



Research Brief

Crafton Hills College (CHC) Fall 2013 College Hour Survey Results

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Purpose of Brief

This brief illustrates the results from the Fall 2013 survey asking students, faculty, staff, and managers to provide their most preferred choice for expanding college hour.

Sample

- 320 people responded to the survey
- Students had a 4% response rate and full-time faculty had a 54% response rate

Summary of Findings

- 48% of the respondents chose the MWF 12:00 – 1:00 option as their first choice
- 42% of the respondents chose MWF 1:00 – 2:00 and TTH 12:00 – 1:00 as their first choice
- 77% of the respondents prefer MWF 12:00 – 1:00 as their first or second choice
- 20 of the comments from students and 6 from full-time faculty indicated that some faculty and students did not want to have a college hour: “Don’t want it, should have classes during these times.”

Overview

The Academic Senate recently agreed to extend college hour in order to provide students, staff, and faculty more opportunities to attend campus based events and activities. The college hour can be extended in different ways and the Faculty Chairs Council was tasked with making a recommendation on how to extend college hour to the Academic Senate. The Chairs Council identified three options for expanding college hour and worked with the Office of Institutional Effectiveness, Research & Planning to administer a survey in October of 2013 to Crafton students, faculty, staff, and managers.

Methodology

On October 8, 2013 the survey was distributed to all currently enrolled Crafton students, Crafton faculty, staff, and managers. Respondents were given until October 16, 2013 to complete the survey, which would allow one day for the OIERP to compile, analyze, and write a brief summarizing the results from the survey prior to the Chairs Council meeting on October 17, 2013.

Sample

The survey was completed by 320 respondents, 241 students, 37 full-time faculty, 7 part-time faculty, 18 classified staff, 8 managers, and 9 respondents did not specify a Crafton position. The response rate for students was 4%, 54% for full-time faculty, 18% for classified staff, and 50% for managers.

Table 1: College Hour Survey Response Rate by Position.

Position	Responses	Number	Response Rate
Student	241	5,666	4.3%
Full-time faculty	37	69	53.6%
Part-time faculty	7	130	5.4%
Classified staff	18	100	18.0%
Manager	8	16	50.0%
Unknown	9	NA	NA
Total	320	5,981	5.4%

Referring to Table 2, 76% of the respondents provided a ranking, 18% did not have a preference, and 6% did not provide a ranking.

Table 2: Respondents Preference for Changing College Hour by Crafton Position.

Position	Provided a Ranking			Did Not Have a Preference			Ranking Not Provided			Total	
	#	Row %	Column %	#	Row %	Column %	#	Row %	Column %	#	Column %
Student	185	76.8	76.4	47	19.5	79.7	9	3.7	47.4	241	75.3
Full-time faculty	28	75.7	11.6	6	16.2	10.2	3	8.1	15.8	37	11.6
Part-time faculty	5	71.4	2.1	2	28.6	3.4	0	0.0	0.0	7	2.2
Classified staff	16	88.9	6.6	2	11.1	3.4	0	0.0	0.0	18	5.6
Manager	6	75.0	2.5	1	12.5	1.7	1	12.5	5.3	8	2.5
Unknown	2	22.2	0.8	1	11.1	1.7	6	66.7	31.6	9	2.8
Total	242	75.6	100.0	59	18.4	100.0	19	5.9	100.0	320	100.0

Tables 3 – 5 illustrate the number and percent of respondents by Crafton position who prefer each of the three possible college hours selected by the Faculty Chairs Council:

- MWF 1:00 – 2:00, TTH 12:00 – 1:00
- MWF 12:00 – 1:00
- MWF 1:00 – 2:00

Most of the respondents chose MWF 12:00 – 1:00 as their first choice for expanding college hour, followed closely by the MWF 1:00 – 2:00 and TTH 12:00 – 1:00 option. When looking at the percentage of respondents by first and second choice combined, 77% prefer MWF 12:00 – 1:00, 64% prefer MWF 1:00 – 2:00 and TTH 12:00 – 1:00, and 61% prefer MWF 1:00 – 2:00 (although most of these responses are as a second choice).

Examining the MWF 12:00 – 1:00 option for expanding college hour further, 92% of full-time faculty chose this option as their first and second choice, 77% of students chose this option as their first and second choice, and 83% of managers chose this option as their first and second choice. None of the part-time faculty chose this option as their first choice, and only 56% of classified staff chose this option as their first and second choice.

