

Qualtrics Report  
 RRN 2603 FA22 Student Success Program (Probation) Survey Results  
 (A total of **108** valid responses were analyzed)

**What factors do you believe contributed to being referred to the Academic Success program? (select all that apply)**

Answer	%	Count
Time management/study skills	27.3	76
Personal/Family Commitments	20.5	57
Covid-19	13.0	36
Employment	13.0	36
Online Course Format	11.2	31
Other (please specify)	7.9	22
Financial	7.2	20
Total	100.0	278

<b>Other (please specify) - Text</b>
ADHD
Anxiety
Bad mental health
dropping out of school
Dropping out of school.
Health and housing
health issues
Housing issues
I see how professor -run classes it would nice to see more consistency on behave of the student not for the instructor –side-view, because of online closer -the teacher always close the study assignment to often so the student has known recall or access to their work in the study side then left to do a another part with known set guide line of their own to follow..
Illness
Instructional-obstacles
Intense burnout, no motivation
Lack of drive
Medical (2)
Mental and physical illnesses made it increasingly difficult to keep up with my course curriculum.
Mental health (4)
My classes were online and felt unmotivated.
Not in a great place mentally
Not liking the program
Personal issues.
When a teach is constantly following -behind the student to make sure every class that is studied for is mandated unavailable at that point on ..the student has to have the capabilities of learning apparatus to see what a study

**Which additional steps do you feel will help you return to a GOOD STANDING status? (select all that apply)**

Answer	%	Count
Additional Workshops	8.9	16
Tutoring	25.0	45
Student study groups	16.7	30
Meeting with a counselor on a regular basis	34.4	62
Other (please specify)	15.0	27
Total	100.0	180

<b>Other (please specify) – Text (n=27)</b>
Additional-(instructional)Reference /
Adjusting my schedule for better time management
Adopting better time management habits.
Applying myself.
Balancing out my work schedule with my school one and still accommodating to having family time as well
better time management
Commit more time to each subject.
different mindset/schedule
going to in person classes
Going to the vet center to do my HW twice a week.
i am okay right now
I feel like just being on campus is helping me
I have received professional help from a therapist.
I just need to get my mental motivation on track, but I'm the only person who can do this for myself.
In class
manage my time
Me managing my time well
More me working on myself and holding myself more accountable then anything
N/A
Stay in school.
staying committed
taking less classes and working less
Talking to someone about my anxiety
Therapist for mental health
Time to figure out my mental health
Utilizing the health services available to me.
Working Environments Without Distractions

<b>How do you feel about the academic standing process? (n=99)</b>
A bit tedious but informative.
A little sad
At first, I was nervous but after going through this process I see that it is just to better help the student so I honestly didn't mind it.
Decent, can't complain
Feels necessary
Good
Good, it's helpful
Great it was a little confusing
I am glad it's in place for people who might be struggling like myself.
I am very pleased with it, it gives a thorough explanation to how to improve myself.
I appreciate that Crafton wants to help me return to a GOOD STANDING position and that they are assisting me in that.
I believe it helped motivated me to stay on track and really finish my last semesters.
I believe its a great way to help struggling students.
I believe the academic standing process is incredibly helpful. Students who perform poorly in their courses may get discouraged, become overwhelmed by the process of repairing their gpa, and stagnate further. This course provides students with the exact steps to begin repairing their academic standing, and encourages them throughout the entire process. I'm really grateful for it.
I don't know
I feel disappointed. I am a great student and my education is extremely important to me, even though my academic status does not show it.
I feel good
I feel good about it currently I think it helped me a lot
I feel good about it.
I feel good and know i can make a difference by turning my grades around with positive support system.
I feel good I feel like it's taught me a lot and keeping me in good work.
i feel great about it, although some assignments are very vague making it feel like i'm writing a report about certain events i would rather not talk about.
I feel i am going to get out of it and not fail my classes.
I feel it is a good thing to help keep students on track.
I feel it is good to give students who want to turn around the opportunities and the resources to do so
I feel it's been adequate
i feel like i have gotten much better with managing my time
I feel like it does a good job of keeping me on track.
I Feel like it helps so we don't dig our selves in a pit of failed classes
I feel like it helps you get back to great standing because it's helps you recognize that I have to be on track of my assignments.
I feel like it was helpful in explaining what steps to take and what resources are available to me.
I feel like it's a good thing I'm doing this
I feel like it's something that can benefit me especially in my kind of circumstance
I feel like its a good support system to students who struggle to stay on track and need extra help.
I feel like its a good way to check on students who are either doing good or poorly and then determining if they need more help
I feel like some of the steps to advance between each section were not well explained so I ended up not completing each step in a timely manner.
I feel like the academic standing process was easy to go through and helped set academic goals.
I feel like the process is fairly straightforward

