



What's your age?	#	%
Less than 18	22	7.6
18-24	176	60.7
25-29	35	12.1
30-34	19	6.6
35-39	20	6.9
40-49	13	4.5
50-64	5	1.7
65 or older	0	0.0
Total	290	100.0

Which of the following best describes you? Select all that apply.	#	%
White, Caucasian	135	50.8
Other please specify	56	21.1
Asian, Asian American	34	12.8
American Indian, Alaskan Native, Native American	24	9.0
Black, African American	11	4.1
Native Hawaiian, other Pacific Islander	6	2.3
Total	266	100.0

Are you Hispanic, Latinx or of Spanish-speaking origin?	#	%
No	121	50.6
Yes	118	49.4
Total		

Gender	#	%
Female	178	74.8
Male	55	23.1
Non-binary	5	2.1
Choose not to identify.	0	0.0
Total	238	100.0

Your <u>employment</u> status?	#	%
Not employed	110	46.0
Part-time	86	36.0
Full-time	43	18.0
Retired	0	0.0
Total	239	100.0

Total household income?	#	%
Less than \$25,000	51	21.3
\$25,000 - \$49,999	51	21.3
\$50,000 - \$74,999	35	14.6
\$75,000 - \$99,999	26	10.9
\$100,000 - \$124,999	10	4.2
\$125,000 or more	9	3.8
Decline to state.	57	23.8
<b>Total</b>	<b>239</b>	<b>100.0</b>

Number of adults who live in your household INCLUDING YOU?					
	#	%		#	%
1 (only me)	22	9.2	6	8	3.3
2	60	25.1	7	1	0.4
3	70	29.3	8	1	0.4
4	49	20.5	9	0	0.0
5	28	11.7	10 or more	0	0.0
<b>Total</b>	<b>239</b>	<b>100.0</b>			

Number of children, under age 18, in your household?					
	#	%		#	%
None	109	32.6	6	0	0.0
1	78	14.6	7	1	0.4
2	35	5.0	8	0	0.0
3	12	1.3	9	0	0.0
4	3	0.4	10 or more	0	0.0
5	1	32.6			
<b>Total</b>	<b>239</b>	<b>100.0</b>			

What is your college enrollment status?	#	%
Full-time	146	61.1
Part-time	92	38.5
Not enrolled this semester.	1	0.4
<b>Total</b>	<b>239</b>	<b>100.0</b>

What kind of personal computer do you own? Select all that apply.	#	%
Windows OS computer	109	39.5
Mac OS computer	105	38.0
Chrome OS device (i.e. chromebook)	46	16.7
I do not own a computer.	15	5.4
Linux OS computer	1	0.4
<b>Total</b>	<b>276</b>	<b>100.0</b>

Does anyone else in your home use your computer?	#	%
No	132	55.0
Yes	108	45.0
Total		

How reliable is your home internet?	#	%
Somewhat reliable	127	49.8
Very reliable	114	44.7
Not reliable	8	3.1
I do not have home internet - I rely on hotspots or borrowed internet.	6	2.4
Total	255	100.0

What kind of phone do you have? Select all that apply.	#	%
iPhone	194	72.4
Android mobile phone (such as Google, Samsung]	62	23.1
Landline home phone	11	4.1
I do not have a mobile or home phone.	1	0.4
Total	268	100.0

When you have a SIMPLE question, how would you PREFER to communicate with college staff? Simple means answerable in 1-2 minutes. Select all that apply.	#	%
Email	183	35.6
Text or messaging	116	22.6
Online "live" chat	106	20.6
Phone call	65	12.6
Video with file sharing function	30	5.8
Video only (i.e. FaceTime)	14	2.7
Total	514	100.0

When you have a COMPLICATED questions, how would you PREFER to communicate with college staff? Select all that apply.	#	%
Online "live chat	127	23.4
Email	117	21.5
Phone call	116	21.4
Video with file sharing function	83	15.3
Text or messaging	50	9.2
Video only (i.e. FaceTime)	50	9.2
Total	543	100.0

Have you taken, or are you currently taking, two or more courses in CAREER TECHNICAL education such as Child Development, EMS, Fire, Rad Tech, or Respiratory?	#	%
No	195	81.6
Yes	44	18.4
<b>Total</b>		

How would you rate your college website on the following	1 Star		2 Star		3 Star		4 Star		5 Star		Total
	#	%	#	%	#	%	#	%	#	%	
Ease of navigation	2	0.7	4	1.4	37	12.8	89	30.9	156	54.2	288
Ease in finding what you need	2	.7	11	3.8	53	18.4	100	34.7	122	42.4	288
Search function	11	3.8	22	7.6	57	19.8	71	24.7	127	44.1	288
Mobile friendliness	12	4.2	21	7.3	48	16.7	75	26.0	132	45.8	288
Ease in finding "how to connect" with different student services	11	3.8	9	3.1	50	17.4	90	31.3	128	44.4	288

Note: This question used a star slider scale, with rating ranging from one to five stars.