Tables 6 – 10 illustrate the comments made about changing college hour for students, full-time faculty, classified staff, and managers. Referring to Table 6, 20 of the comments from students indicated that students did not want to have a college hour and were concerned that increasing the amount of time for the college hour would interfere with the number of sections that were offered: “Don’t want it, should have classes during these times.” Some of the comments from students expressed the desire to keep college hour the same, some did not know what college hour is, some wanted different times, and some liked college hour.

Six full-time faculty did not want a college hour and felt that it would interfere with the scheduling of classes, some suggested a new strategy, and some wanted to keep the current college hour. One full-time faculty member stated the following: “I do not believe that an extension of the college hour is needed in a community college setting.”

Table 3: Ranking of College Hour Preference by Position for Holding College Hour MWF 1:00 – 2:00 and TTH 12:00 – 1:00.

Position	First Choice		Second Choice		Third Choice		Total
	#	Row %	#	Row %	#	Row %	
Student	74	41.3	41	22.9	64	35.8	179
Full-time faculty	6	28.6	3	14.3	12	57.1	21
Part-time faculty	3	75.0	1	25.0	0	0.0	4
Classified staff	7	46.7	4	26.7	4	26.7	15
Manager	3	50.0	1	16.7	2	33.3	6
Unknown	1	100.0	0	0.0	0	0.0	1
Total	94	41.6	50	22.1	82	36.3	226

Table 4: Ranking of College Hour Preference by Position for Holding College Hour MWF 12:00 – 1:00.

Position	First Choice		Second Choice		Third Choice		Total
	#	Row %	#	Row %	#	Row %	
Student	85	47.5	53	29.6	41	22.9	179
Full-time faculty	16	61.5	8	30.8	2	7.7	26
Part-time faculty	0	0.0	3	75.0	1	25.0	4
Classified staff	7	43.8	2	12.5	7	43.8	16
Manager	3	50.0	2	33.3	1	16.7	6
Unknown	0	0.0	1	50.0	1	50.0	2
Total	111	47.6	69	29.6	53	22.7	233

Table 5: Ranking of College Hour Preference by Position for not Changing the College Hour of MWF 1:00 PM to 2:00 PM.

Position	First Choice		Second Choice		Third Choice		Total
	#	Row %	#	Row %	#	Row %	
Student	25	14.2	81	46.0	70	39.8	176
Full-time faculty	6	30.0	9	45.0	5	25.0	20
Part-time faculty	2	40.0	0	0.0	3	60.0	5
Classified staff	2	13.3	9	60.0	4	26.7	15
Manager	0	0.0	3	50.0	3	50.0	6
Unknown	0	0.0	0	0.0	1	100.0	1
Total	35	15.7	102	45.7	86	38.6	223

Table 6: Fall 2013 Student Comments on College Hour.