I feel like they are good.
I feel like this helped me understand my overall status as a student
I feel ok.
I feel okay about it.
I feel that It is easily accessible and provides a good path for getting back on track.
I feel that this academic standing program process is somewhat helpful it just informs you and the task that you need to to complete and informs you on what you're able to handle what your going through but personally id prefer someone in person guiding me on what ways could handle the situation if it happens again.
I feel this process has been effective in allowing me to realize my weaknesses and other potential weaknesses through the Academic Probation workshop
I feel this system is set up to understand where students have gone wrong and find solutions to the issues.
I think it is a little flawed for people that have went a long time since their last class.
I think it pushes the students well, and makes us reliable and more responsible for our work ethic
I think it really helped me feel like I have the help I need
I think it's a good way to keep the student focused on the semester cause their will be a punishment for them doing bad in their classes
I think it's alright, I don't have any experience before this to compare it with but it's not bad
I think its a great way to keep in the loop with all my classes and assignments
i think its good
I think it's good. It helped me understand the importance of my learning process.
I think its very helpful and there are plenty on resources to help students get out of academic probation.
I think that the academic standing process provides students with the guidance, and makes them certain that they have support and resources to get back to a GOOD standing.
I think that's its been helpful to have the additional accountability.
I think this semester I I will be in good standing
I want to do well with grades and gpa to get off of it.
i'm feel like im going to work hard
I'm hoping this doesn't bring out more work when it's too remind me for being academic school student
I'm not proud of my current standing but I know I'm willing to improve it.
It all felt necessary and needed.
It has helped
It is a pretty well thought out process
It is fair and extremely straight forward and simple to understand.
It is helpful
it ok if i understood it better
It was really good and straight forward really made me reflect and helped me get right back on track.
It was very confusing and I had to figure out the academic standing process.
It's been very helpful to cause me to take a step back and evaluate my strategies (or lack there of)
It's helpful
It's okay, kind of a hassle because I already have a lot on my plate but I get why it exists.
It's okay. I wish I wasn't on it but you live and learn
It's reasonable
It's something that's definitely new but I'm glad happened to me because I know that if I'm pushed to be great than I can be. It's just self discipline that I lack.
Its a long process
Its a requirement
It's at a reasonable place to be, I just failed to follow it.
It's fine, and nothing more.
It's hard but it can be good
It's very straight forward

Let just say it is understandable and good.
Me being here was an accident, and I don't plan on being on probation again
more streamlined process to meet counselors ( had to jump through quite a few hoops due to ineffective office staff ) , way to reach out to other students in similar situations
no complaints
Please improve the student website for better access and a better probability of success for the students
positive
Pretty good
Sad and frustrated. I have been spending a lot of time on this but I still can't get it.
The assignments are unnecessary due to the work load we have of our own classes as is they are a distraction from what really matters
The process is as it is-very standardized (academically)
The process is great. It really opened my eyes and made me realize I need to focus more on my studies.
The process seems fine at this time
Understandable
very good
Very supportive which is nice because doesn't make you feel bad for being put on probation.
Well it's not fun but it actually helps so I don't mind it.
well made

<b>How can CHC best help you return to GOOD STANDING? (n=107)</b>
Access to the library was what I used to study in the past while I was passing.
At the moment, I've been working on my time management skills. I like completing all my homework at least a day before it's due that way I have time to reflect on the material I just learned.
At this point its up to me to help myself be successful
being supportive , attentive , reaching out over email for a prescheduled meeting to discuss progress monthly
Better communication
By continuing to provide the resources and support.
By doing what they're doing. Everything that is required to be but back on good standing is helpful.
By helping me understand through my disability
By making sure that all the resources to make me a better student are still there.
By supporting my academic needs and helping guide me through the college process.
CHC can help me on getting back to good standing by having more in person meetings and perhaps having someone send little emails actually caring about how the semesters going.
CHC can help with tutoring
CHC could help best return me to good standing by doing what it is right now with the probation.
Chc doesn't need to change anything they are just fine it's was cause my action and lack of effort in displayed in my classes that lead me to this situation
CHC has alerted me to my poor performance. The work needs to be done on my end.
CHC has done everything they can do.
chc has offered all the additional help available.
Check in with me frequently so I don't feel alone
Communication
Continue doing what they have been doing
Continue to show me the resources they give me to succeed.
counseling and tutoring
Crafton hills is providing enough, the only issue was the online classes
Creating goof habits such as meeting with counselors or making good with your time.

