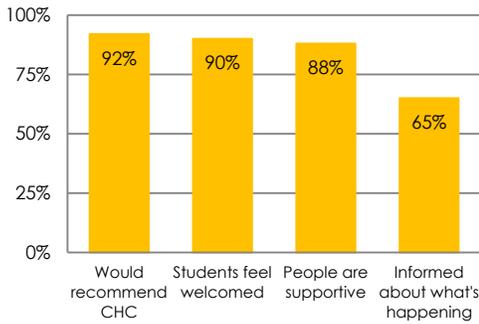


This issue's topic: Spring 2014 Student Satisfaction Survey Results.

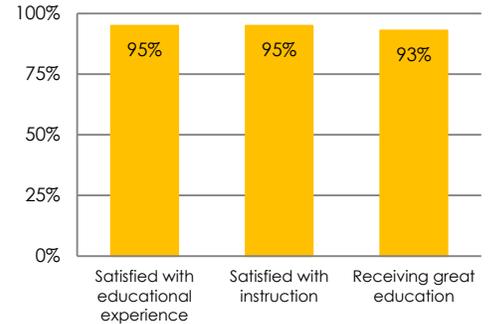
Students' Overall Satisfaction at CHC



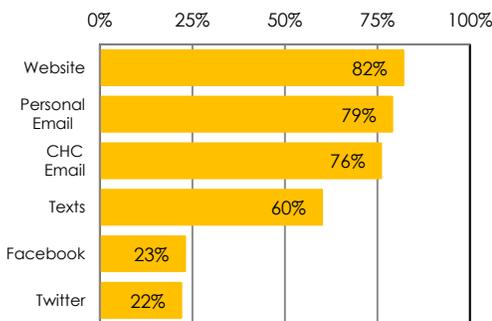
Respondents would recommend CHC to family and friends (92%), feel welcomed (90%), and feel supported by others (88%). Respondents are least likely to feel informed about what is happening (65%).

Respondents are satisfied with their educational experience (95%), instruction (95%), and feel they're receiving a great education (93%).

Students' Satisfaction with Instruction



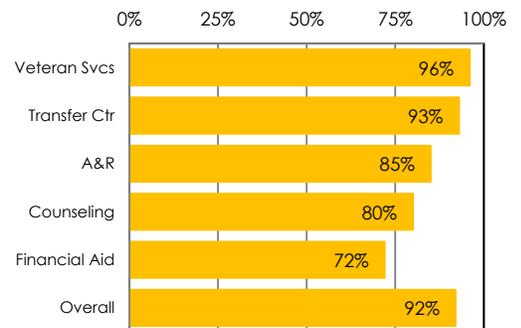
Students' Preferred Methods of Communication



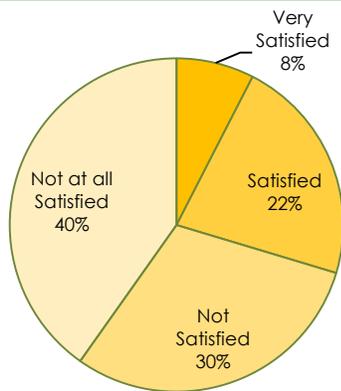
Respondents most preferred receiving important information through the website (82%), their personal email (79%), and their CHC email (76%). Respondents least preferred Facebook (23%) and Twitter (22%).

Respondents are satisfied with Veteran Services (96%), the Transfer Center (93%), Admissions & Records (85%), Counseling (80%), Financial Aid (72%), and overall services available to students (92%).

Students' Satisfaction with Various Student Services



Students' Satisfaction with Parking

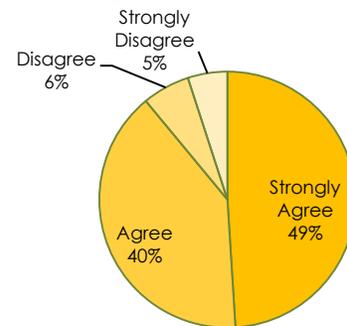


Respondents overwhelmingly stated they were either not satisfied (30%) or not at all satisfied (40%) with parking. Respondents identified parking as the single most important improvement needed in order to provide quality educational services to our students.

89% of respondents either agreed or strongly agreed that CHC should build a competitive student athletics program.

Students' Satisfaction with Athletics

Crafton should build a competitive student athletics program:



Source: Gamboa, B. R. (2014, RRN 873). Crafton Hills College Student Satisfaction Survey Results, Spring 2014. Crafton Hills College Office of Institutional Effectiveness, Research and Planning. Retrieved from <http://www.craftonhills.edu/research>