Interferes with Classes / Don't want College Hour
College hour interferes with class time making classes that could be Monday and Wednesday extend to having a third session on Friday.
Do not make more college hours than we already have now. Otherwise it would be a huge inconvenience to most students here at Crafton.
Don't want it! Should have classes during these times.
Great. Now because you decided to extend college hour it's going to be harder for those who have jobs to get classes that will fit around they're schedule. Why don't you leave it up to the students to decide and take a vote if we want college hour or not.
Honestly don't want a college hour. There's no option here for those of us who don't want college hour.
I am selecting these because I have to. If it were a choice I would leave college hour the way it is or get rid of it all together. We need our class time.
I do not believe that implementing any changes to the College Hour current status would be helpful to students at Crafton. This is a community college where most students are taking classes to fulfill transfer requirements or get a degree that can help them transition into the work force. Cutting out sections from the morning of week days removes a heavily sought after time slot during which students can take classes before their afternoon jobs, that many are partaking in while they are attending this school. Attending club activities on campus, while potentially entertaining and might be helpful on college applications in very restricted settings, should not be a high priority of the decision-making body of this institution. I feel that any change would be detrimental to the purpose of this form of schooling, and that the Student Senate should have spent a much longer period of time and in more forms than an email trying to get responses from the student bod y before attempting to make changes to an idea that was never brought to students to consider in the first place.
I do NOT think it is right for us, THE STUDENTS, to have all of the options available represented on this ballot. I would vote for no college hour at all, and that is not an option, nor is it an option to keep the hour the way it currently is. There are plenty of options not represented on this ballot making it heavily skewed.
I do not want there to be college hour. That is my preference.
I don't like either option because I think college hour is a stupid idea at the community college level
I have class on Monday and Wednesday from 1pm-2pm, if that class gets cancelled out... i won't have my financial aid :/
I think all choices should have been available for college hour, including no college hour, or to keep college hour to one day a week; I am filling this out in petition to lengthening college hour. I don't go to school to participate in activities; I go to learn to get my degree, along with many other students. Don't waste our time!
I think College hour is a great way to try to involve more students on campus, but the true question is, how many people will actually participate, and at what cost. Personally I would rather take one of the classes I actually need, instead of it being wasted as an extended lunch hour.
I wish it was being considered to extend the class times in the evening. I work full time and web based, or evening/weekend classes are the only real options for me.
I think we should have an option to remove college hour completely. What happened to students having their own choices on campus? That is something I would like to see.
I would prefer to do away with college hour all together.
If it were possible i wish to remove college hour, or keep it the same
My choice is not an option. I don't believe that this will work for its intended purpose.
We talked about this in one class of mine, and all of the students including myself think this is a bad idea and are not in favor of it.
Wow! Adding one hour three DAYS a week! This time can be applied towards adding another class. Instead we add "COLLEGE HOUR" INSANE. I find that extending college hour is a waste of time. Give me a break COLLEGE HOUR this is a joke. If anything we need more classes-not more time taken from students learning. If a student wants more college hour he/she can go hang-out at the Starbucks down the street because pretty much that's what this "college hour" is for to WASTE TIME. I can't believe we even have to think about this. BUT THEN ...I DON'T KNOW WHY I AM BOTHERING WITH THIS. IT'S NOT LIKE OUR OPINION REALLY MATTERS.
Keep College Hour the Same
I am only choosing the choices above because there are not any other choices, although i would not like to extend college hour. It is fine the way it is.
I do not want college hour to be extended, there's no point in it.
I feel like there should be a "keep as is" button because if we move or extend college hour all the classes will be extended back &i have two night jobs &that would make it very difficult for me to maintain my jobs. This could possibly affect a lot of other students with the same situation. I think the college hour is perfect the way it is.
