


Crafton Hills College Student Services Council			Date: December 7, 2020 Time: 10:00am.-12:00pm. Location: Remote
Minutes			
Larry Aycock - P Trinette Barrie – A Joe Cabrales - P Rejoice Chavira - P Kirsten Colvey - P	James Grabow- P Marty Milligan- P Mariana Moreno - A John Muskavitch - P Ericka Paddock - P	Ernesto Rivera- P Hannah Sandy - P Delmy Spencer- P Souts Xayaphanthong- P Gio Sosa- Guest Dan Word- Guest Laura Van Genderen, Note taker -	
TOPIC		DISCUSSION	
FUTURE ACTION			
Approval of 11/2/20 Minutes	The 11/2/20 minutes were approved as written. Chavira, Muskavitch (MSC)		
CCCCC Streamlining Project Gio Sosa	<ul style="list-style-type: none"> • Gio Sosa shared about the effort by the State Chancellor's Office to add efficiencies to the reporting, planning, and budgeting tied to the programs that we are all responsible for in Student Services. We are one of eighteen colleges participating in a pilot to use this unified platform. This process will lead to integration and to linking programs. • The council filled out the <i>Summary of Reports Due During Pilot Period</i> document together. • In the Streaming Project there are data elements, and some are prepopulated. • Funding and activities are to be noted. For each activity- disproportionately impacted student groups are to be reported. • As part of this effort, CHC has been granted financial support to assist. The research office will provide support in providing demographics. • Specific object codes will be identified. • The Impact will be identified (direct or indirect) • The report is due at the end of the academic year. • The Vision/Goal Data will be collected, looking at everything in totality. • Gio explained the Report Streamlining Project Data Entry Template which will go live in January. • The narratives will be for the groups to look at together and work on the totality of CHC. • CHC will be entitled to waivers due to participation in the project. The normal requirements and reports may be waived due to our participation. • Gio shared that the state would like to have a list of people who will be logging data into the 		

	<p>platform when it goes live in January, and he asked for the users that will be given to the state. They are looking for the college lead, program leads, and a data enterer. Student Services identified the names of users to Gio.</p>	
<p>GIA Transfer Achievement Project Mariana</p>	<p>The GIA Transfer Achievement Project will be tabled until the next meeting.</p>	
<p>SAO Presentation</p>	<ul style="list-style-type: none"> • The Service Area Outcomes were highlighted in a presentation by Delmy. • The research office is creating a template (an excel spreadsheet) for the SAOs to be included in the Outcomes Cloud. • There are changes made in the Cloud and will be instituted by spring. • Assessing and improving on the SAOs is important. • Service Ares Outcomes address: <ol style="list-style-type: none"> 1. Process 2. Client Satisfaction 3. Student Learning • Delmy explained the Assessment Methods: <ol style="list-style-type: none"> 1. Assessment Method 2. Criteria 3. Standard 	
<p>Department Updates</p>	<ul style="list-style-type: none"> • A & R- Updates to the Dual Enrollment form have been completed. The next goal is the Transcript Evaluation Form, then the Graduation Application. • Career Center- No update • Counseling- Registration is finishing, Degree Completion data is being collected, and students near completion will be contacted to come into Counseling to be prepared to graduate. • DSPS- Participating in the Less Dress Day tomorrow. • EOPS- Planning and Program Review work is being prioritized and Orientations are being held with students. • Financial Aid- The department is working with Consultants and continuing operations. • Health & Wellness- Stress Less Presentations and Workshops are being held on 12/8 for students and staff. • Promise- Adult Ed is working on the education gap and working on courses for next fall. Dual Enrollment is working on enrolling students. 	

	<p>Promise students need to return rented books to prepare the books for the spring semester.</p> <ul style="list-style-type: none"> • Outreach- SOARs are being set up for spring kickoffs. • Student Life- Planning for next semester are underway. Stress Less workshops tomorrow. • University Transfer Center- No update • Delmy- Toy Drive is being held, Promise Work Group, Covid is impacting the education of students – plans are being made to notify students of options besides dropping. 	
Other		
Adjournment	12:07pm	
Important Dates:		
<p>Mission Statement: To advance the educational, career, and personal success of our diverse campus community through engagement and learning.</p> <p>Vision: Crafton Hills College will be the college of choice for students who seek deep learning, personal growth, a supportive community, and a beautiful collegiate setting.</p> <p>Values: Crafton Hills College values academic excellence, inclusiveness, creativity, and the advancement of each individual.</p>		

Student Support (Re)defined

Directed: helping students clarify their aspirations, develop an educational focus they perceive as meaningful and develop a plan that moves them from enrollment to achievement of their goals

Focused: fostering students’ motivation and helping them develop the skills needed to achieve their goals

Nurtured: conveying a sense of caring where students’ success is important and expected

Engaged: actively involving students in meaningful and authentic educational experiences and activities inside and outside the classroom

Connected: creating connections between students and the institution and cultivating relationships that underscore how students’ involvement with the college community can contribute to their academic and personal success

Valued: providing students providing students with opportunities to contribute to and enrich the college culture and community

Student Services Council

Charge: The Student Services Council provides a forum for effective communication among representatives of the various departments within Student Services. It meets to discuss and coordinate the different services provided by each department. Relying on quantitative and qualitative evidence and the results of student learning assessments, the council discusses activities, problems and resolutions involving these departments, budget items and facilities, and all related accreditation standards. The Student Services Council meets monthly (first Monday of the month).

Membership: Vice President, Student Services (chair); Dean, Counseling; Dean, Student Services; Director, Financial Aid; Director, Student Life; Coordinator, Health and Wellness Center; Coordinator, Disabled Student Programs and Services; Title V Activities Director; Director, EOPS/CARE; representative of Student Services Classified Staff; Student Senate representative.

Term: One year (for appointees)

Student Services Strategic Directions

- ▶ Integrated and Mandatory Key Intake Programs, Placement in appropriate Programs of Study, Careful Monitoring of Student Success, and Creation of Student Success Pathways
- ▶ Promoting Equity, Access, and Inclusion, Valuing Diversity, and Supporting Student Connection
- ▶ Promotion of Deep Learning through Experiences and Courses
- ▶ Inclusion, Development, and Empowerment of Staff
- ▶ Continuous Quality Improvement and Effective Resource Utilization