

Subject: From Bruce Baron: Request to participate in new survey on District services

From: "Smith, James" <jasmith@sbccd.cc.ca.us>

Date: Tue, Feb 23, 2010 11:45 am

To: <gajones@sbccd.cc.ca.us>

Dear George,

In one of its recommendations to both Crafton Hills College and San Bernardino Valley College, the Accrediting Commission for Community and Junior Colleges required "the development of an appropriate and clearly communicated process for reviewing all district functions and processes using a Program Review model." That District Program Review is well underway, and your responses to the brand-new District Operations Satisfaction Survey comprise an important part of it.

This Survey is your opportunity to contribute your own ratings and observations of the services of up to nine District departments, and thus shape improvements of those services. (The tenth, the District Police Department, will be included in next year's survey.) Please take a few minutes to click on the link below, and respond to the questions no later than Thursday, March 4. (Supervisors, if any staff members in your department do not have regular access to a computer, please give them access to one of the departmental computers, so they can read this message from their own email account.) I will share the results of the survey as soon as they become available.

Thank you for participating!

Click on the link below to open the survey.

http://depts.valleycollege.edu/research/snapsurveys/j_smith/District/program_review.htm?id=l_ds

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