Don't need help
Flexible Tutoring
For me personally, it is more of a situational problem that involves home instead of school. There isn't much but it is nice to have the tutoring center for when I need help.
Give clear instructions on what assignments are due or what the class even is, because nobody told me this was a separate course I was supposed to be taking and had assignments until the other day, and while I understand it's my fault I didn't look too deep into what the extra course is it did not feel clear at first
give me another chance
Guide me through the consequences of getting W's
Having counselors available to help keep me on track.
Help with my major.
I appreciated the check in from [name]. I felt very cared for even through a simple email. I appreciate these personal check ins. I find them to be comforting, personal and like I was talking to a friend.
I believe that helping return to GOOD STANDING is by providing the resources they are already providing like tutoring, and referrals.
I believe the stipulation in the probation contract that requires students to meet with counselors and discuss their progress and obstacles is a great way to usher students back into good standing. It gives students the chance to openly discuss the things that may be hindering or helping their progress, and work alongside a counselor to create both short and long term solutions. The frequency of those check-ins seems like an encouraging way to keep students accountable and mindful of their own performance.
I believe this workshop helped a lot and just continuing to check in as well.
I do enjoy speaking with understanding and non judgmental counselors. Interacting with a counselor like that has been the best thing about the program.
I don't see anything I need at this time thank you
I don't think CHC can help me return to GOOD STANDING. It's definitely something I myself need to work on.
I feel like Crafton already has the means to help me return to a good standing like going to office hours with professors and the tutors
I have all the resources I need to be successful.
I have to do it on my own but it's nice to know that I have support.
I need help and assistance. I believe that weekly or even bi-weekly meetings with a counselor would be very beneficial.
I need to speak up to councilors when I need help
I think I am on the right path to do well this semester especially considering my struggles were caused mostly by mental health due to the passing of a close friend. Counseling has been helpful with that.
I think I just need to have regular apps with a counselor or just a more hands-on learning rather than online.
I think it already is by being in this Academic success probation
I think just being in person classes is helping a ton
I think that CHC has everything to help me its just up to me to use them
I think that having more check in's would help me stay on top of my academics.
I think the tutoring center will help me a lot. So, this semester and the following semesters I'm going to go more.
I think tutoring is the most important
I'm satisfied with the steps I'm currently taking.
If I stay in the work as soon ,and as long as possible..
In my case I don't think there is much for you guys to do at the moment
In order to return to good standing just support in general through things like checkups and help when needed or have questions would be good.
Informed me about ways to get the wheels rolling and encouragement.
It can help me by just checking up on me and just nudge me when I am falling behind.
It was just something out of my control.

It's already helping me meeting up with counselor and also getting extra help that I need.
its up to me
Just by allowing me to manage my time now
just by letting me return to classes
Just by trying to have classes that are needed to be in person.
Just keep me up with how I am doing and where I am at academically
Keep doing what you're doing.
Keep focus what I want for my future
Keep in contact with me.
Keep up the motivation
Less slideshow based classes
Make it more simple and more of a quicker process
Meeting with counselors, keeping me on track
more emails
More meeting with counselors
More online classes.
More outreach before a student is on probation
More ways to learn
more workshop
More workshops
N/A
Not sure
not thing just being there supporting
Nothing more, CHC provides plenty of resources
Nothing really Every thing is good
Offer time management workshops?
Offering more tutoring hours
offering tutoring and other resources to assist students as needed
Provide spaces for student study groups outside the library.
Reach out to me whenever I'm not doing good
Reaching out by phone
regular counseling meetings.
Support
Talking to the counselor has helped greatly with getting me in good standing
The current program works.
The resources provided are enough in my particular case, continuing to support them would be a massive help.
The way it is works best for me.
The workshops provided by CHC, which I personally had no idea existed before being on probation, can help me get back on course with my academics and time management
They are helping me
This is something more or less out of their control and more within my own.
This workshop
Through updating their website with add and drop dates for every semester as well as their counselors and meeting with one every semester.
To stay on track.
Tutoring (2)
tutoring and not switching from in person to online if the class I signed up for was in person
Tutoring and Study Groups.
Verbal support such as meeting with a counselor.

