

1. How well does the product integrate with Blackboard and with Canvas?

2. Which students do we want to grant access to this tool?

3. Is there a way to limit the use to only CHC students? If so how

Why is it important to integrate NetTutor with our CMS? This will give students single sign-on access to NetTutor (rather than remembering another username and password). It also means fewer clicks between students and their tutor, as students can go directly from within their course to tutoring options for that same subject, streamlining their experience. How do students access NetTutor? When NetTutor is integrated with a course, students will have single sign-on access.

How should I make NetTutor available to my students? The link to reach a tutor should be communicated to students in the course syllabus and course home page. Some faculty remind students that the service is available in each assignment; some even require students to use NetTutor on specific assignment

4. If we choose to only open this to DE students is there a way to limit access to just those students? If so how?

See above

5. What is the cost comparison?

6. What is the customer satisfaction rating of both?

7. What is the preferred solution?

8. Why did the OEI select NetTutor?

NetTutor is an online tutoring service provided by Link-Systems International (LSI). OEI selected LSI as a partner through a comprehensive review of online tutoring vendors and platforms, as part of a competitive bid process managed by the Foundation for California Community Colleges. Who are the tutors? The OEI has vetted the training requirements and qualifications of NetTutor. The tutors are subject matter experts with previous teaching or tutoring experience. They are full-time tutors, and all have at least a bachelor's degree; most also have post-graduate degrees. When are tutors available? Some high demand subjects have 24/7/365 or near 24/7/365 live tutoring available.