedule of
		Classes, Fall 2011 compared to Fall 2010
Expand online programs and student support services.	CUS:	
Evaluate the effectiveness of alternative modes.	CUS:	Student performance in applicable classes Surveys of instructors and students in Distributed Education Online course enrollments
Implement improvements based on results.	CUS:	
	CUS:	

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Entity	CHC
Plan	Educational Master Plan
Goal	1.1: Support, guide, and empower every student to achieve his or her goals.
Objective	1.1.2: Enhance Transfer Services.
Original Timeline/Deadline for Objective	Spring 2012
Point Person or Group for Objective	Vice President, Student Services
	Vice President, Instruction
Preparer	

Actions/Activities (Edit as needed to reflect actual accomplishments or plans)	Status	Measurements/Documentation of Progress (Edit as needed to match Actions/Activities)
Stronger focus on articulation: Increase the number of articulation agreements. Enhance marketing of articulation agreements.	CUS:	Number of articulation agreements, Fall to Fall Number of fliers, promotional items, outreach advertisements
Provide more education for students on transfer requirements and degree completion.	CUS:	advertisements
Train personnel to provide more hands-on approach in career services to students.	CUS:	Number of training sessions and participants
Evaluate effectiveness of changes.	CUS:	Student satisfaction surveys, both short-term (POS, with focus on transfer assistance) and long-term (students who transferred)
Implement improvements based on results.	CUS:	
	CUS:	

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Entity	CHC
Plan	Educational Master Plan
Goal	1.1: Support, guide, and empower every student to achieve his or her goals.
Objective	1.1.3: Implement best practices for underprepared students.
Original Timeline/Deadline for Objective	May 2011
Point Person or Group for Objective	Vice President, Instruction
Preparer	

Actions/Activities (Edit as needed to reflect actual accomplishments or plans)	Status	Measurements/Documentation of Progress (Edit as needed to match Actions/Activities)
Identify best practices.	CUS:	
Implement best practices for targeted students, including the Early Assessment Program (EAP).	CUS:	BSI Steering Committee report of implementation of BSI activities
Evaluate effects on student performance.	CUS:	Student performance in applicable classes Retention within BS classes Success rate in BS classes Movement of BS students into college-level classes SLOs SOA ³ R Post-test
Implement improvements based on results.	CUS:	
Develop and apply methods to ease the path of graduating high school students into CHC.	CUS: CUS:	

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Entity	CHC
Plan	Educational Master Plan
Goal	1.2: Deliver and ensure access to programs, services, and support that meet students' needs.
Objective	1.2.1: Enhance efficiency and effectiveness of student access.
Original Timeline/Deadline for Objective	Fall 2010 (parking)
	May 2011 (remainder)
Point Person or Group for Objective	Vice President, Student Services
	Vice President, Administrative Services
Preparer	

Actions/Activities (Edit as needed to reflect actual accomplishments or plans)	Status	Measurements/Documentation of Progress (Edit as needed to match Actions/Activities)
Implement system for purchasing parking permits online.	CUS:	Report on rollout of parking system.
Implement Web Advisor.	CUS:	Number of Web Advisor components implemented by date Number of Web Advisor users
Implement and provide training for online orientation.	CUS:	
Develop an online Student Handbook and/or other package of information on what students need to know about becoming a successful student, to include topics such as parking, getting classes, books, counseling, and tutoring.	CUS:	Publication of online Handbook
Conduct research on non-persisting students, including a survey on the reasons for their departure.	CUS:	Identification of reasons for dropping in online and in-person transactions with follow-up as needed
[Measure efficiency and effectiveness.]	CUS:	Number of students in face-to-face and online orientations Student satisfaction surveys in face-to-face and online orientations

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Plan	Status	Report	
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Instructions
Instructions

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Entity	CHC
Plan	Educational Master Plan
Goal	2.1: Seek, welcome, and respect diversity, and promote inclusiveness.
Objective	2.1.1: Establish a welcome program for new employees.
Original Timeline/Deadline for Objective	May 2011
Point Person or Group for Objective	Chair, Professional Development Committee
Preparer	

Actions/Activities	Status	Measurements/Documentation of Progress
(Edit as needed to reflect actual accomplishments or plans)	G 11 G	(Edit as needed to match Actions/Activities)
Establish a Welcome Program Task Force.	CUS:	Task force documentation
Create a system for volunteer mentor assignments, and provide appropriate training.	CUS:	No. of mentors, buddies
Develop a welcome package of materials.	CUS:	Publication of the welcome package
Introduce/announce new employees in the	CUS:	Proportion of new-employee introductions in the
President's Letter with a short bio.		President's Letter
Provide name tags for all employees.	CUS:	Distribution of name tags
Implement an online photo directory.	CUS:	Publication of the online directory
[Evaluate effectiveness]	CUS:	Climate survey
	CUS:	

