RRN 352



Office of Research & Planning

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Research Briefs from the Office of Research and Planning Results from the Assessment of Course SLOs Map to Crafton's ILOs

Overview: The Crafton Hills College (CHC) Institutional Learning Outcomes (ILO) Committee developed a survey to assess how course student learning outcomes (SLO) map to Crafton's ILOs. The survey was administered at a Fall 2011 Flex Day workshop to pilot the mapping of course SLOs with CHC's ILOs. The purpose of this brief is to illustrate on a course level where the most emphasis occurs in assessing each ILO so that the committee can begin to explore assessing ILOs by aggregating assessments across courses. As a result, the Outcomes Committee is going to use this information to aggregate assessments at the course level and conduct a pilot to begin to assess ILOs. Accordingly, after reviewing the results presented in this brief the outcomes committee needs to identify and locate the assessment data for each course that is identified as one in which that will contribute to the assessment of a chosen ILO. These assessment results will then be aggregated and evaluated by the Outcomes Assessment Committee.

Summary of Findings:

Sample

• The survey was completed by 10 programs, for 32 courses, and 81 learning outcomes.

Findings

 Critical thinking, written and oral communication, and information literacy were emphasized the most in the assessment of learning outcomes for the participants of the workshop

Critical Thinking

- 64% of the responses identified critical thinking as a major assessment emphasis
- Courses identified as having a major emphasis in assessing Critical Thinking
 - CDE-182 ENGL-170
 - •170 o MATH-952
 - ENGL-152 ENGL-250
- -250 o PSYCH-102
 - ENGL-160 ENGL-260

Written and Oral Communication

- 59% identified written and oral communication as a major assessment emphasis
- Courses identified as having a major emphasis in assessing Written and Oral Communication

 CHEM-102 	 ENGL-127 	 ENGL-250
 CHEM-123 	 ENGL-160 	 ENGL-260
 CHEM-213 	 ENGL-170 	 ENGL-261

Information Literacy

- 54% identified information literacy as a major assessment emphasis
- Courses identified as having a major emphasis in assessing Information Literacy
 - CHEM-213 ENGL-160 ENGL-260
 - • ENGL-127
 • ENGL-170
 • ENGL-261

 • ENGL-152
 • ENGL-250
 • LIBR-100

Methodology: The survey was administered in both paper and online formats to the participants at a workshop on ILOs during the Fall 2011 Flex Day on September 14th, 2011. Respondents provided the course SLO and identified to what degree each ILO was emphasized by the course SLO on the following scale: no emphasis, some emphasis, and major emphasis.

In order to set-up the form to help streamline the responses, each ILO was separated into specific areas to help facilitate the process of completing the form. As an illustration, the Critical Thinking ILO is stated in the following way: Students demonstrate critical thinking through decision-making, problem-solving, analysis of information, and creative thinking across the disciplines. The survey asked respondents to rate how the stated course SLO emphasized each of the following aspects of critical thinking: decision-making, problem solving, analysis of information, and creating thinking across the disciplines (see Appendix A).

Sample: The survey was completed by 10 programs, for 32 courses, and 80 stated learning outcomes. Referring to Table 1 in Appendix B, in brief, the English department mapped their course SLOs for 21 outcomes and 7 courses and the Physical and Biological Sciences department mapped their course SLOs for 11 outcomes and 9 courses. Appendix C, Table 2 also includes each learning outcome by course. Some of the learning outcomes are abbreviated.

Findings: In order to identify where most of the emphasis occurred in assessing ILOs for the participants of the workshop an overall average was calculated for each course SLO that was evaluated. For instance, one respondent stated that one of the SLOs for Accounting 208 had some emphasis on decision-making (2) and problem solving (2), had a major emphasis on the analysis of information (3) and no emphasis on creative thinking (1). The responses were added and divided by 4 for an overall average of 2.00. This was done for each response. Table 3 illustrates the results from this analysis and indicates that the critical thinking, written and oral communication, and information literacy were emphasized the most in the assessment of learning outcomes for the participants of the workshop.

