

**Crafton Hills College  
Student Services Council**



Date: September 12, 2022  
Time: 10:00am.-12:00pm.  
Location: Remote

**AGENDA**

Rebecca Abeyta -  
Larry Aycok -  
Trinette Barrie –  
Joe Cabrales -  
Rejoice Chavira -

James Grabow-  
Mariana Macamay-  
Marty Milligan-  
Veronica Lehman -  
Ericka Paddock -

Ivan Peña-  
Steve Rush-  
Hannah Sandy -  
Delmy Spencer-  
Willie Blackmon-  
Erika Sherman-  
Lilibeth Medina, Note taker

Guests: Michelle Riggs, Ruby Zuniga, Gio Sosa

TOPIC	DISCUSSION	FUTURE ACTION
Approval of 5/2/22 Notes		
Student Services Video Project Michelle Riggs 10 minutes		
Streamlining Project Update  Gio  5 minutes		
SAO Spreadsheet & Cloud revisions  Gio  15 minutes		
Financial Aid Laserfish Presentation  Veronica  10 minutes		
Counseling Redesign Presentation  Jimmy & Mariana 10 minutes		

Master Calendar Events Delmy 5 minutes	<a href="https://docs.google.com/spreadsheets/d/17DVXae7F0NmiSpljFkq4uK5a331xiygpcAGYqJEixpY/edit#gid=0">https://docs.google.com/spreadsheets/d/17DVXae7F0NmiSpljFkq4uK5a331xiygpcAGYqJEixpY/edit#gid=0</a> Deadline to update is Monday September 26, 2022	
Student Services Organizational Updates Delmy 10 minutes		
Department Updates	<ul style="list-style-type: none"> <li>• A &amp; R-</li> <li>• BIT-</li> <li>• Career Center-</li> <li>• Counseling-</li> <li>• DSPS-</li> <li>• EOPS-</li> <li>• Financial Aid-</li> <li>• Health &amp; Wellness-</li> <li>• Outreach-</li> <li>• Student Conduct-</li> <li>• Student Life-</li> <li>• Student Conduct</li> <li>• University Transfer Center-</li> <li>• Veterans Center-</li> </ul>	
Other		
Adjournment	pm	
Important Dates:		
<p><b>Mission Statement:</b> To advance the educational, career, and personal success of our diverse campus community through engagement and learning.</p> <p><b>Vision:</b> Crafton Hills College will be the college of choice for students who seek deep learning, personal growth, a supportive community, and a beautiful collegiate setting.</p> <p><b>Values:</b> Crafton Hills College values academic excellence, inclusiveness, creativity, and the advancement of each individual.</p>		

### Student Support (Re)defined

**Directed:** helping students clarify their aspirations, develop an educational focus they perceive as meaningful and develop a plan that moves them from enrollment to achievement of their goals

**Focused:** fostering students' motivation and helping them develop the skills needed to achieve their goals

**Nurtured:** conveying a sense of caring where students' success is important and expected

**Engaged:** actively involving students in meaningful and authentic educational experiences and activities inside and outside the classroom

**Connected:** creating connections between students and the institution and cultivating relationships that underscore how students' involvement with the college community can contribute to their academic and personal success

**Valued:** providing students providing students with opportunities to contribute to and enrich the college culture and community

## **Student Services Council**

**Charge:** The Student Services Council provides a forum for effective communication among representatives of the various departments within Student Services. It meets to discuss and coordinate the different services provided by each department. Relying on quantitative and qualitative evidence and the results of student learning assessments, the council discusses activities, problems and resolutions involving these departments, budget items and facilities, and all related accreditation standards. The Student Services Council meets monthly (first Monday of the month).

**Membership:** Vice President, Student Services (chair); Dean, Counseling; Dean, Student Services; Director, Financial Aid; Director, Student Life; Coordinator, Health and Wellness Center; Coordinator, Disabled Student Programs and Services; Title V Activities Director; Director, EOPS/CARE; representative of Student Services Classified Staff; Student Senate representative.

**Term:** One year (for appointees)

## **Student Services Strategic Directions**

- ▶ Integrated and Mandatory Key Intake Programs, Placement in appropriate Programs of Study, Careful Monitoring of Student Success, and Creation of Student Success Pathways
- ▶ Promoting Equity, Access, and Inclusion, Valuing Diversity, and Supporting Student Connection
- ▶ Promotion of Deep Learning through Experiences and Courses
- ▶ Inclusion, Development, and Empowerment of Staff
- ▶ Continuous Quality Improvement and Effective Resource Utilization