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Entity	CHC
Plan	Educational Master Plan
Goal	2.1: Seek, welcome, and respect diversity, and promote inclusiveness.
Objective	2.1.2: Improve the inclusiveness of targeted programs in which at least one student demographic group is
	significantly underrepresented.
Original Timeline/Deadline for Objective	Fall 2010: Demographics and identification
	Spring 2011: Strategies
	2011-12: Implementation, evaluation, modification
Point Person or Group for Objective	Vice President, Instruction
Preparer	

Actions/Activities (Edit as needed to reflect actual accomplishments or plans)	Status	Measurements/Documentation of Progress (Edit as needed to match Actions/Activities)
Analyze the demographic characteristics of every	CUS:	Report on program demographic characteristics
program.		
Identify targeted programs in which at least one	CUS:	
demographic group is significantly		
underrepresented, as determined by consensus of the		
applicable dean and faculty/staff.		
Develop strategies to improve inclusiveness in those	CUS:	Report of strategies in Perkins Plans, Program
programs and carry out any necessary training.		Reviews, and Annual Plans
		Training session participation
Year 2: Implement those strategies on at least a pilot	CUS:	
basis.		
Evaluate the success of those strategies.	CUS:	CCSSE
		Comparative analysis of trend data on
		underrepresented groups
		Student survey
Modify the strategies as needed and begin the cycle	CUS:	
again.		

Plan Status Report Date:

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Entity	CHC
Plan	Educational Master Plan
Goal	2.1: Seek, welcome, and respect diversity, and promote inclusiveness.
Objective	2.1.3: Develop a common definition of inclusiveness among employees and students at CHC.
Original Timeline/Deadline for Objective	2011-12
Point Person or Group for Objective	Vice President, Student Services
Preparer	

Actions/Activities	Status	Measurements/Documentation of Progress
(Edit as needed to reflect actual accomplishments or plans) Form a representative task force to study the nature	CUS:	(Edit as needed to match Actions/Activities) Task force documentation
of the problem at CHC and available models at other	CS.	Task force documentation
institutions or organizations, and to recommend		
language and an appropriate end product.		
Draft language on what inclusiveness ought to entail	CUS:	Documentation of successive drafts of definition
at CHC, in organizational structures and processes		
and in individual and group behavior.		
Hold forums and make presentations to constituent	CUS:	Documentation of forums and presentations,
groups to discuss and gather feedback on the drafts.		including participation and feedback
Year 2: Revise drafts and gain necessary approvals.	CUS:	
Publish/post the approved definition.	CUS:	Publication of approved definition
Regularly disseminate and discuss the definition.	CUS:	Documentation of subsequent discussions
		Climate survey
	CUS:	

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Entity	CHC
Plan	Educational Master Plan
Goal	2.1: Seek, welcome, and respect diversity, and promote inclusiveness.
Objective	2.1.4: Hold at least one major event annually that includes all employees, for the purpose of improving
	communication and understanding across group and organizational boundaries.
Original Timeline/Deadline for Objective	Fall 2010
Point Person or Group for Objective	President
Preparer	

Actions/Activities (Edit as needed to reflect actual accomplishments or plans)	Status	Measurements/Documentation of Progress (Edit as needed to match Actions/Activities)
[Hold each event.]	CUS:	Documentation of event
[Evaluate event effectiveness.]	CUS:	Climate survey Participant evaluations
	CUS:	

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Entity	CHC	
Plan	Educational Master Plan	
Goal	2.1: Seek, welcome, and respect diversity, and promote inclusiveness.	
Objective	2.1.5: Establish a program of Crafton Town Hall meetings to facilitate sharing ideas on significant issues facing	
	the College.	
Original Timeline/Deadline for Objective	Fall 2010	
Point Person or Group for Objective	President	
Preparer		

Actions/Activities (Edit as needed to reflect actual accomplishments or plans)	Status	Measurements/Documentation of Progress (Edit as needed to match Actions/Activities)
[Hold Crafton Town Hall meetings.]	CUS:	Documentation of meetings
[Evaluate effectiveness.]	CUS:	Climate survey
	CUS:	