

Crafton Hills College - Outcomes Assessment Report

Program/Service Area: Office of Research and Planning

Term: 2010 Spring

1. Learning Outcomes Statement

Constituencies engaged in Planning and Program Review (PPR) or Annual Planning will be able to easily access data specified in the 2010-2011 PPR Handbook by Program.

2. Means of Assessment (Measurement Method)

In Spring 2011 the PPR Committee will survey PPR and Annual Planning constituencies to determine the accessibility of the data.

3. Criteria for Success (Benchmark)

80% of those who accessed the data will agree or strongly agree that the data was accessible and easy to understand.

4. Summary of Evidence

None of the questions on the Spring 2011 survey asked respondents about the accessibility and ease of use of the data. This question was added to the Spring 2012 survey (see Q10 and 11). Even so, there was some helpful information captured in the survey for the ORP: 81% of the PPR respondents felt that the PPR process was clear, 70% of the respondents felt that the Web Tool was easy to use, respondents recommended that the ORP be used as a resource.

5. Use of Results (Implications for Program Improvement & Planning)

As a result of this evaluation the ORP made an extra effort in 2011-2012 to make itself available to PPR participants by doing the following: Held four well attended PPR workshops in Fall 2011 and will hold one workshop in Spring 2012, met individually with over 20 people working on AP and PPR. In addition, one person commented that the ORP was very helpful with providing data and another commented that ORP Web Site was helpful. It was also suggested that the questions be streamlined. As a result the questions were streamlined by the PPR Committee.