ILO and Overall Average on Emphasis Rubric	N	Minimum	Maximum	Mean	Standard Deviation
Critical Thinking	81	1.00	3.00	2.44	.573
Written & Oral Communication	81	1.00	3.00	2.42	.588
Information Literacy	81	1.00	3.00	2.30	.785
Society and Culture	81	1.00	3.00	2.14	.877
Ethics and Values	81	1.00	3.00	2.03	.776
Interpersonal and Group Skills	81	1.00	3.00	1.96	.777

Table 3: Overall Average on the Emphasis Rubric for each Institutional Learning Outcome Sorted in Descending Order.

Table 4 shows the frequency and percent of responses by ILO category and the response on the rubric. Sixty-four percent of the responses identified critical thinking as a major emphasis of their course learning outcomes, 59% identified written and oral communication, and 54% identified information literacy.

In order to identify the course SLOs that emphasized the ILOs the overall average described in Table 3 was used. Referring to Table 5, the courses that have a major emphasis on the assessment of ILOs are the ones with an overall average of a 3.00. Specifically, the courses that have a major emphasis on the assessment of critical thinking are CDE-182, ENGL-152, ENGL-160, ENGL-170, ENGL-250, ENGL-260, MATH-952, and PSYCH-102. The courses that have a major emphasis on the assessment of written and oral communication are CHEM-102, CHEM-123, CHEM-213, ENGL-127, ENGL-160, ENGL-170, ENGL-250, ENGL-260, and ENGL-261. The courses that have a major emphasis on the assessment of the assessment of information literacy are CHEM-213, ENGL-127, ENGL-152, ENGL-160, ENGL-170, ENGL-250, ENGL-260, ENGL-261, and LIBR-100.

ILO	Institutional Learning Outcome Category	No En	nphasis	Some E	mphasis	Major E	mphasis
ILO	Institutional Learning Outcome Category	#	%	#	%	# 54 51 70 32 207 47 59 37 143 38 22 33 30 123 41 48 35 124 38 50 88 34 31 30 35	%
	Decision-making	15	18.5	12	14.8	54	66.7
	Problem Solving.	16	19.8	14	17.3	51	63.0
Critical	Analysis of information.	5	6.2	6	7.4	70	86.4
Thinking	Creative thinking across the disciplines	27	33.3	22	27.2	32	39.5
	Critical Thinking Total	63	19.4	54	16.7	207	63.9
	Are able to express ideas clearly in a variety of formats and contexts	13	.2	21	.3	47	.6
Written &	Read, listen, and interpret accurately	5	.1	17	.2	59	.7
Oral Comm.	Use appropriate technology to do so	24	.3	20	.2	37	.5
	Written and Oral Communication Total	42	17.3	58	23.9	143	58.8
	Are able to work with others with respect, honesty, responsibility, empathy, and collaborative synergy	17	.2	26	.3	38	.5
Interpersonal	······································	45	.6	14	.2	22	.3
& Group	Advocate for themselves with integrity	38	.5	10	.1	33	.4
Skills	Advocate for others	36	.4	15	.2	30	.4
	Interpersonal and Groups Skills Total		42.0	65	20.1	123	38.0
	Are able to describe the social, cultural, and political forces at work in our diverse, global world	32	.4	8	.1	41	.5
Society &	Understand and appreciate different perspectives	26	.3	7	.1	48	.6
Culture	Are able to operate with civility in a complex world that involves changing social institutions and diverse world views	33	.4	13	.2	35	.4
	Society and Culture Total	91	37.4	28	11.5	124	51.0
Information	Are able to apply research methods to access information and technology	22	.3	21	.3	38	.5
	Can analyze, evaluate, synthesize, and use information resourcefully	17	.2	14	.2		.6
Literacy	Information Literacy Total	39	24.1	35	21.6	88	54.3
	Make informed, principled choices	30	.4	17	.2	34	.4
	onal collaborative synergy Manage conflict Advocate for themselves with integrity Advocate for others Interpersonal and Groups Skills Total Are able to describe the social, cultural, and political forces at work in our diverse, global world Understand and appreciate different perspectives Are able to operate with civility in a complex world that involves changing social institutions and diverse world views Society and Culture Total on Are able to apply research methods to access information and technology Can analyze, evaluate, synthesize, and use information resourcefully Information Literacy Total Make informed, principled choices Foresee the consequences of their choices	32	.4	18	.2	-	.4
Culture Information Literacy Ethics and	Solve moral dilemmas	40	.5	11	.1		.4
	Express self-awareness	34	.4	12	.1	35	.4
Values							
Values	Show social responsibility	30	.4	14	.2	37	.5
Values				14 19 91	.2 .2 18.7	37 38 205	.5 .5 42.2

Table 4: Institutional Learning Outcome Category by Response on the Emphasis Rubric (N = 81).

