Crafton Hills College, Crisis Intervention Flow Chart

Determine Level of Behavior

(If in doubt follow procedure for the next higher level)

Incident reports are available from Dean of Student Services and Student Development CHC website, under faculty/staff/student conduct

In all Levels, if situation becomes unsafe, call Campus Police (909) 389-3275 or 911

LEVEL I
Change in behavior or class attendance, not disruptive, Is anxious angry, depressed, unable to concentrate, seeks assurance or support

Speak directly with student privately and confidentiality. Express concern. *If you have specific concerns, complete an incident report*

Inform student of help on campus. If receptive, call for immediate crisis intervention counseling. Health & Wellness (909) 389-3272

LEVEL II
Disruptive, inappropriate, Unrelated or bizarre comments, defiance or verbal abuse, hostility, draws attention to self, withdrawn behavior of increasing concern

If possible, speak with student privately and confidentially. Express concern. If safe, set limits for acceptable behavior in situation. *Complete an incident report*

If necessary, ask the student or individual to leave the class or department for the remainder of the period or for a set amount of time. If a student refuses, call Campus Police (909) 389-3275 or 911 *Complete an incident report*

If necessary, discuss situation with Dean of Student Services and Student Development (909) 389-3207 or designee *Complete an incident report*

LEVEL III
Danger to Self or Others
Violent, aggressive or threatening behavior, Escalating threats, agitation, exhibitionism

Danger to You or Others
Physically protect yourself and if possible others.

Danger to Self
Suicidal thoughts, threats, ideas, has a plan and access to lethal means

Call Campus Police (909) 389-3275 or 911 STATE "This is an Emergency" Give your location, and phone number. *Complete an incident report*

Contact the College Nurse (909) 389-3272 Stay with student until help arrives *Complete an incident report*

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