I don't think we should even be changing college hour.
I prefer not having College hour.

(Table 6 continues!)

(Table 6 continued!)

I really wish there wasn't college hour and I hope it's as minimal as possible.
I vote for leaving college hour to be THE SAME as it has: Wednesday 12-1. I think it is shitty that it wasn't an option.
I would prefer it to stay as is.
I'd prefer for college hour to stay the same.
If it were possible i wish to remove college hour, or keep it the same
This takes away from the academic catalog, and I do not believe that is what the student body needs most here at Crafton.
This is not a 4 year college; we do not need to have ANOTHER college hour. It is hard enough to get classes.
Doesn't Know what College Hour Is
I have been attending Crafton for over two years and I have no idea what "College hours" are nor have I ever heard it mentioned prior to this email.
I have no idea what college hour is, so I have no preference. Thank you
It is still unclear to me exactly what College Hour is and who participates. It was not clarified that this would require no funding from tax dollars, so I will not support it. Literally anything that results in a net increase in the cost of additional tax dollars (use something that a private institution would not do as an example), is something I strongly oppose. Again, I am unclear of what College Hour is, from its costs to its benefits, so I cannot provide input except to respectfully request that you do everything in your power to decrease government spending. Thank you.
What is "college hour" and why didn't you think about defining this up front? Typical quasi Government agency!
What is affected when changing the college hours?
What is college hour?
Different Time
Can make college hour start a little bit earlier like around 11 p.m. maybe because i can then attend the events during my break hour without rushing to class.
Evenings work better for students who work
I believe either Tuesdays or Thursdays should also college hour. I miss many events because I attend class for TTH only.
I work MWF and am a full time student at 14 units on Tuesday and Thursday. I plan on the same schedule next semester. Extended hours on Tuesday and Thursday would be my preference.
If college hour is Wednesday 12-1, I think it would benefit the students to either extend it to Monday thru Friday 12-1, or MWF 12-1 or 12-1:30. I think extending it to 2 o'clock would be too late.
If there was an option for MWF 12:00 PM-1:00 PM TTH 12:00PM-1:00 PM that would make it consistent.
Lots of classes are in session during that time block for any given " set of days" example my Tuesday and Thursday are locked to a class at that time but next semester I might have Monday Wednesday Friday locked up at that time try to Make it at least one day from each "set" ... My 2 cents :)
Maybe for some students who go to college on Tuesdays and Thursdays, just for those that have probably have classes during the afternoon 'til one, the office hours can maybe extend up from 3:00 PM - 5:00 PM. Just saying is all.
Mw 12-130pm
Likes College Hour
I like the idea of having college hour between the hours of 12-1 pm mostly because that is the only times that I am free from classes in Crafton Hills. I'm a science major so I always miss activities that are happening on campus. This Fall semester I can attend a few of those activities from 12-1 because intro to comp is from 9-12 and Multi variable calculus is from 1-3:30. I appreciate the opportunity to choose college hour.
I LOVE college hour. I wish the offices could be more involved in some way.
I think to have more opportunities is great, So the first one would be nice because it gives options of having more time and not just the normal 12-1. I have a full time job right now M-F 8-5pm and cannot attend most events because of this. Last semester I was a full time student but did not go to school on Wednesdays so I couldn't attend last semester either. So, having it on more than just one day and more than just one time would be really nice.
I would like college hour to be a maximum of three days a week, that way fewer classes have to be moved.
Additional Information
My classes are on Mondays and Wednesdays, and this directly interferes with my schedule. I would like additional information as to what will happen to my classes at said times. Math 102-22 (0736) and Health 102-30 (0564) are my current classes in question.
Next time you guys do a survey, have ALL choices listed above. For example, there was no choice if you didn't want student hours at all. Next time, put out an ACCURATE survey. This survey is not helpful to those students who have no preference at all, or to the students who do not want 'college hours' or not. I agree completely with what Dr. Diane Phafler said in her comments section. I will be waiting for the next CORRECT survey to come out next week.