Note: "#" refers to the number of responses, "%" is the number of responses divided by the total number of responses (N = 81).

Table 5: Overall Average on the Emphasis Rubric for each Institutional Learning Outcome by	
Course $(N = 81)$.	

Course	Critical	Written & Oral	Interpersonal	Society &	Information	Ethics &
Course	Thinking	Communication	& Group Skills	Culture	Literacy	Values
ACCT-208	2.18	2.45	1.16	1.18	2.36	1.52
CDE-182	3.00	1.83	2.50	2.33	2.00	1.75
CHEM-101	2.75	2.00	1.25	1.00	1.00	1.50
CHEM-102	2.75	3.00	1.50	1.00	2.00	1.50
CHEM-123	2.50	3.00	1.25	1.33	2.00	1.33
CHEM-150	2.50	1.67	1.00	1.00	1.00	1.00
CHEM-151	2.50	1.33	1.00	1.00	1.00	1.00
CHEM-212	2.50	1.67	1.00	1.00	1.00	1.00
CHEM-213	2.00	3.00	1.00	1.00	3.00	1.00
ENGL-127	2.88	3.00	3.00	3.00	3.00	3.00
ENGL-152	3.00	2.83	2.63	3.00	3.00	3.00
ENGL-160	3.00	3.00	3.00	3.00	3.00	3.00
ENGL-170	3.00	3.00	3.00	3.00	3.00	3.00
ENGL-250	3.00	3.00	3.00	3.00	3.00	3.00
ENGL-260	3.00	3.00	3.00	3.00	3.00	3.00
ENGL-261	2.83	3.00	3.00	3.00	3.00	3.00
LIBR-100	2.68	2.76	2.43	2.57	3.00	2.71
LIBR-101	1.00	1.00	1.00	1.00	2.50	1.00
MATH-090	2.58	1.89	1.17	1.00	1.83	1.00
MATH-250	2.75	2.00	1.25	1.00	3.00	1.00
MATH-952	3.00	1.67	1.25	1.00	2.00	1.00
MICRO-102	2.58	2.67	1.83	1.67	2.33	2.17
MICRO-150	2.50	2.33	1.50	1.00	2.50	1.00
PHIL-103	2.25	1.67	2.25	3.00	2.00	2.17
PSYCH-102	3.00	2.67	2.25	1.00	2.00	2.33
PSYCH-111	1.50	1.67	1.00	3.00	2.00	1.83
RELIG-101	1.75	2.67	2.25	3.00	2.50	2.50
SOC-100	1.42	1.67	1.58	2.67	1.33	1.56
SOC-105	1.83	1.67	2.00	2.78	1.00	1.56
SOC-141	1.50	1.89	1.67	2.33	1.00	1.67
SOC-150	1.50	1.89	1.83	2.33	1.00	1.67
SPAN-101	2.40	2.67	1.80	2.53	2.50	2.07
SPAN-102	2.40	2.67	1.80	2.53	2.50	2.07
SPAN-103	2.40	2.67	1.80	2.53	2.50	2.07
SPAN-104	2.40	2.67	1.80	2.53	2.50	2.07

Note: The overall average refers to the average rating for each ILO. For instance, one respondent stated that one of the SLOs for Accounting 208 had some emphasis on decision-making (2) and problem solving (2), had a major emphasis on the analysis of information (3) and no emphasis on creative thinking (1); therefore, 2 + 2 + 3 + 1 = 8, divided by 4 because there are four categories within critical thinking, equals 2.00.