<b>What was not covered in the course or workshop(s) that you would have liked to learned? (n=77)</b>
About everything was covered.
All the work shops covered everything
CHC had a pretty good overview of what needed to be learned from the workshop I liked what they were showing us and how we could've overcame the situation that were thrown at we.
Everything has been covered pretty well
Everything I wanted to learn was covered.
everything was covered (3)
Everything was perfect
Everything was pretty much mentioned
Everything with the course is fine.
Financial workshop
how can there be more support systems.
How to access more workshops about academic probation.
How to better manage my time and plan accordingly, but there is a workshop to help me with that.
How to contact the people running the probation workshop, I specifically had a situation with assignment 2 where I was told by [name] that I could upload my SEP to it and she later responded saying that my upload was incorrect even though I was just given permission to do that instead since I had already met with a counselors I was being placed in the probation program. I am still unaware of my grade on that assignment and I have reuploaded it 4 times now including the email where I was permitted to to a different upload than what was assigned.
How to create a study group.
How to make appointments with counselor or tutor
How to navigate all the different logins Crafton has.
How to upload assignments to the page
I am not exactly sure, I took that workshop a while back
I believe the workshops were already beneficial.
I believe what was not covered in the course of the workshop I would Have liked to keep learning as in .more what I could do more of the all with all interestingly -points to point- out how to do this what this is done like and expressed upon them in learning...
I can't think of anything
I can't think of anything at the moment.
I can't really remember anything at the top of my head that needs to be covered, I thought although some videos seem a little outdated that it was pretty informative
I do wish there was more info on where to find student study groups. Other than that, this course gave incredibly thorough information.
I don't think there was anything left out that I would've like to learn. This might change later on, but that in the future when I know what I want to learn.
I feel that everything that I needed to now was covered.
I feel the workshops covered all the topics necessary
I feel this workshop helped the best it could
I found the workshop to be thorough and covered everything like why I am on probation, the different types, how to pull myself out and number of amenities CHC has to support me along the way. It was all very helpful.
I get everything
I just need help grasping some of the concepts in math and chemistry
I learned a lot from the workshops
I learned alot from the workshop
I personally need help as a transfer student figuring out the next steps with that as well.
I think the course/workshops covered everything.
I think the workshops did a good job of covering everything.
I think the workshops were really helpful with just the way it is. I'm not sure if there's anything I would add.



I wish it covered how to deal with mental health in depth.
I would have liked to learn how to dedicate myself to my work and also manage my time
I would have liked to learn more about combating procrastination.
I would like to attend a workshop that talks more about study tips and time managing
I would like to learn more overcoming procrastination.
I would of liked to of learned how to better plan out my day and how to dedicate time management for classes.
I wouldve liked to learn how I could help to correct the errors on my transcripts that I have made.
I'm ok
Maybe I missed them, but more transfer oriented information.
More EOPS information
More involved homework
My major as Veterinary
Nothing as far as I can tell
Nothing at this time.
nothing everything was perfect
Nothing I can think of.
Nothing in particular, I thought they helped.
Nothing in particular.
Nothing really
Nothing really the workshop was pretty straight forward
Nothing that I can think of (2)
nothing, everything was covered.
Nothing.
Nothing. I thought the course/workshops covered most of what I needed to learn.
Something that I would like to learn would be helping students or having a worksheet on "how to avoid going to next level of prohibition' or something in the lines.
the course and the workshops covered plenty of different topics.
There is nothing
There isn't really anything that I can think of.
There's nothing to add
time
Time management details
To have a good greats
Unknown
Well for me I feel like everything got covered and I understood everything.
what to do in case of learning disabilities like adhd
workshops are just fine :)

**Do you still have questions regarding the Academic Success process and/or need additional resources?**

Answer	%	Count
Yes	1.9	2
No	98.1	105
Total	100.0	107