Qualtrics Report

RRN 2541 SP22 Starfish Student Services Staff Survey Results

This report includes results stemming from the Starfish Student Services survey, disseminated to staff in the Spring 2022 term. The survey was organized to collect information from staff on their use of the tool, comfortability, and suggestions/improvements. There was a total of 11 responses, each question was voluntary, and totals may vary.

Please rate your level of comfortability with the following Starfish features:

Question	Not Comfortable		Slightly Comfortable		Fairly Comfortable		Very Comfortable		Total
	%	#	%	#	%	#	%	#	
Addressing Student Referrals	30.0	3	10.0	1	40.0	4	20.0	2	10
Clearing Student Flags	27.3	3	45.5	5	9.1	1	18.2	2	11
Degree Planner	0.0	0	0.0	0	54.5	6	45.5	5	11
Filtering students based on various search parameters	36.4	4	9.1	1	36.4	4	18.2	2	11
Kudos	0.0	0	27.3	3	45.5	5	27.3	3	11
Messaging	27.3	3	0.0	0	45.5	5	27.3	3	11
Notes	0.0	0	18.2	2	54.5	6	27.3	3	11
Prospective students	40.0	4	20.0	2	20.0	2	20.0	2	10
"Raise your hand" feature for students	30.0	3	20.0	2	20.0	2	30.0	3	10
Student intake survey	20.0	2	40.0	4	20.0	2	20.0	2	10
Success Plans	30.0	3	0.0	0	40.0	4	30.0	3	10
To-Dos	45.5	5	18.2	2	27.3	3	9.1	1	11

What types of information would you be interested in viewing within Starfish? (N=10)
Already viewing what we need to view on Starfish.
Crafton Hills Logo
Degree Plans. Progress on Degrees. Transfer information.
I like the information that can be currently viewed on Starfish.
I usually am interested in attendance and grades
If possible having a link to transcripts as well as Perceptive would be great. A link to additional external resources (ASSIST.org) or campus websites GE sheets, degree programs, catalog.
If the student needs resources.
In addition to what is already in starfish, I would like to be able to do the following: 1. See an Ed plan where a student's evaluated courses (from other schools and approved by A&R) that are equivalent to CHC - be integrated into the Ed Plan as completed courses with a total of units generated. This can be an option to select this type of ed plan if need be. 2. I would like a tab to go back to the last visited student or students maybe up to 5. Currently if we back out of a students file, we have to retype their data to find. It should be easier just to click on a button to look up past student's worked with. 3. A button for students to be able to print out their "Approved" plan from a counselor. Versus just viewing it. And/or asking the counseling department for a copy. 4. A report of all students in a particular degree goal/program. For Center services and programs. 5. As a center/program able to message all students in a particular major/degree goal at once regarding programs, events and more.
Other courses that may be required for a particular major prep area if the area has not been met.
Student holds

What would you like to use Starfish for? (N=10)
Case management for students who need extra help or are on probation.
Educational plans, review student academic records and create reports to reach out to specific student populations.
I would like to use it to contact students within a particular major/degree goal program about opportunities and services related to them. I would like to contact students within a certain unit count about opportunities and services related to them. I would like to be able to contact Alumni through Starfish, graduated within a particular degree/major. When completing Progress Surveys, we should be able to complete one student and submit at a time versus, currently we have to complete all surveys and submit all at once. OR have the option to submit individual progress report or an entire group.
I would like to use Starfish for reviewing student academic progress and assessing their completion of their education plan.
Monitor academic progress
My principal use is developing educational plans so the above would be great to access through Starfish. I have done this but would like to send a message to specific groups of students
Registering for classes
Sending students messages and emails, prospect students,
Student communication regarding progress.
We already use Starfish to follow up with students that are not doing well in their courses.

For Starfish users, are there any missing cohorts or unrepresented student groups that should be included? (N=7)
For some reason some students don't have any cohorts associated with them.
Maybe by ethnicity or by Major or Undeclared status
No (2)
Not that I am aware of
Not that I am aware of if the unit values and STEM categories are already identifiable.
Not that I can think of