



May 2017 Starfish Summary

Welcome our New Training Leads and Support Contacts!

Ed Papp, Jonathan Anderson, and Diane Purves will be joining the Starfish team and facilitating with the full campus roll out of Starfish this fall and throughout the 2017-2018 academic year! Ed, Jonathan, and Diane will join Breanna Andrews in the training of instructional faculty on how to use the system, as well as providing on-going support, answering questions, and troubleshooting along the way. Thank you gentlemen for your commitment to the success of our Starfish campus rollout!

Tracking Items:

Total tracking items raised during our Pilot: 617!

308 Kudos Sent

251 Flags Raised

28 Referrals Made

30 To-Dos Sent

Faculty Survey Results are in... (10 faculty members responded to survey)

- ◆ 70% of respondents used Starfish to raise flags and kudos, 20% raised only flags, and 10% submitted only kudos.
- ◆ 50% of respondents completed their EOPS progress support survey via Starfish.
- ◆ 70% of respondents were "Very Satisfied" and 30% were "Satisfied" with Starfish's ease of use.
- ◆ 56% of respondents were "Very Satisfied" and 33% were "Satisfied" with Starfish's ability to identify students who could be at risk. 11% were dissatisfied.
- ◆ 60% of respondents were "Very Satisfied" and 40% were "Satisfied" with the training they received on how to use Starfish.
- ◆ When comparing SARS and Starfish, 70% of respondents preferred Starfish, while 10% prefer paper forms, and 20% have no preference.
- ◆ 80% of respondents found the Starfish resources page through the CHC Counseling webpage to be helpful.
- ◆ 80% of respondents introduced Starfish to their students, and 70% provided students with resources to get started.
- ◆ **100% of respondents recommend that CHC introduce Starfish Campus wide!**



Student Survey Results are in... (62 students responded to survey)

- ◆ 97% of respondents said their instructor or campus employee introduced them to Starfish and 95% of respondents received resources to help get them started.
- ◆ 76% of respondents set up their profile within Starfish.
- ◆ 34% of respondents said they received email notifications or alerts from the Starfish system praising them for their achievements. 40% of respondents said they did not, and 26% were unsure.
- ◆ 24% of respondents said they received email notifications or alerts from the Starfish system indicating a concern about their academic performance. 57% of respondents said they did not, and 19% were unsure.
- ◆ 42% of respondents said they were personally contacted by a Crafton Hills College employee regarding a flag, kudo, or other Starfish tracking item. 33% of respondents said they were not contacted, and 25% were unsure.
- ◆ 42% of respondents were “Very Satisfied” and 50% were “Satisfied” with the level of information that were sent to them when a tracking item was raised. 4% were “dissatisfied” and 4% said it did not apply to them.
- ◆ 48% of respondents were “Very Satisfied” and 36% were “Satisfied” with the level of recommendations that were conveyed to them when a tracking item was raised. 16% said it did not apply to them.
- ◆ **85% of respondents recommend that CHC introduce Starfish Campus wide!**

To see the full data report and qualitative comments, please visit:

Faculty Pilot Survey Results

<https://www.craftonhills.edu/current-students/counseling/starfish/documents/starfish-faculty-summary.pdf>

Student Pilot Survey Results

<https://www.craftonhills.edu/current-students/counseling/starfish/documents/starfish-student-summary.pdf>

Moving Forward: We will be initiating a full campus rollout of Starfish this fall. Be ready and let's keep our momentum going! We have made great strides in student success, let's keep these waves and ripples moving :)

Instructional Faculty: If you are teaching over summer, you may continue to use Starfish!

Counseling and Student Services: Keep Starfish in your daily/weekly routine.