Crafton Hills College (CHC) Courses and SLOs Mapped to Institutional Learning Outcomes (ILOs)

Dear Faculty, the purpose of this form is to help facilitate the process of Institutional Learning Outcome assessment. Please take a few minutes to answer the following questions. The information you provide will be used by the Outcomes Assessment Committee, the Instructional Assessment Specialist, and the Office of Research and Planning to accumulate course assessments that have already been conducted for each ILO and use that information to improve Crafton's progress on each ILO. If you have any questions about this form, please contact Rebeccah Warren-Marlatt, Vice President of Student Services, at (909) 389-3355.

Faculty's First Name (Please Print in CAPITAL Letters)

Faculty's Last Name (Please Print in CAPITAL Letters)

Department	Course Name (e.g, CIS-163, RESP-133, etc.)

Course Learning Outcome

For the course and learning outcome listed above, and each Institutional Learning Outcome, please identify the degree to which the course emphasizes each aspect of the Institutional Learning Outcome. Please keep in mind that one course and/or one outcome will not align with every ILO.

ILO #1: Critical Thinking

Students demonstrate critical thinking through...

	No Emphasis	Some Emphasis	Major Emphasis
Decision-making	C	C	C
Problem Solving.	C	С	C
Analysis of information.	C	С	C
Creative thinking across the disciplines	0	C	С

ILO #2: Written and Oral Communication

Students communicate effectively when they..

	No Emphasis	Some Emphasis	Major Emphasis
Are able to express ideas clearly in a variety of formats and contexts	С	С	C
Read, listen, and interpret accurately	0	С	C
Lise appropriate technology to do so	C	C	C

Please turn the page over or click next!

ILO #3: Interpersonal and Group Skills

Students demonstrate interpersonal and group skills when they...

	No Emphasis	Some Emphasis	Major Emphasis
Are able to work with others with respect, honesty, responsibility, empathy, and collaborative synergy	0	С	С
Manage conflict	C	0	С
Advocate for themselves with integrity	0	O	C
Advocate for others	0	0	О

ILO #4: Society and Culture

Students demonstrate their understanding of society and culture when they... No Emphasis Some Emphasis Major Emphasis C Are able to describe the social, cultural, and political forces at work in our diverse, C C global world C C C Understand and appreciate different perspectives C C C Are able to operate with civility in a complex world that involves changing social institutions and diverse world views

ILO #5: Information Literacy

Students demonstrate information literacy when they...

	NO Emphasis	Some Emphasis	wajor Emphasis	
Are able to apply research methods to access information and technology	C	C	C	
Can analyze, evaluate, synthesize, and use information resourcefully	C	C	C	

ILO #6: Ethics and Values

Students demonstrate ethics and values when they...

	No Emphasis	Some Emphasis	Major Emphasis
Make informed, principled choices	0	C	C
Foresee the consequences of their choices	0	C	C
Solve moral dilemmas	0	С	С
Express self-awareness	С	С	C
Show social responsibility	C	С	С
Evidence behavior guided by personal and professional ethics	0	С	0

Thank You! Please click on the submit button or return the form to the Office of Research in Planning in the LRC.

Appendix B

Table 1: Number of Outcomes Mapped by Department and Course.

	Department										
	Business	CDE	Language	English	Human Development	Library	Math	Physical & Biological Sciences	Social Sciences	Sociology	Total
ACCT-208	11	CDL	Language	LIIGIISII	Development	LIDIAIY	Math	Sciences	Sciences	Sociology	11
CDE-182	11	2									2
CHEM-101		~						1			1
CHEM-102								1			1
CHEM-123								1			1
CHEM-150								1			1
CHEM-151								1			1
CHEM-212								1			1
CHEM-213								1			1
ENGL-127				4							4
ENGL-152				4							4
ENGL-160				3							3
ENGL-170				2							2
ENGL-250				2							2
ENGL-260				3							3
ENGL-261				3							3
LIBR-100						7					7
LIBR-101						1					1
MATH-090							3				3
MATH-250							2				2
MATH-952							2				2
MICRO-102								3			3
MICRO-150								1			1
PHIL-103									1		1
PSYCH-102					1						1
PSYCH-111					1						1
RELIG-101									1		1
SOC-100										3	3
SOC-105										3	3
SOC-141										3	3
SOC-150										3	3
SPAN-101-104			5								5
Total	11	2	5	21	2	8	7	11	2	12	81

Appendix C

Table 2: Courses by Student Learning Outcomes.