How important are the following for your college success? 100 means CRITICAL to your success.	Minimum	Maximum	Mean	Std Deviation	Variance	#
Consistent course formats in Canvas	0.0	100.0	86.6	21.8	473.5	241
Ability to contact classmates	0.0	100.0	64.8	32.3	1042.8	241
Consistent Canvas notifications (assignments, meetings, and messages)	5.0	100.0	89.2	19.4	378.1	241
Student activities, clubs and events	0.0	100.0	45.6	33.9	1148.9	241
Mental health support	0.0	100.0	68.2	33.7	1134.5	241
Knowing which courses use low-cost textbooks or open-info resources (i.e., free online texts).	0.0	100.0	80.1	28.0	785.4	241
Simplifying textbook purchase process	0.0	100.0	80.3	26.9	725.6	241

Note: This question used a slider scale, with ratings ranging from a minimum of 0 with a maximum of 100.

On behalf of all the Inland Empire Desert region colleges, thank you for sharing your insights. If there is anything else your college can do to improve your student experience or promote student success, please feel free to share it here. (n=35)
A more unified user experience, I don't know why web advisor & starfish can't be accessed at the same time
Allowing students to talk with other students more easily. Forming group chats for studying together.
Be online
Continued online learning should be available for the next school year.
Crafton hills college does not care about students mental health. Half of the counselors don't know what they're talking about.
Crafton Hills college has done an excellent job in my opinion.
Fully open for in-person classes! Can't wait for fall (:
Have more available staff at cranium cafe!
I appreciate everything that the college had done for me these past few years, but I would definitely maybe recommend updating the website. It seems a little outdated and for me the search engine didn't help me that much.
I definitely feel like Crafton college should slowly start having classes available at school or even activities !
I feel like that ability to continue online classes is definitely helpful! I am hoping that even though the college is opening in-person classes, there will still be online courses available, as well.
I feel that it's hard to find things on the Crafton website and when I need help, it's hard to find someone appropriate to chat with at that time.
I had taken about 2 minutes to write a response but was timed out and kept from submitting. This merely confirmed was I was trying to say in my original response and CHC website. Pitiful.
I like having the option to have online classes or in person because I need the flexibility as a new mom and first generation college student.
I think they should do better on facilitating mental activities for students during this pandemic because I personally do not know any particular section or place that provides students with mental help or therapy for what they are going through. Live chats or video with files would be better because we get to understand what we are required visually like we in class since some of us student are visual learners. This also encourages or motivates the students like me who are more comfortable with human interaction in school. Moreover, the website after the last survey and research done, it seems it's much better to navigate by explaining what this particular site is for which the change was a good one.
if we are ever in a situation like we were for the past year because of covid and have to have completely online courses, it should be a complete requirement for every class to have live meetings on zoom each week. several of my classes did not have meetings at all and it felt like i had to teach myself everything on my own and in the end i don't think i benefited from taking the class at all.
In person learning is the best thing for student success for me personally :)
Include more information and details regarding scholarships or opportunities to win funds.
Let students graduate when they do. Don't make them come back to the school when they already graduated. Extra credits or not the students need to leave and not be money makers for the school.
Make sure to provide ways that students can find help in their more challenging classes
More resources for my major and updates about it for example I wanna do respiratory therapy, but I feel like it needs more info since covid and some things may have changed because of covid, thanks!
More text messages Less phone calls Emails are good
My experience so far I have had some Professors that had been very comprehensive and give us the opportunity to raise our grade or homework. I am so behind technology a class of computer will fit me fine. After not going to school fir years and come back is hard but I am hanging in there I was in college when all of this Covid-19 started was hard not to come to the library and tutoring center for help it was hard my grades when down I was about to quit college but I am keeping my hopes No computer no internet at home is hard but I am still trying Thank you all Professors that helped us students to get through this.
No masks please

No problem!
Nope! Thank you guys for allowing these opportunities. They really help me out.
online live chat tutoring 24/7
Please offer the teachers a class on how to operate zoom and upload videos on canvas so students can watch the lecture online as well.
Possibly provide a little more help with covid-19 money for those students who doesn't work and is barley holding on with what is left from the covid financial help.
Promoting mental health resources among students more often could make a difference since there are many of us struggling and many who don't know where to get help.
Reliable websites
several times I have to wait more than six months to take certain classes, more availability on classes.
Stop supporting irrational/imaginative beliefs about gender and sex
Stop treating student complaints with flippancy, stop allowing students to be harassed by faculty and then remaining silent when they speak up about it.
You guys are doing amazing keep up the great work