



**RRN 1989 Spring 2019  
Starfish User Survey Results**

<b>Complete Surveyed Total</b>
<b>32</b>

	<b>Yes</b>		<b>No</b>	
	<b>#</b>	<b>%</b>	<b>#</b>	<b>%</b>
<b>Have you ever used Starfish in the past?</b>	29	90.6	3	9.4

<b>If not, why haven't you used Starfish? (N=1)</b>
Extra work, no extra pay. I'm tired of being asked to do more and more without support from management.

<b>If yes, which features have you utilized in Starfish (check all that apply)</b>	<b>#</b>
<b>Flags (you raise them in Starfish)</b>	<b>22</b>
Automatic Flags (based on Canvas low grades and/or inactivity)	11
<b>Kudos</b>	<b>26</b>
To-do's	3
Referrals	14
<b>Completing progress reports</b>	<b>15</b>
Taking attendance	10
Advertising office House	10
Making appointments with students	1
Sending messaging	10
Learning more about your students, (their major, programs, services, etc.)	7
Looking up campus services	4

<b>Which features do you use most often and why? (N=20)</b>
As a Counselor, I review flags and kudos raised by Instructors. As an Instructor, I use kudos/flags.
Attendance, flags, messages to students, kudos
Attendance--because we are required to.
Completing early alerts and midterm reports.

**Which features do you use most often and why?**

(N=20)

Don't really use Starfish, as I am still not well acquainted with the system.
Easy to use...
Flags and kudos as a form of reinforcing communication with my students on their performance while also communicating with other professionals on campus.
Flags and Kudos because they help students
Flags in order to discuss issues timely with students.
Flags/kudos. They're quick ways to message students, and the flags come with wrap-around services.
I don't, anymore, because it's not very user friendly. And IT never works on campus. Wayne Bogh does nothing about it. Glad he's retiring, but I thought he had retired already.
I use kudos and flags to help students understand when they've done something awesome and when they have not.
Kuddos because I believe it helps retain students
Kudos and flags. These are direct communications to improve the students motivation.
Kudos because it is a quick way to affirm a student's success in my classes.
Kudos. I find it quick and easy to use.
Progress Reports
Referrals, Flags, Kudo's, Attendance. Re: Referrals, Flags - For better outcomes for my Students. Re: Kudo's - Feel good for my students. Re: Attendance - Convenience when completing Surveys, etc.
The education-planning tool.
The ones for help with EOPS forms so students qualify.

**If you had the opportunity to change, modify, or add a feature in Starfish, what would it be?**

(Please explain) (N=13)

Get rid of it. This is college and students don't need hand holding for everything...like coming to class and turning in work. Enabling students by doing things for them and remove their responsibility in a course is, frankly, educational malpractice.
I am really not sure.
I do not like the new menu. I would rather see my students right away.
I don't use it. IT on campus is so horrible, that anything to do with them (Canvas, IT, Starfish) is too much time and trouble.
I feel I do most of this in-class or through Canvas
If you had the opportunity to change, modify, or add a feature in Starfish, what would it be? (Please explain)
Include Via Skype or Zoom
Integrate everything with Canvas. I'd use Starfish more, but I have most of the features available to me with Canvas.
None
Streamline it. There's too much on the system. I'm online so I don't use this for direct communication or scheduling anything.
To have the feature where you can choose a progress report grade for a student (A/B/C/D/F). As a Counselor, it is more helpful for me to have a concrete grade so I know what to advise the student.
Tutoring referral results, i.e., when referring students to tutoring, knowing if, when students attend tutoring through Starfish vs. the current approach (a note or slip returned by the student).



**If you had the opportunity to change, modify, or add a feature in Starfish, what would it be?  
(Please explain) (N=13)**

Wished this would be streamlined into Canvas and student's attendance will give prompts if feedback or follow-ups are necessary instead of going to a different application.