


Crafton Hills College Student Services Council			Date: March 06, 2023 Time: 10:00am.-12:00pm. Location: Remote
AGENDA			
Rebecca Abeyta- Larry Aycock - Trinette Barrie – Willie Blackmon-	James Grabow- LaTasha Hagler- Veronica Lehman- Mariana Macamay - Marty Milligan- Ericka Paddock -	Ivan Peña- Steve Rush- Hannah Sandy - Erika Sherman- Delmy Spencer-	Lili Medina Note taker
Guests:			
TOPIC	DISCUSSION		FUTURE ACTION
Approval of 02-06-23 Minutes Delmy			
Digital Form Survey Data & Best Practice Larry			
Orientation Hold Recommendation & Matriculation Process Ivan & Delmy			
Educational Master Plan Delmy	<p><u>Tuition, Costs, and Online Options</u></p> <p>Quick list</p> <p>The paper lists key areas that can help colleges in boosting admissions and enrollment based on the survey findings:</p> <ul style="list-style-type: none"> ▪ Ensure that the college’s website is “engaging, easy to use, and geared toward prospective students in how information is presented.” ▪ Review how certain information is shown, especially cost of attendance and available online course options. ▪ Continue to promote the value of the degree, especially in the current economic climate. ▪ Ensure that the admissions and financial aid offices have a clear path and direction for students to follow to get information. ▪ Identify additional ways to support applicants throughout the application and enrollment process. 		

	<ul style="list-style-type: none"> ▪ Continue to find ways to clarify and reduce steps needed for application and enrollment. ▪ Identify the preferred communication method for applicants and offer several options. ▪ Highlight career opportunities and career prospects on the college website and include them in communication and events for prospective students and applicants. ▪ Continue to communicate with students after they apply, while reviewing their application to build the connection and keep them informed of progress. 	
Senior Day		
Willie		
In-Person Express Enrollment		
Willie		
Summer Bridge Program Update		
Ivan		
Counseling & Student Senate Spring Fest		
Ivan		
Streamlining Update		
Delmy		
Department Updates	<ul style="list-style-type: none"> • A & R- • Career Center- • Counseling- • SAS- • EOPS/CARE, CAIWORKs, DREAMERS, NEXT-UP • Financial Aid and Scholarships - • Health & Wellness- • Outreach and Educational Partnership - • Student Life and Basic Needs - • University Transfer Center - • Veterans Resource Center- 	
Other	<p>Streamlining Project</p> <p>Admin & Student Services Outcomes</p>	
Adjournment	pm	
Important Dates:		
<p>Mission Statement: The Crafton Hills College mission is to change lives. We seek to inspire our students, support our colleagues, and embrace our community through a learning environment that is transformational. Crafton Hills</p>		

College welcomes everyone and is committed to working with students from diverse backgrounds. The College has an exceptional learning environment built on a tradition of excellence, a talented faculty, a driven student body, a committed staff, with passionate leadership and community support.

Vision: To empower the people who study here, the people who work here, and the people who live in our community through education, engagement, and innovation.

Values:

- Respect: To champion active listening and open dialogue within our community.
- Integrity: To uphold honesty in our interactions and academic pursuits and maintain community collaboration.
- Diversity & Inclusion: To promote a welcoming environment through equitable and antiracist practices in all aspects of our work.
- Innovation: To actively grow and adapt to support our mission and vision through a willingness to embrace new perspectives and new ideas.
- Leadership: To develop and inspire current and future leaders through professional development, mentorship, education, and experience.
- Sustainability: To be a leader in our community by reducing environmental impact with practices that meet the needs of the present without compromising the future.

Student Support (Re)defined

Directed: helping students clarify their aspirations, develop an educational focus they perceive as meaningful and develop a plan that moves them from enrollment to achievement of their goals

Focused: fostering students' motivation and helping them develop the skills needed to achieve their goals

Nurtured: conveying a sense of caring where students' success is important and expected

Engaged: actively involving students in meaningful and authentic educational experiences and activities inside and outside the classroom

Connected: creating connections between students and the institution and cultivating relationships that underscore how students' involvement with the college community can contribute to their academic and personal success

Valued: providing students providing students with opportunities to contribute to and enrich the college culture and community

Student Services Council

Charge: The Student Services Council provides a forum for effective communication among representatives of the various departments within Student Services. It meets to discuss and coordinate the different services provided by each department. Relying on quantitative and qualitative evidence and the results of student learning assessments, the council discusses activities, problems and resolutions involving these departments, budget items and facilities, and all related accreditation standards. The Student Services Council meets monthly (first Monday of the month).

Membership: Vice President, Student Services (chair); Dean, Counseling; Dean, Student Services; Director, Financial Aid; Director, Student Life; Coordinator, Health and Wellness Center; Coordinator, Disabled Student Programs and Services; Title V Activities Director; Director, EOPS/CARE; representative of Student Services Classified Staff; Student Senate representative.

Term: One year (for appointees)

Student Services Strategic Directions

- Integrated and Mandatory Key Intake Programs, Placement in appropriate Programs of Study, Careful Monitoring of Student Success, and Creation of Student Success Pathways
- Promoting Equity, Access, and Inclusion, Valuing Diversity, and Supporting Student Connection
- Promotion of Deep Learning through Experiences and Courses
- Inclusion, Development, and Empowerment of Staff
- Continuous Quality Improvement and Effective Resource Utilization