(Table 6 continues!)

(Table 6 continued!)

Please give us the choice to have no college hour.
Doesn't Care
I honestly don't particularly care either way; College Hour is usually a slightly annoying break in the day for me. I prefer to get everything done at one time and then go home so I wouldn't have to worry about what to do between classes.
Unrelated
1900-2000 for students like myself who work during the day and are not able to attend events during the day.
Book Store Hours Should Be Extended
I am a high school student; i cannot attend any of these unless my high school has a break.
Is this for spring 2014?
Unavailable to attend any d/t work obligations.
Very happy that you are taking the time to get the input of students.
When will this be noticed to us about the changes?
While I have your attention I just want to say parking sucks. That is all.
WOOoooooooo!!!!!!!

Table 7: Fall 2013 Full-Time Faculty Comments on College Hour.

Interferes with Classes / Doesn't want College Hour
ALL of the choices suck! My first choice is None of the Above, actually no college hour at all. However: WTF about 12:30 to 1:30? That's my second choice, and that's how College Hour was first presented way back when. So?
As a faculty member I do NOT wish to extend College Hour. It is a mistake that Academic Senate promotes this. It is difficult enough to schedule classes on Wednesday with odd patterns developing to accommodate that instruction-free hour in the middle of the day. The primary purpose of a college IS instruction, not events and activities.
DO NOT WANT ANY COLLEGE HOUR.
I do not believe that an extension of the college hour is needed in a community college setting.
I DO NOT WANT ANY COLLEGE HOUR!!
I think college hour is useless
New Strategy
I'm not satisfied with any of these recommendations or with the rationale (or lack of it) provided. I know that this is merely a survey, but I have no faith that the "choices" presented here are in the best interest of the college. Please, please, please, I BEG OF YOU, go back to the drawing board with this and come up with a *proper communication strategy* focused on WHY we need to do this, and WHY these choices represent the best plan. . .
Why are we doing this? We've already reshuffled our schedules for the current college hour... Is there a real need for this?
Why was the decision to expand college hour made without campus wide input?
1. The first option and third options would mean that my M W afternoon labs would have to be from 2-5 instead of 1-4. At first glance, I'm thinking, whatever, I'm flexible. Then, at second glance, I have lots of second thoughts and all of them are "whoa!". a) This schedule would make it difficult for our lab tech to do cleanup after my labs and to provide needed set up for the evening lab sections. This problem is likely to be mirrored in other programs with extensive lab programs. Is the college going to add lab tech positions? Without more lab techs, we are going to add more workload on faculty members, violating both the faculty and classified staff bargaining agreements. b) Such a change is likely to have unanticipated consequences. For example, my carpooling arrangements won't work with this change, and I'm wondering if this stretching of the "day student" schedule is likely to create problems with added child care costs or any other evening commitments. c) I've also noticed that while the parking lots have gaps around 4 p.m., by 5 p.m. parking is getting very competitive. A good parking spot is highly prized, because it means a shorter walk through a dark campus after class gets out at 10 p.m. and it means a quicker get-away at the end of a fatiguing day. It seems like we'd be adding to the stress a lot by having day students just finishing up at the same time night students were arriving. d) Perhaps some of these issues of stretching the workday for students and faculty could be tackled by re-thinking our entire lab/lecture sequence to try to create an "all morning schedule" and "all afternoon schedule", but labs being 3-hour blocks is quite an impediment to other scheduling. We could change our pedagogy to follow our learning community model of 90 minute labs, but that still conflicts with the 1-hour blocks being pushed by the MWF proponents. And these types of schedule shifting won't solve the lab tech support problem. 2. Option 1 also includes TTH, which I thought was scheduled in blocks of 8:00-9:20, 9:30-10:50, 11:00-12:20. If so, you just destroyed a prime time block for the sake of College Hour. If there are concurrent changes, such as starting the blocks at 7:30 AM, or having 50-minute TTHSat classes, or having 50-minute TTH classes + 50 min online lec, then I've got no problem with the TTH proposal except that it is attached to MWF 1 PM college hour. 3. You've given us only one option to serve our TTh population. Have you determined that the proportion of TTh-only students is small enough that we don't have to be concerned about excluding them? What about adjunct faculty that come only on TTh? It is a wonderful thing to have students be able to participate in special events. With a known break, events like career days, transfer day, multicultural day, etc. can be more focused. The people staffing these events don't have to try to create a day-long presence, in order to try to reach out to as many students as possible. However, this isn't something that benefits all members of our college community equally. Do we keep the library and learning center and health center open? Career Center? Transfer Center? Do appointments still get made at the counseling center? Having these services available during these non-class periods could be incredibly important to our students, and that's okay because my idea of College Hour is that it should be about the students first, not about faculty and staff. But if we keep student services operating, then this College Hour is not serving our Student Services faculty and classified staff. Closing down services seems anti-student, not pro-student.
I believe that the majority of our students are either MW or TTH students. Having college hour on both days gives more students more opportunities. I would delete Fridays as I believe it is not necessary.
I do not have a preference from the list above. I think it is a mistake to cut into the 11-1220 class time, which is why I did not choose any of the hours listed. The college hour should be from 1230-130, allowing for the 11am class, and the afternoon classes could start at 130pm, or perhaps on the even hour. Maybe the morning classes can start on the even hour... Furthermore, in a time of growth when we wish to offer more classes, it would not be wise to eliminate a prime block of time from the scheduling of classes. Do not get me wrong, I am in favor of college hour, but just not at the expense of class scheduling.

(Table 7 continues!)

(Table 7 continued!)

Keep College Hour the Same
I don't believe we need more than 1 college hour per week. Putting three or more college hours a week is going to severely limit the courses we can offer to our students particularly in the Sciences which have 3 hour labs associated with the course.
I don't think it would be appropriate to have multiple times throughout the week in which college hour occurs. For the student's sake, scheduling should be as consistent as possible. Additionally, I would like to see college hour occur at the same time every day that it is offered but it also should not conflict with course offerings. Thus far, it seems that course conflicts are a problem.
I want college hour to remain as it is.
Students
I choose to support the CHC student vote. Whatever the population of students vote for I support them, count my vote as an additional vote there.
Make sure that MOST students are included in the sample, not just those who are active in campus clubs.

Table 8: Fall 2013 Classified Staff Comments on College Hour.

Comment about Choice
I prefer the adjusting schedule on all five workdays. This allows for classified to participate more frequently without concerns of duty-free lunches and office coverage in understaffed departments.

Table 9: Fall 2013 Manager Comments on College Hour.

Likes College Hour
I strongly support having college hour every day.
Love the idea of extending college hour.
Comment About the Choice
Monday 12- 1 pm and Thursday 12:30 - 1:30 PM This allows students on a MW and T TH schedule to attend Twice a week is good.
Interferes with Classes / Doesn't want College Hour
The college cannot afford five hours of college hour at this time given the goal of growth and limited classroom space.
New Strategy
What if staff could participate or know what's going on remotely, webinar, pod cast...

Table 10: Fall 2013 Comments on College Hour from Respondents who did not Identify whether they were a Student, Staff, Faculty, or Manager.

Interferes with Classes / Doesn't want College Hour
I am against the extension of the college hour
I disagree with extending college hour.
Doesn't Know what College Hour Is
Are you changing daylight savings with this new college hour? Not sure what this even is.
College hour means no college during that hour?
College hour? What IS THAT?
I have to assume by college hour you mean college instructors hour, but how does this become applicable to students?
So sorry. I do not know what means college hour.
Miscellaneous
1,900-2,000 for students like myself who work during the day and are not able to attend events during the day.