Learning Outcome
Demonstrate the ability to describe the elements of the accounting process and preparation of basic
financial statements.
Demonstrate the ability to discuss accounting compliance issues as defined by the Sarbanes-Oxley
Act.
Demonstrate the ability to explain and apply basic accounting principles including generally
accepted accounting principles (GAAP)
Discuss economic, political and ethical issues and their impact upon business policies and practices
Explain and apply basic accounting principles
Present and discuss contemporary business principles, practices and organizations
Students will be able to demonstrate their understanding of financial statements by creating a trail
balance, income statement, statement of owner's equity and balance sheet from data given and
expressing what those statements indicate.
Students will be able to demonstrate their understanding of the accounting cycle by solving a
complex problem that spans the fiscal year, from the opening of the year to the yearend closing
entries.
Students will demonstrate the ability to define and complete the steps in the accounting cycle
including journalizing and posting financial transactions, recording adjusting and closing entries, and
preparation of financial reports.
Students will demonstrate the ability to identify and record changes in assets, liabilities and owner's
equity through the recording and posting of journal entries.
Students will demonstrate the ability to prepare and explain the purpose, structure, content, and
underlying principles of the general-purpose financial statements including the income statement,
balance sheet, statement of changes in stockholders' equity, and statement of cash flows.
CRITICALLY ASSESS/DEMONSTRATE THE COMPONENTS OF CULTURALLY RELEVANT AND
RESPONSIVE PHYSICAL AND SOCIAL ENVIRONMENTS TO CREATE RESPECTFUL, RECIROCAL
RELATIONSHIPS THAT SUPPORT AND EMPOWER FAMILIES, CHILDREN AND TEACHERS
DEMONSTRATE STRATEGIES FOR HELPING CHILDREN NEGOTIATE AND RESOLVE CONFLICTS WITH
A FOCUS ON USING AN ANTI-BIAS APPROACH IN THE CLASSROOM
Critical thinking in chemistry including interpretation, evaluation, explanation, and critical inquiry;
how to ask appropriate questions, gather relevant information efficiently and creatively, sort
through this information, reason logically from this information efficiently and come to reliable and
trustworthy conclusions.
The ability to collect, analyze, and articulate results clearly and effectively in speech and in writing
in an acceptable style of presentation. The ability to follow directions given both in written and
verbal form.
Knowledge of the basic areas of chemistry such as the structure and properties of matter, the
transformations from one form of matter to another and the associated energy transformations.
The ability to do problems involving reaction stoichiometry.
The ability to apply mathematics to chemical measurements
The ability to distinguish, construct and compare organic compounds utilizing structure, physical
properties, nomenclature, synthesis and reactions.
The ability to collect, analyze, and articulate results clearly and effectively in speech and in writing
in an acceptable style of presentation. The ability to follow directions given both in written and
verbal form.
1. Students will identify, discuss, and analyze the elements of literature.
2. Students will choose artwork and literature for inclusion of the school literary magazine.
3. Students will layout and design the school literary magazine.
4. Students will develop criteria for evaluating the quality of submissions.
1. Interpret, analyze, and evaluate poems, short stories, novels, and plays.
2. Conduct, incorporate and properly document basic research from various sources to produce an
original thesis for an essay.
3. Evaluate an author's use of the elements of poetry, prose, and drama including rhyme, meter,

(Table 2 continues!)

(Table 2 continued!)

