Qualtrics Report
Student Life POS Survey Results 2022-2023

This report summarizes feedback from students who utilized Student Life services during the 2022-2023 academic year. Students were asked to rate their experience with services, state their reasons for visiting, identify benefits, and provide suggestions for improving Student Life services. It's important to note that all questions were voluntary, and responses may vary for each question.

How were Student Life services provided to you today?

Answer	#	%
In-Person	27	77.1
Online	8	22.9
Total	35	100.0

What was the reason for your visit to Student Life? (select all that apply)

Answer	#	%
Student ID	37	88.1
General questions	3	7.1
Food pantry	1	2.4
Other (please specify)	1	2.4
Club information (charter, budget forms, etc.)	0	0.0
Facilities request	0	0.0
Student Senate	0	0.0
Total	42	100.0

Other (please specify) (n=1)
Studying at library

Please select your level of agreement with the following statements.

Question	Strongly Agree		Agree		Disagree		Strongly Disagree		Total
	#	%	#	%	#	%	#	%	
I was able to resolve my issue(s) or question(s).	14	60.9	8	34.8	1	4.3	0	0.0	23
Staff were helpful.	15	68.2	6	27.3	1	4.5	0	0.0	22
Staff were friendly.	17	81.0	3	14.3	1	4.8	0	0.0	21
Staff was knowledgeable.	15	68.2	6	27.3	1	4.5	0	0.0	22
I felt comfortable asking the staff any questions I had.	16	72.7	5	22.7	1	4.5	0	0.0	22
My time meeting with staff was productive.	16	72.7	5	22.7	1	4.5	0	0.0	22
I felt better about my issue(s) or question(s) after my visit to Student Life.	15	71.4	5	23.8	1	4.8	0	0.0	21

What do you believe you gained by visiting online Student Life services? (n=9)
A welcoming demeanor
Easy access
Good
I haven't received service yet.
I'D
In person
They were very welcoming! The entire event was informative and well put together.
To get a school ID and to tack the bus Home
Understanding

Please provide any suggestions you believe would help improve Student Life online. (n=4)
A stronger socialization
Good
I would like to know how to get a Crafton Id as a first-time student
Make the ids faster

For questions, please contact Ruby Zuniga, Research Data Specialist, at rzuniga@craftonhills.edu