Course	Learning Outcome
	1. Students will be able to demonstrate their ability to recognize and discuss distinguishing literary
ENGL-160	characteristics related specifically to the course focus and its contexts.
	2. Students will be able to support literary assertions with textual references.
	3. Students will be able to write an essay analyzing one or two literary works that is unified,
	coherent, clearly written, and well developed with textual references.
ENGL-170	1. Students will identify, discuss, and analyze the elements of film.
	2. Students will write critical and analytical essays on film as text.
ENGL-250	1. Students will discuss and analyze the elements of a specific fiction category.
	2. Students will write critical and analytical essays on short stories and fiction in a specific genre.
ENGL-260	1. Students will be able to identify, evaluate, and analyze the works and authors in the period of
	encounter and discovery.
	2. Students will be able to identify, evaluate, and analyze the works and authors in the period of
	colonial American from approximately 1700-1820. 3. Students will be able to identify, evaluate, and analyze the works and authors in the period of
	U.S. history from approximately 1820-1865.
	1. Students will be able to identify, evaluate and analyze the works of authors relevant to post-Civil
	War, modern, and contemporary American literature.
	2. Students will be able to identify, evaluate and analyze the works of authors in the period from
ENGL-261	approximately 1865-1900.
	3. Students will be able to identify, evaluate and analyze the works of authors in the period of U.S.
	history from approximately 1900-2000.
	Students are able to communicate information effectively to an audience.
	The student demonstrates awareness of the ethical and legal issues of accessing and using source
	information.
LIBR-100	The student effectively accesses a variety of information.
LIDIX 100	The student effectively evaluates information
	The student effectively uses information
	The student is able to recognize the need for information.
	To access, analyze, synthesize, evaluate and use various forms of information.
LIBR-101	Information Literacy
	10. The student will be able to identify various types of algebraic expressions/equations as
	appropriate to the course.
MATH-090	7. Perform the operations of addition, subtraction, multiplication and division on polynomials using
	correct exponent rules. Perform the operations of addition, subtraction, multiplication and division on polynomials using
	correct exponent rules.
MATH-250	1. The student will evaluate and analyze integrals as appropriate to first year calculus.
	The student will evaluate limits, including proofs, for linear functions.
	16. Without a calculator, the student will be able to perform the four operations with positive
	rational numbers.
MATH-952	17. Without a calculator, the students will evaluate expressions using the order of operations in the
	performance of using the 4 operations emphasizing signed numbers.
MICRO-102	Students will demonstrate basic laboratory skills and write a well-organized and informative lab
	report as appropriate for courses in microbiology
	Students will gain an understanding of the interactions between microorganisms and the
	environment.
	Students will learn to formulate questions and apply the scientific method to answer those
	questions.
MICRO-150	Students will learn to collect information, create a flow chart and to successfully navigate through
	that flow chart. (This relates to the project referred to as the Second Unknown)
PHIL-103	Distinguish between deductive and inductive arguments.
	To recognize, describe and analyze individual behaviors in one or more social institutions that
PSYCH-102	
	influence our world.
	influence our world. Student can identify and describe the concepts, methods, techniques and research associated with
PSYCH-102	influence our world. Student can identify and describe the concepts, methods, techniques and research associated with understanding lifespan development.
PSYCH-102	influence our world. Student can identify and describe the concepts, methods, techniques and research associated with

(Table 2 continues!)

(Table 2 continued!)

Course	Learning Outcome
SOC-100	2. Students will be able to recognize and give examples of social class.
	3. Students will participate in service learning by donating 10 hours of service to their community.
	Students will be able to define and discuss the ten components of culture.
SOC-105	1. Components of a social problem.
	2. Effects of American Social Problems on the rest of the world.
	3. Solutions for social problems.
SOC-141	1. Define minority
	2. Discuss aspects of cultural assimilation.
	3. Explain the treatment of minority groups.
SOC-150	1. Students will be able to record life history of an elderly person.
	3. Students will be able to explain the benefits of having studied aging and the elderly.
	Students will be able to recognize issues faced by the elderly.
SPAN-101, 102, 103, and 104	Students will be able to apply their knowledge of Spanish language and culture beyond the classroom in interactions within multicultural communities in the world.
	Students will define the concept of culture, appreciate other cultures and interact with members of those cultures in relation to their own.
	Students will demonstrate appropriate knowledge of Spanish speaking world regarding social interactions, beliefs, values, arts, literature, music, and geography.
	Students will demonstrate language proficiency by writing and speaking Spanish at a beginning to intermediate level.
	Students will interpret written and spoken messages in Spanish at a beginning to intermediate level.